

Deposit, Payment & Cancellation Policy

To help ensure a smooth check-in, guests must provide:

- Valid photo identification for the primary guest, who must be at least 18 years old.
- The credit card used to secure the booking, in the name of the primary guest.

Payment Terms

Stay period	When payment is taken
December–January WA school holidays, Easter holidays and Busselton Ironman periods	Full accommodation cost charged 30 days before arrival
Special events, long weekends and other WA school holiday periods	Full accommodation cost charged 7 days before arrival
All other bookings	Full payment is due on the date of arrival

Cancellation Terms

Please advise us as soon as possible if you need to cancel or amend your reservation.

Stay period	Cancellation deadline	Fee if cancelled after deadline / no-show
December–January WA school holidays, Easter holidays and Busselton Ironman periods	30 days before arrival	Full accommodation cost
Special events, long weekends and other WA school holiday periods	7 days before arrival	Full accommodation cost
All other bookings	48 hours before arrival	Full accommodation cost

Security Deposit

A valid credit card pre-authorisation or a \$300 cash security deposit is required on arrival as a key and damage bond. Cash deposits are refunded at check-out following a brief inspection of the accommodation.

Group

Bookings of five or more rooms may be subject to separate payment, cancellation and security-deposit terms.

Travel Insurance

COVID-19 is considered a known and foreseeable risk. We strongly recommend that guests arrange suitable travel insurance, including cover for cancellation or isolation due to COVID-19.