



Dogs Stay Free Promotion – Terms & Conditions

The **Dogs Stay Free Promotion** is available at Broadwater Resort for eligible stays from **10 August 2026 to 31 October 2026 inclusive**, subject to availability and the following terms and conditions.

1. Promotion Period

The promotion applies to eligible stays at Broadwater Resort occurring between **10 August 2026 and 31 October 2026 inclusive**.

2. Dogs Only

This promotion applies **exclusively to guests travelling with dogs**. Cats and other animals are not included in the promotion or permitted under this offer.

3. Dog Fee Waived

During the promotion period, the standard accommodation fee applicable for bringing a dog will be **waived for eligible bookings**.

The promotion waives the dog accommodation fee only. It does not waive the applicable dog bond, additional cleaning charges, damage charges or any other costs that may become payable under Broadwater Resort's existing policy.

4. Direct Bookings Only

The Dogs Stay Free Promotion is available for **direct bookings only**.

Eligible bookings must be made directly with Broadwater Resort, including through the Broadwater Resort website or directly with the Resort reservations team.

Bookings made through online travel agents, third-party booking websites, wholesalers or other intermediaries are **not eligible** for this promotion.

5. Dogs Must Be Declared and Booked in Advance

All dogs must be **declared and booked with Broadwater Resort prior to arrival**.

Guests must advise the Resort that they will be travelling with a dog at the time of booking so that a suitable **dog-friendly room or unit can be allocated**.

Dog-friendly accommodation is limited and subject to availability. The promotion cannot be guaranteed where a dog has not been declared and approved prior to arrival.

6. Existing Dog Rules Continue to Apply

Participation in the Dogs Stay Free Promotion does not alter or replace Broadwater Resort's existing rules and requirements for guests staying with dogs.

Under Broadwater Resort's current policy:

- A maximum of **two dogs per unit** is permitted.
- A **two-bedroom unit is required** when bringing more than one dog where the dogs are larger than small breeds.
- Dogs must be **up to date with all vaccinations**.
- Dogs must be **restrained/on a lead at all times while within the Resort**, except when inside the guest's accommodation.
- Dogs are **not permitted on guest beds**. An additional **\$120 cleaning fee** may be charged if dog hair is found on guest beds or blankets.
- Wet dogs are **not permitted inside guest accommodation**.
- Dogs are **not permitted in the Resort swimming pool areas**.
- Dogs must **not be left unaccompanied at any time**.
- Dogs must be **well-mannered**.
- Guests are responsible for cleaning up after their dogs within the Resort, surrounding neighbourhood and at the beach.

7. Barking, Disturbance and Behaviour

Dogs must not cause ongoing disturbance to other guests, including excessive or ongoing barking.

Broadwater Resort maintains a strict policy regarding barking and may issue a **single warning**. Continued disturbance may result in termination of the guest's stay and forfeiture of monies paid.

If the Resort Manager considers that a dog has acted, or may act, in an **aggressive, dangerous or destructive manner**, the Resort Manager has the right to terminate the guest's stay without refund or reimbursement.

8. Dog Bond, Cleaning and Damage

The current **\$200 dog bond remains payable upon check-in** and will be released upon check-out provided no incident has occurred.

Guests remain liable for any loss, damage, additional cleaning costs or personal injury occurring directly or indirectly as a result of their dog. Broadwater Resort reserves the right to charge the guest for fees and expenses associated with such loss or damage.

The Dogs Stay Free Promotion **waives the applicable dog accommodation fee only** and does not waive these responsibilities or charges.

9. Exclusion Dates and Availability

The promotion does not override any dog restriction or exclusion periods imposed by Broadwater Resort.



Dog-friendly accommodation is limited and all bookings remain subject to availability. Restriction dates may vary and are subject to change at the discretion of Management.

10. Guest Responsibility

Guests remain responsible for the **care, conduct and supervision of their dogs** throughout their stay and must comply with all applicable conditions, responsibilities, liability provisions and requirements contained in Broadwater Resort's existing policy.

11. Promotion Changes or Withdrawal

Broadwater Resort reserves the right, **at its discretion and to the extent permitted by law, to amend, suspend, end or withdraw the Dogs Stay Free Promotion at any time**, including changing promotional dates, availability, eligibility requirements or other conditions.

12. General

The Dogs Stay Free Promotion is subject to accommodation availability and Broadwater Resort's standard booking terms and conditions.

These promotional terms should be read together with the **Broadwater Resort Pet Policy**, which remains the Resort's current formally titled policy document. Where applicable, the existing policy continues to govern dog behaviour, guest responsibilities, bonds, cleaning, damage and other conditions associated with bringing a dog to the Resort.

Dogs Stay Free. Book direct and enjoy a Broadwater Resort getaway with your four-legged companion.