

**WOODLAWN PROJECT
Complaints Register**

Updated: 1st November 2019

| Date and time | Name and address of complainant | Nature of complaint | Recorded by: | Corrective action (y/n) If yes – action taken | Date closed |
|----------------------|--|---|---------------------|---|--------------------|
| 12-Oct-15 | Details given but withheld for privacy 4km SW of Woodlawn | Dead ewe in dam presumed cause noisy plane | David von Perger | Landholder compensated and satisfied | 14-Oct-15 |
| 6-Oct-15 | Details given but withheld for privacy 6km SE of Woodlawn | Noise from aero survey | David von Perger | Was not a complaint but wanted to know how long plane flying and not ongoing | 6-Oct-15 |
| 2-Sep-15 | Details given but withheld for privacy Approx. 10-12km northwest of Woodlawn (Currawang) | Light from drilling area shining at house | Vaughan Shearer | The location of the lighting tower was changed. The person was contacted the following day and were satisfied the issue is resolved | 3-Sep-15 |
| Late May 2015 | Details given but withheld for privacy 15km west of Woodlawn | Noise. | Vaughan Shearer | The complainant and Chris Hammersley from DRE visited site on 26 June '15 and shown the site. The complainant immediately realised the noise was not from site. | 26-Jun-15 |
| 21-Aug-17 | Details given but withheld for privacy. Taylors Creek Road, 15km west of Woodlawn | Flying Devices | David von Perger | The complainant thought that some flying devices (drones or small planes) flew over her land making her horses scared. She was notified that Woodlawn hasn't used this kind of devices. | 21-Aug-17 |
| 4-Aug-18 | Details given but withheld for privacy. Telegraph Hill Road, northwest of Woodlawn | Rubbish on Currawang Road coinciding with construction over last 2- months | Brian Hearne | Visited to the person. Rubbish was confirmed to have been dumped and was cleaned up on 12 Aug. Rubbish was recyclables and alcohol bottles. All site contractors were requested not to dump. | 13-Aug-18 |
| 9-Jul-19 | Details given but withheld for privacy. Taylor's Creek Road 8km from Woodlawn | Cracks in their house thought to have been as a result of mine blasts | Brian Hearne | Company staff visited the dwelling and photographed the cracks. Heron progressively set up 3 monitors to monitored ground vibration and noise at the dwelling during the period 10 July 2019 and 19 October 2019. No vibration associated with blasting events was detected at the dwelling. Heron provided a report with details of the vibration monitoring to the residents. The residents were satisfied that the cracks were not a result of blasting operations at Woodlawn. The issue is resolved | 1 November 2019 |