



Invoicing through Coupa

Coupa User Guides

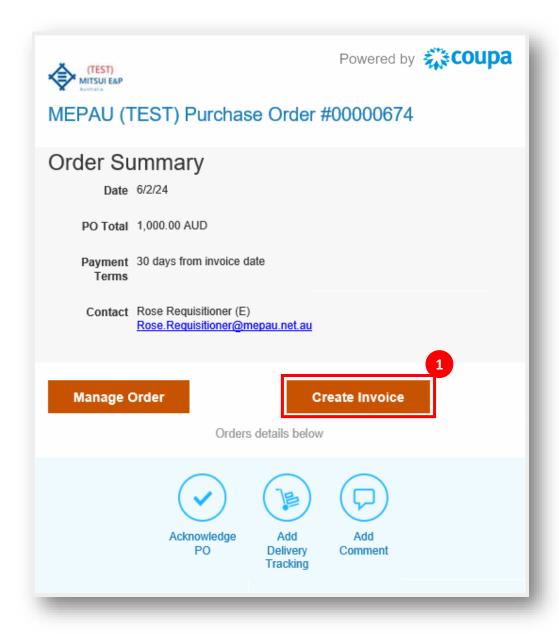




Ways to invoice through Coupa

- Submitting an Invoice from the Purchase Order Email (Flip)
- Submitting an Invoice from the Coupa Supplier Portal (CSP)
- Submitting an Invoice via email (manual)
- Submitting an Invoice with Multiple Purchase Orders





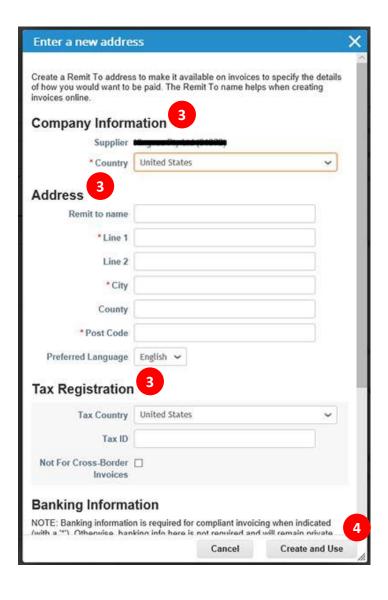
1. From the body of your email, click **Create Invoice**

2. If this is your first time flipping a Purchase order, the box below will appear: Click "Create New Remit-To"









3. Complete Company Information, Address and Tax Registration (ABN)

Do not complete the Banking information section.

We will already have your bank account details on file. To make changes to your bank account details, please contact our Accounts Payable department.

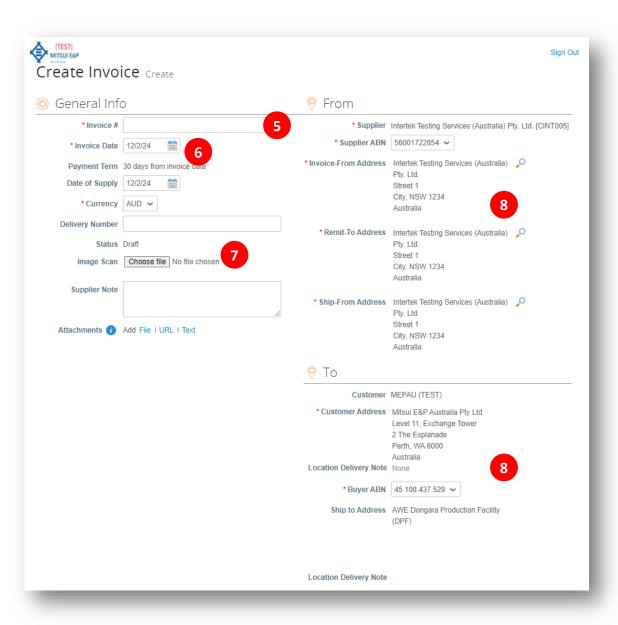
4. Click **Create and Use.** You will be taken to the Tax invoice Create Screen. Follow steps 5-14 on the next pages.

IMPORTANT

A valid tax invoice, in the correct company name, as listed on the purchase order, must be attached before the invoice can be submitted for payment (step 3).







