

# Nyampuju Statement of Rights

Statement of Rights—rliji kangku milya pinyi nyuntu nyangu rights kajinparla nyanyi manu mani aged care services. Aged Care Act 2024—rla nyuntu nyangu provider manu aged care workers wati kalu nyina legally obligated yangka yinjaku services ki nyampurra jangka rights jangka.



## Autonomy manu freedom choices—watiki

Ngajulu—rlu karna mardani rights choice jalpingki ngurrju maninjaku, ngaju nyangu care kurlu, relationships kirli, life ngaju nyangu kurlu manu risk—kirli, yangka kajirna support—ku ngampurra jarrimi.



## Equitable access maninjaku

Rights karna mardani ngaju nyangu needs assess—maninjaku yangka kajiji ngurrju warri jarrimi ngajuku, cultural background—rlangu nyanjaku ngaju nyanguku, nyurruwarnu trauma, manu conditions wati yangka dementia pinki—ki ngurrju kujaju.



## Safe manu quality care

Ngaju karna rights mardani yungu julu dignity kirli manu respect kirli mardani aged care warrkini watirli kuja kalu value mani ngaju nyangu identity, culture pirlirpa manu diversity.



## Privacy manu confidentially kirli

Ngaju nyangu privacy yungulu respect—mani manu ngaju nyangu personal information yungulu mardani confidential. Manu yungurna control—rla nyina ngana kurlu kuja kalu information share—i mani.



## Communication manu complaints kirli

Rights karna mardani yungu julu ngarrirni yangka nyiya kuja karna milya pinyi manu yungurna concern mardani lani wangurlu resprisal kujaku. Ngaju nyangu feedback yungulu jungangu yirri—yirri—rli yirrani.



## Support manu social connectios kirli

Yungurna connected nyina important yapa patu—kurlu, pets wati kirli manu culture—rla manu yangka independent advocates—rlangu. Yapa manu Torres Strait Islander yungurna nyina connected country—ki mani island home—ku.



Free—ki, ring—i mantalu jana confidential  
manu independent support—kuju ngulaju  
Aged Care Advocay Line kirra kurra

**1 800 700 600**



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# Rights yangka real life-rla



## Autonomy manu freedom choices-watiki

Jack\* kirlangu aged care ngurraku blanket non-smoking policy kirlu. Staff wati-rliji kalu smoke-i mani reserve-rla kutu juku. Jack wangkaja ngurrju nganta nyampu nyanungu-kuju. Jack kurlangu aged care provider natirla ngungkurr-nyinaja, health risks-kijaku manu duty of care nganta. Yangka support kurlu aged care advocates kirlu, Jack-ngki jana remind manu provider watiji nyanungu nyangu rights kirlu manu choice kirlu, yangka choice personal risk kirlu.



## Safe manu quality care

Eleni-ji\* ka nyina dementia kurlu. Kuja ngurrju jarrija, kamparru warnu nyanungu nyangu jaru ka pina wangkamilki – ngulaju Greek. Elini kirlangu yurntalpa manu representative (yangka supporter new act-rla) yirdiji Kay\*, ring-i manu jana yangka Eleni natilpa junga wangkaja kujarluju kuja isolate manulku manu withdrawn manu. Eleni manu Kay kirlangu consent kirlirli, advocate-rlili meeting ngurrju manu nyanjaku Eleni kirlangu care plan yangka support kurlu Dementia Australia kurlu. Result-ju aged care home-rlulu amend manu roster watiji yungulu staff wati ngurrju warri jarrimi. Greek communication cards watirli ngurrju manu help maninjaku language barriers ku. Eleni-jili yilyaja Aged Care Volunteer Visitors Scheme kirra yungu visits mani yapa nyanungu nyangu cultural background jangka.



## Respect manu privacy manu information kirlu

Kuja Rosemary yanu aged care home kurra, nyangulku questions wati nyanungu nyangu health care kurlu yangka (needle-rlu pantirinjaku permission manu maniyi nyanungu nyangu yangka monthly statement kujalu jana yilyaja family kirra. Ngarrurnu jana management nyanungu nyangu rights kirlu yungu ngurrju mani decisions maniyi kirlu, manu nyanungu nyangu personal information yungulu protect-i mani, manu nyanungu nyangu rights yungulu jana yinyi information kirlu aged care services jangka kuja ka mani, manu costs-rlangu services watiki. Provider wati-rlila ngungkurr-nyinaja Rosemary kurlangu nyiya kanti-kanti yungulu yilyami nyangu kurra mipa.



## Support manu social connectios kirlu

Cecily-ji panuku ngarduyu group-ku ngarduyu kuja kalu warrarda jinta jarrimi coffee-ki. Kuja Cecily yanu residential aged care kurra, nyanungu nyangu friends watirli jinta jarrija courtyard-rla ngurrangka yangka weekly wangkanjaku tarnga. Cecily kirlangu yurntalpa Sue wangkaja visits watirli ngantaka mata mani nyanungu nyangu ngatiji, manu payurnu manager lawa maninjaku visits ki. Friends wati-jili yanu OPAN kirra assistance ki. Advocate-rla yanu Cecily-ki aged care home kurra kuja nyanungu nyangu friend-rlu manu Cecily kirlangu consent. Miss-i manulpa jana friends wati, yangka yinka kurlu manu cake kirlu. Advocate-rlili support manu Cecily visits wangu nyinanjaku.

\*Yirdi watirli jana change-i manu privacy reasons ki



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Statements of Rights