

# QUALITY POLICY

WE ARE COMMITTED TO CONSISTENTLY MEETING OUR  
CUSTOMER'S EXPECTATIONS AND CONTRACT REQUIREMENTS  
AT THE LOWEST POSSIBLE COST.

To meet our commitment we will:

- ▶ Ensure that everyone knows their obligations with senior managers providing visible leadership and commitment
- ▶ Provide a Quality Management system based on AS/NZS ISO 9001 to manage Quality using internal and third-party audits and inspections to monitor compliance
- ▶ Comply with all applicable legislation standards and contractual obligations
- ▶ Develop a "getting it right and on time" culture within our organisation through inductions and training
- ▶ Ensure continual improvement of quality performance by setting objectives and targets which are communicated and regularly reviewed
- ▶ Engage suppliers and subcontractors who commit to and support this policy



Phil Harcourt  
Managing Director  
Duratec Limited ACN 141 614 075