

# Who's missing?

## PLANNING FOR DIVERSITY

Meet your reporting requirements under the new Aged Care Act. Free training for Australian aged care providers to better plan, deliver and report on what you have implemented to support a diverse and inclusive environment for older people and your aged care workers.



### Who is the training for?

This workshop series is tailored for

- Quality Managers
- The person responsible for quality improvement, compliance or service planning

### Why should you attend?

Meet your reporting obligations under the Aged Care Act 2024 Rule 166–710 1(c)

- ✓ **Understand and plan for all 13 diversity groups**
- ✓ **Get access to practical tools**
  - Training workbooks
  - Diversity data dashboards
  - Planning templates
  - Real-world inclusion strategies
- ✓ **Aligned with**
  - Aged Care Act 2024
  - Strengthened Aged Care Quality Standards
  - Statement of Rights
  - Aged Care Worker Code of Conduct

### What providers are saying after attending the training

**95%** felt more competent in planning for diversity  
**97.6%** felt more equipped to identify access barriers

### Did you know there are 13 diversity groups defined in the new Aged Care Act

- Aboriginal or Torres Strait Islander persons, including those from stolen generations
- Veterans or war widows
- People from culturally, ethnically and linguistically diverse backgrounds
- Financially or socially disadvantaged
- People who are experiencing or at risk of homelessness
- Parents and children who are separated by forced adoption or removal
- Adult survivors of institutional child sexual abuse
- Care leavers, including Forgotten Australians and former child migrants placed in out of home care
- Lesbian, gay, bisexual, trans/transgender or intersex or other sexual orientations or are gender diverse or bodily diverse
- People with disability or mental ill health
- People who are neurodivergent
- People who are deaf, deafblind, vision impaired or hard of hearing
- People who live in rural, remote or very remote areas

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*These workshops acted as a catalyst for a significant cultural and mindset shift within our team. They played an essential role in facilitating the intergration of diversity plans and change into our processes and services.*

**Workshop participant**

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## Upcoming workshops

State / Territory	Location	2-day workshops
QLD	Brisbane, Rydges South Bank	17 – 18 September 2025
TAS	Hobart, Rydges Hobart	24 – 25 September 2025
QLD	Rockhampton, Empire Apartment Hotel	16 – 17 October 2025
TAS	Devonport, Paranaple Convention Centre	22 – 23 October 2025
NSW	Parramatta, Nesuto	29 – 30 October 2025
ACT	Canberra, Rydges Canberra	5 – 6 November 2025
NSW	Nowra, Shoalhaven Entertainment Centre	11 – 12 November 2025
QLD	Gold Coast, The Oaks Hotel Surfers Paradise	19 – 20 November 2025
VIC	Melbourne, Element Melbourne Richmond	11 – 12 February 2026
WA	Perth, Aloft Perth	18 – 19 February 2026
WA	Geraldton, Batavia Coast Conference Centre	24 – 25 February 2026
NSW	Dubbo, Taronga Western Plains Zoo	4 – 5 March 2026
NSW/VIC	Albury-Wodonga, Atura Albury	18 – 19 March 2026
NSW	Campbelltown, Ottimo House Denham Court	25 – 26 March 2026
NSW	Armidale, Rydges Armidale	22 – 23 April 2026
SA	Adelaide, Rydges South Park	29 – 30 April 2026
NT	Darwin, Oaks Darwin Elan Hotel	13 – 14 May 2026
NT	Katherine, Knotts Crossing Resort	19 – 20 May 2026
NSW	Penrith, Panthers Precinct	3 – 4 June 2026
QLD	Cairns, Novotel Cairns Oasis Resort	10 – 11 June 2026

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*I have completed training in this area before. Today's presentation was the best so far.*

**TAS workshop participant**

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*Fantastic workshop, very relevant, great resources, documents and library, and a practical approach to diversity planning.*

**QLD workshop participant**

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*A change in mindset to the approach of a diversity plan has made things seem more manageable.*

**NSW workshop participant**

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