

Clipped Assist | Frequently asked questions

What's covered under the membership? *T&C Apply

- Discounted rates on larger repairs
- \$0* charge for all repairs that meet the criteria
- Deep scratches up to 60mm
- Surface marks and scratches
- Pressure dents (up to 60mm)
- Plastic kit scuffs (500mm)
- Alloy wheel scuffs
- Mirror scrapes
- Interior leather and vinyl (optional extra, up to 80mm)
- Stone chips (up to 20)
- Bumper scrapes (up to 500mm)

What if my damage isn't covered?

If your damage isn't covered by the membership – Don't stress! You will still be eligible for our exclusive member rates which entitle you to up to 50% off any repairs rates for major repairs that don't fit the membership terms

How many days until I can use my membership after purchase?

Each membership has a 0 day request period!

Where can the repair take place?

Repairs can be done at many convenient locations including your home, place of work or a partner organisation including the concierge car wash network.

A suitable place will include;

- Access to power within 20 meters
- Garage and private car ports
- 2.5m around the vehicle to ensure doors can all open

We are unable to repair vehicles on the street.