

Ngirramini ngini Statement of Rights

Ngirramini ngini Statement of Rights awarra wurrumajawu nginjila rights karri mampara nuwunga aged care services. Ngirramini ngini Under the Aged Care Act 2024, nginjila provider amintiya aged care workers wuta legally obligated ngini wuntakirayi services ngini warntarrana kangki ngijila rights.



Ngirramini ngini autonomy amintiya freedom of choice

Nginya waya ngirrikirimi ngilawa ngirramini (choices) – ngini ngiya ngilawa ngirramini ngini lifestyle amintiya kutakamini awurti ngirramini yiwunga ngini risks – api wiya support ngini ngiya nimpirtimarti nanki.



Ngirramini ngini equitable access

Nginya awarra nginanki right nanginta ngimi ngini assessed wurimi ngini ngalawa ngirramini ngini cultural background, past trauma ngirramini cognitive ngirramini nginanji dementia, ngitangiliparra respect.



Ngirramini ngini safe, quality care

Nginya awarra rights karri wumatamangi ngiya ngini dignity amintiya respect kapi awata aged care workers kapi wuta value ngilawa ngirramini ngini identity, culture, spirituality amintiya diversity.



Ngirramini ngini privacy amintiya confidentiality

Nginya nanginta ngimi ngini ngilawa privacy respected ngini wuntakirayi ngilawa ngirramini ngini personal information wutakirimi pukumani (confidential), amintiya kuwapi wuntakirayi ngilawa ngirramini.



Ngirramini ngini communication amintiya complaints

Nginya awarra nanki ngini nimitajarra ngiya (to be informed) ngini ngamungurumi amintiya karri nyoni ngirramini (concerns) ngini karluwu fear amintiya reprisal. Ngingawila ngirramini ngini feedback awarra warntarrana wuntakirayi ngini fairly amintiya promptly.



Ngirramini ngini support amintiya social connections

Nginya wiya ngimpumuwu connected kapi wuta papurrajuwi arrikutumunuwi, pets amintiya culture arrami kiya independent advocates. Api kapi ngawa Aboriginal amintiya Torres Strait Islander ngiya awarra awunganji connected kapi ngiyatuwu Country amintiya Island Home.



Api ngini free, confidential amintiya independent (manginta) support nimarra kapi Aged Care Advocacy Line
1 800 700 600



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Ngirramini ngini rights in real life



Ngirramini ngini autonomy amintiya freedom of choice

Jack's* aged care home awunganji blanket non-smoking policy. Staff wuta wayarri jingjingi yingkitayi kapi awunganji reserve. Jack pupuni yimamani pili awarra nanki warntarrana artimarti. Jack's aged care provider wuta karluwu kuwa wumi pili awarra jana ngirramini ngini risks amintiya anguwunta duty of care. Api awunganji support kuwapi wuta aged care advocate. Jack yiwutyarra awuta provider ngatamiya angintawa right to exercise choice, ngini awunganji jiyirti ngirramini (personal risk).



Ngirramini ngini safe, quality care

Eleni* ngirratuwu dementia. Api kiyi nyirramuwu ngirramini (condition) waya arrukulani, ngini nimarra ampirimi nyirramuwu language – Greek. Eleni's nyirra mwarringa amintiya representative kuwapi (registered supporter under the new Act), Kay* wuta OPAN pili nyirra wiyarri Eleni karluwu awunganji communicate ampirimi api nyirramuwu ampirimi nyirratamiya ngirramini ngini socially isolated amintiya withdrawn. Api Eleni amintiya Kay's ngirramini (consent), ngini advocate wukirimi meeting karri review Eleni's care plan ngini awunganji support kapi wuta Dementia Australia. Api ngini wuta aged care home wupamurumi wutawa roster ngini wuntakirayi pupuni ngirramini (consistency) kapi wuta staff. Greek communication card awunganji antakirayi ngirramini ngini wuntawani karri wuta waya kukunari ngini wutuwu language ngirramini ngini barriers. Eleni nyirra tuwu wutimarti nyirra ngirramini ngini Aged Care Volunteer Visitors Scheme pili awarra arrikirimi regular visits kuwapi wutyati cultural ngirramini ngini background.



Ngirramini ngini respect for privacy amintiya information

Api karri Rosemary mampara juwuriyi aged care home, nyirra juwunga ngirramini (questions) ngini nyirra health care (eg. monthly statements) yunuwuriyi kapi nyirra ngirimpi. Nyirra juwutyarra management nyirratuwu ngirramini ngini right ampirimi ngirramini (decisions) ngini nyirratamiya kunawuni ngirramini (affairs), ngini nyirra personal ngirramini (information) ngini Aged care services nyirratuwu juwunga, amintiya costs ngini services. Ngini provider kuwa purimi kangi redirect nyirra Rosemary ngirramini (correspondence) awunuwuriyi kangi nyirra.



Ngirramini ngini support amintiya social connections

Cecily papurajuwi nyirra mamatawi wuta wupakuluwunyi-ajirri karri wupangamapa coffee. Api karri Cecily nuwuriyi kapi residential aged care, nyirra mamatawi awunganji pinuwuriyi awunganji kapi courtyard or common area pili wuta parlinginariyi nimarra-ajirri wurumi. Cecily's nyirra mwarringa, Sue, yipaja janawurti kanga nyirra narringa amintiya nanginta jiyimi manager ngini karluwu awunganji kapi wuta. Ngini nyirra mantawi awunganji pinuwuriyi OPAN wutimarti ngini assistance. Api advocate puruwuriyi kangi Cecily kapi nyirra aged care home apkiyi yintayi awuta nyirra mantawi puruwunga Cecily's consent. Nyirra yatarri pili karluwu nyirra mantawi, kapi piripamangi nyirratuwu pupuni ngirramini ngini joy kiyi pwakayini amintiya cake. Ngini advocate wupamangi Cecily wuntakirayi visits ngini reinstated wiyi.

*Yintanganya nyoni pili wuta privacy reasons



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