



## **Guest Behaviour & Noise Policy**

Broadwater Resort is committed to providing a safe, comfortable, and relaxing environment for all guests, visitors, and staff. To ensure everyone can enjoy their stay, we kindly request that all behaviour within the resort is respectful, considerate, and in accordance with local laws and City of Busselton noise regulations.

### ***Respect for Other Guests***

Guests are expected to conduct themselves in a manner that does not disturb the comfort, enjoyment, peace, or privacy of others staying at the resort. Excessive noise, offensive behaviour, abusive language, intoxication, or disruptive conduct will not be tolerated under any circumstances.

This includes, but is not limited to:

- Loud music, televisions, or conversations
- Excessive noise in outdoor areas, balconies, patios, or common facilities
- Parties, gatherings, or functions not approved by resort management
- Aggressive, threatening, or inappropriate behaviour toward guests or staff

### ***Quiet Hours***

In consideration of all guests, quiet hours are enforced between: 21:00pm and 09:00am daily

During these hours, guests are required to minimise noise levels both inside accommodation and throughout the resort grounds.

### ***Visitors & Gatherings***

Visitors may be asked to leave the property if they cause disruption or exceed acceptable noise levels.

Unauthorised parties, events, or large gatherings are strictly prohibited.

### **Compliance with Local Legislation**

Guests must comply with all applicable Western Australian and City of Busselton noise regulations. Excessive or unreasonable noise may result in complaints to local authorities or law enforcement if necessary.



### ***Management Rights***

Broadwater Resort reserves the right to:

- Issue warnings regarding disruptive behaviour
- Request guests or visitors cease excessive noise immediately
- Remove visitors from the property
- Cancel accommodation without refund where serious breaches occur
- Charge guests for damages, additional cleaning, security attendance, or compensation relating to disturbances caused

Repeated complaints or failure to comply with management requests may result in immediate eviction from the property without refund.

We thank all guests for their cooperation and understanding in helping us maintain a peaceful, family-friendly, and enjoyable environment for everyone staying at Broadwater Resort.