

Statement of Rights mala

Statement of Rights-dhuny ga clearly identifies nhuṅu rights balanyamirriy nhe dhuka ḷarrum wo mārram aged care services. Under ṅunhiyi Aged Care Act 2024, nhuṅu aged care djāmamirrdja mala legally obliged deliver-w services-gu ṅunhiyi dhu in line dhiyal rights-ṅur mala.



Autonomy ga freedom of choice

ṅayatham ṅarra ga right ṅamaṅamayunaraw ṅarrakuwuy own choices-gu mala – ṅarraku care-w, relationships-gu, lifestyle ga taking risks-gu – support-gurr ṅunhiyi ṅarra djäl.



Equitable access

ṅarra ga ṅayatham right ṅarraku needs-dhu assessed romgurr ṅunhiyi works lika ṅarraku makmakthunamirriy romgurr including ṅarraku cultural background, ṅāthiliṅu trauma wo cognitive condition-gu, nhakun dementia-w.



Safe, quality care

ṅarra ga ṅayatham right ṅarrany dhu treated dignity ga makmakthun dhuka experienced aged care djāmamirriy ṅunhiyi lika value ṅarraku identity, culture, spirituality ga diversity.



Privacy ga confidentiality

Privacy-w ṅarraku dhuka makmakthun yän ga ṅarraku personal information dhuka ṅayatham confidential, ga be in control yolkal dhuka ṅunhiyi information gurrupan.



Communication ga complaints

ṅarra ga ṅayatham right marṅgikunharaw nhunhiyi-latjan dhi ṅunhiyi ṅarra dhuka dharajan ga raise balaṅ concerns fear-miriw reprisal-gu. ṅarraku feedback dealt with dhuka fairly ga bondi.



Support ga social connections

ṅarra balaṅ stay connected important-gal yolṅuwal mala, pets-gal ga culture-w including independent advocates mala. As an Aboriginal or Torres Strait Islander ṅarra balaṅ stay connected County-lil ga Runu' Wāṅalil.



Free-w, confidential ga independent support-guny riṅimāp Aged Care Advocacy Line-lil dhiḷal

1 800 700 600



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Rights mala real life-ḡur



Autonomy ga freedom of choice

Jack's* aged care home-ḡurdja blanket non-smoking policy. Staff-dja permitted buny'tjunaraw galkinḡur reserve-ḡur. Jack-dhunḡ dhäkay-ḡäma ḡunhiyiny appropriate alternative nhanḡu. Jack-kunḡ aged care provider ḡurruḡuny disagreed, lakaramany health risks ga walalaḡ duty of care. Support-dhunḡ aged care advocate-wunḡdja, Jack-dhunḡ successfully reminded provider-ny nhanḡu rights ḡayi dhu exercise choice, including balanyamirriy dhu ḡurunḡiyi choice-dhu involved personal risk.



Safe, quality care

Eleni* lika nhina dementia-mirr. Balanyamirri ḡunhiyi condition-dja ḡunhiyi progressed, ḡayiny roḡiyirr nhanukal ḡurruḡulil mathalil. Eleni-w-dja miyalk yothu ga representative-dhunḡ (registered supporter under yuḡa Act), Kay*-yuny, yaku OPAN bili ḡayi dhäkay-ḡäma Eleni-w inability communicate-gu caused-nha ḡanya socially isolated ga withdrawn-nha. Eleni ga Kay-wal consent-dhunḡ, advocate-dhunḡ ḡamaḡamayun meeting review-gu Eleni-w care plan support-dhu beḡur Dementia Australia-ḡur. Result-dja, aged care home-dhunḡ djambin walalaḡ roster marrka-dhu ensure bulun consistency staffing-guny. Greek communication cards mala provided ḡunḡa'yunaraw overcome-gu language barriers-gu mala. Eleni-nhany bulunḡ referred Aged Care Volunteer Visitors Scheme-lil ḡunhiyi enable regular visits-gu Yolḡu-wuḡ ḡunhiyi nhanukal cultural background-ḡur.



Makmakthun dhuka privacy-w ga information-gu

Balanyamirriy Rosemary ḡurru garri aged care home-lil, ḡayi noticed questions mala nhanukalaḡawuy health care-wuydja (e.g. vaccination, permission) ga nhanḡu finances (e.g. monthly statements) gan referred nhanukal ḡurruḡumirriwal. Reminded ḡayi management-nha nhanḡu right decisions-gu mala djänharaw nhanḡu financial affairs-gu, nhanḡu right protected-gu personal information-gu, ga nhanḡu right provided information-gu aged care services-gu mala ḡayi lika märram. Provider-ny agreed redirect-gu warrpam' Rosemary-w correspondence dhunupan nhanukala.



Support ga social connections

Cecily-ny tightknit social group-ḡur ḡunhiyi lika meet regularly. Balanyamirriy Cecily garri residential aged care-lil, nhanḡu lundumirriḡuny mala luḡ'maranhamirr ḡunhili home's courtyard-ḡur wo common area-ḡur walalaḡ weekly catch-up-gu. Cecily-wdja yothu miyalk, Sue, dhäkay-ḡäma ḡunhiyi visits-dja mala tiring mirithirr nhanḡu ḡanḡimiriḡuw ga ḡanḡthun manager-ny gulmaranharaw ḡurukiyi. Walaldja lundumirriḡuydja mala marrtji OPAN-gal ḡunḡa'yunaraw. Wangany advocate dhunḡ visited Cecily-ny ḡunhili aged care home-ḡur dhänḡura ḡanukal lunduy mala märram Cecily-w consent. ḡayiny ga missing-nha nhanḡu lundumirriḡuny mala, ḡunhiyi li ḡäma biyarrmak rom ga cake. Advocate-dhunḡ supported Cecily-w ḡayi dhu ḡunhiyi visits mala bulu roḡiyirr.

*Yäkuny mala djambi privacy reasons-gu



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