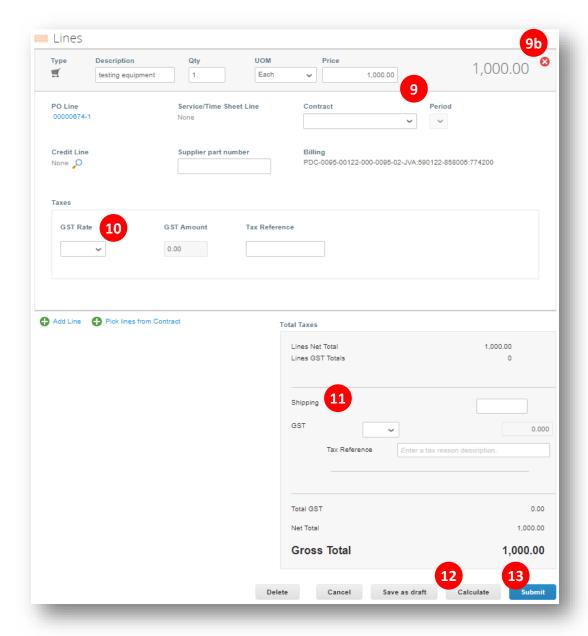
5. Enter the tax invoice number **exactly as per your own organisation's TAX invoice.**

Please note: This is the invoice number generated by your accounting system. Do not list multiple invoice numbers in this field or any additional letters or numbers.

- 6. Select the Invoice date from the calendar.
- 7. Attach an electronic copy of your valid tax invoice. Click on **Choose File** and select the appropriate location.
- 8. Confirm the information in **From** and **To** is correct.



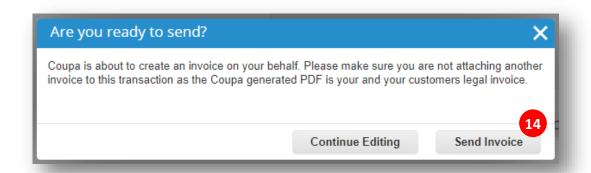




- One Check the information contained on each line. Amend the quantity and/or price of each item/service as required:
 - a) Example: You have an order for a quantity of 1 x \$1,000 Exc GST however the agreed cost was \$1,500 Exc GST. Change the price from \$1,000 to \$1,500 Exc GST.
 - b) Delete any PO lines for items/services that you are not delivering/charging for on this invoice by clicking the red X sign (x) on the applicable line.
- 10. Check the correct GST has been applied. Change if required.
- 11. Add any **Shipping** costs and the correct GST for those costs.
- 12. Click **Calculate** and ensure the values being invoiced are the same as the values on the attached PDF tax invoice.
- 13. Click **Submit**.







14. Coupa will ask you to confirm you are ready to submit the invoice. Once you have clicked the **Send Invoice** button you will be re-directed to the invoices screen.

You will receive notification when your invoice has been approved, and you can expect payment in line with your negotiated terms of payment (for example, if your negotiated terms of payment are 14 days you can expect payment then).

Note: our default terms of payment are 30 days.

Good to know: Creating Multiple Invoices from a Single Purchase Order

If a single PO relates to multiple invoices from your accounting system, you must delete the irrelevant PO lines for each invoice created.

In this example we use the one PO to create two invoices

Example Invoice 1234

Open PO 1001 and create invoice

Line 1 – Verify Qty and Price

Line 2 – Delete (as not charging)

Line 3 – Verify Qty and Price

Line 4 – Delete (as not charging)

Example Invoice 1235

Return to PO 1001 and create invoice

Line 1 – Delete (as already invoiced)

Line 2 – Verify Qty and Price

Line 3 – *Delete (as already invoiced)*

Line 4 – Verify Qty and Price

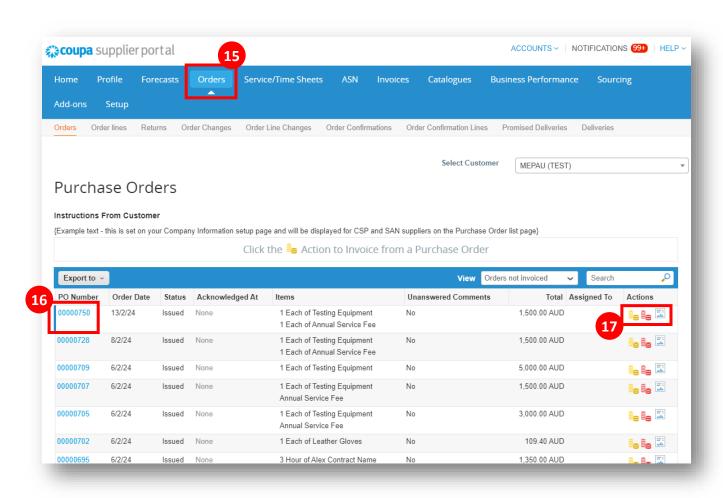




Submitting an Invoice from the Coupa Supplier Portal (CSP)

