

# AMÁNA LIVING VISITOR & CLIENT GUIDELINES | EFFECTIVE 19 JANUARY 2024

	Low Community Spread/	High Community Spread	Outbreak Environment
Definition	Normal Centre Environment	, ,	
	No COVID-positive or suspected cases in the care centre/home	Increasing rates of confirmed cases in the community	Two or more confirmed cases in residents/clients within 72 hour period
			or
			COVID positive client receiving home care

### Visitors to residential care centres – Family, friends, contractors and visiting medical personnel

	Low Community Spread/ Normal Centre Environment	High Community Spread	Outbreak Environment
Visitor Access	Visiting hours from 8am	Visiting hours from 8am	Visiting hours from 8am
	Please advise the care centre if visiting after 5pm	Please advise the care centre if visiting after 5pm	Please advise the care centre if visiting after 5pm
Visitor numbers	Unrestricted	Unrestricted	Service Mangers have the discretion to limit hours and number of visitors based on risk assessment. If a change occurs, you will be notified
PPE Requirements	Masks are not required	Surgical masks required	N95 masks provided when visiting a red zone Surgical masks provided when visiting a green zone
<b>RAT Requirements</b>	RATs are not required	RATs required	RATs required
Screening	Visitors are required to check in using laptop at reception	Visitors are required to check in using laptop at reception	Visitors are required to check in using laptop at reception
Resident Outings with Visitors	Outings permitted	Outings permitted	Outings permitted for residents who are not isolating
Vaccination	Influenza vaccination and two doses of COVID vaccination strongly	Influenza vaccination and two doses of COVID vaccination strongly	Influenza vaccination and two doses of COVID vaccination strongly
Requirements	recommended for visitors	recommended for visitors	recommended for visitors
Tours for Prospective New Residents	Normal tour times and days	Normal tour times and days	Tours in green zones as normal

#### **Home Care clients**

	Low Community Spread/ Normal Environment	High Community Spread	Outbreak Environment
PPE Requirements	Masks are not required	Masks are not required	Masks are not required but encouraged
RAT Requirements	RATs are not required	RATs are not required	RATs are not required
Screening	Daily questionnaire not required	Daily questionnaire not required	Daily questionnaire not required
	Please inform staff if unwell	Please inform staff if unwell	Please update staff on health status
Vaccination	Influenza vaccination and two doses of COVID vaccination strongly	Influenza vaccination and two doses of COVID vaccination strongly	Influenza vaccination and two doses of COVID vaccination strongly
Requirements	recommended for clients	recommended for clients	recommended for clients



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### Day club clients and visitors

	Low Community Spread/ Normal Centre Environment	High Community Spread	Outbreak Environment
Access	Clients and visitors are welcome	Clients and visitors are welcome	Club will close for deep cleaning and reopen once deemed safe
PPE Requirements	Masks are not required	Masks are not required	N/A
RAT Requirements	RATs are not required	RATs are not required	N/A
Screening	Clients and visitors are required to check in using laptop at reception	Clients and visitors are required to check in using laptop at reception	N/A
Client Outings from Centre	Masks are not required	Masks are not required	N/A
Vaccination Requirements	Influenza vaccination and two doses of COVID vaccination strongly recommended for clients	Influenza vaccination and two doses of COVID vaccination strongly recommended for clients	N/A

### **Kites clients**

	Low Community Spread/ Normal Centre Environment	High Community Spread	Outbreak Environment
PPE Requirements	Masks are not required	Masks are not required	N/A
RAT Requirements	RATs are not required	RATs are not required	N/A
Screening	Daily questionnaire not required	Daily questionnaire not required	N/A
	Please do not attend if unwell	Please do not attend if unwell	
Vaccination	Influenza vaccination and two doses of COVID vaccination strongly	Influenza vaccination and two doses of COVID vaccination strongly	N/A
Requirements	recommended for clients	recommended for clients	

### **Visitors to retirement villages**

	Low Community Spread/ Normal Centre Environment	High Community Spread	Outbreak Environment
Visitor Access	Visitors are welcome	Visitors are welcome	Communal areas will close for deep cleaning and reopen once deemed safe
PPE Requirements	Masks are not required	Masks are not required	Masks are not required
RAT Requirements	RATs are not required	RATs required for contractors only	RATs required for contractors only.
Vaccination	Not required	Not required	Not required
Requirements			