When you are ready to submit an invoice for payment, login to the Coupa Supplier Portal

https://supplier.coupahost.com/



Create Invoice

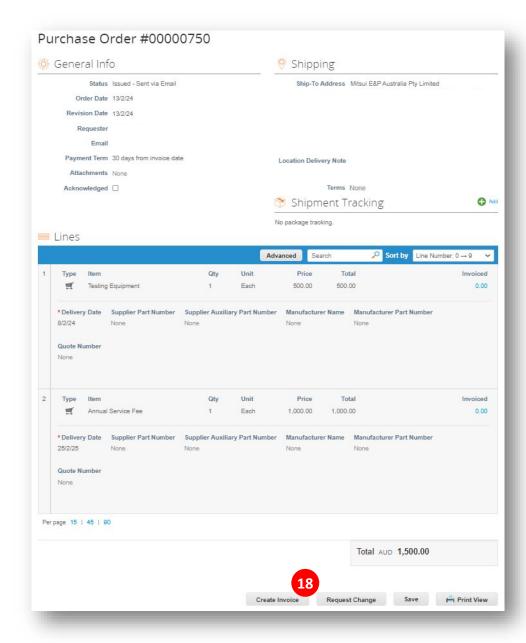
- 15. From the Orders screen, identify the PO that you want to "flip" into an Invoice.
- 16. Click on **PO Number**; OR
- 17. Click on the gold coins.

For this exercise, we've clicked on the PO Number





Submitting an Invoice from the Coupa Supplier Portal (CSP)



After selecting the PO Number, you will be taken to the Purchase Order screen.

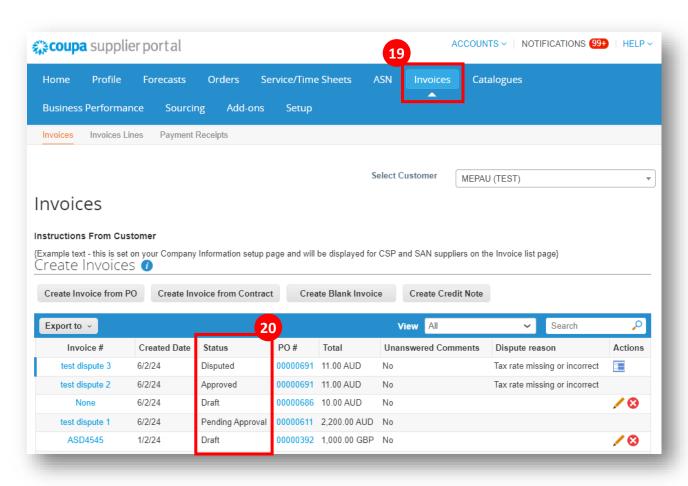
18. From here, scroll to the bottom of the page and click **Create Invoice**.

After clicking Create Invoice, you will be taken to the Invoice screen. From here you can follow steps 5 - 15 as above.





Invoice Status on the Coupa Supplier Portal (CSP)



- 19. You can check the status of your invoices under **Invoices** once they have been submitted.
- 20. You will receive a notification when your invoice has been approved, and you can expect payment in line with your negotiated terms of payment.

For example, if your negotiated terms of payment are 14 days you can expect payment then.





Submitting an Invoice outside of Coupa

If you encounter any difficulties accessing the Coupa Supplier Portal or utilizing the 'Create Invoice' link provided in the Purchase Order email, please be aware that you can still submit your invoice to our Accounts Payable team via email.

However, we strongly recommend exploring the Coupa options for invoice submission and moving away from email. Sending invoices via email may result in processing delays.





Creating an Invoice for Multiple Purchase Orders

If your tax invoice contains items or services associated with multiple MEPAU Purchase Orders, you (the supplier) cannot submit this invoice through the Coupa Supplier Portal. If this is a common occurrence there is a CSV invoicing option that can be explored. To request more information, please email [insert]@mepau.com.au





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