

Who's missing: Planning for Diversity

Free eLearning program for aged care providers



About this course

OPAN's free Who's Missing: Planning for Diversity eLearning course equips aged care providers to better plan, deliver and report on building a **diverse and inclusive environment** for older people and aged care workers.

The course is aligned with the strengthened Aged Care Quality Standards, Statement of Rights and Aged Care Code of Conduct and supports providers to identify and address barriers while embedding diversity within continuous improvement.

Why complete this course?

- ✓ Identify and address barriers for older people in your aged care planning region.
- ✓ Demonstrate you are working towards the **strengthened Aged Care Quality Standards** and your commitment to the **Statement of Rights**.
- ✓ Identify specific actions and embed diversity within continuous improvement processes.
- ✓ Receive free digital workbooks and access to a suite of downloadable resources.
- ✓ Participants receive a **certificate of completion** upon meeting the course requirements.

Course overview



Topic

Planning for diversity



Who

Aged care staff responsible for quality improvement, service planning or compliance



Duration

Self-paced;
approximately 2 hours



Cost

Free

How to register

Visit education.opan.org.au
or scan the qr code.



Contact us

✉ education@opan.org.au

Aged Care Advocacy Line



1 800 700 600



opan.org.au

All free eLearning courses

OPAN's specialised online training courses for health and aged care professionals cover essential topics around the rights of older people, provider responsibilities and how to identify and respond to abuse.

Each eLearning course is self-paced and available 100% online, and is aligned with aged care legislation and strengthened Aged Care Quality Standards. Certificates of completion can be downloaded after successfully fulfilling the course requirements. Continued professional development (CPD) hours may apply.

Independent Aged Care Advocacy: an Introduction

A short training module on the rights of older people seeking or receiving government-funded aged care services, provider responsibilities and the role of advocates.

 **Course length:**
30 minutes

 **For more info:**
education.opan.org.au

Supported decision-making

Covers supported decision-making under the Aged Care Act 2024, how it applies in practice, provider obligations and the distinct roles of registered supporters and independent advocates.

 **Course length:**
1 hour

 **For more info:**
education.opan.org.au

Planning for Diversity

This course equips providers to plan and deliver inclusive services for older people; identify and address barriers, demonstrate compliance and embed diversity within continuous improvement.

 **Course length:**
2 hours

 **For more info:**
education.opan.org.au

Abuse of the older person

Educates participants in identifying the forms, signs and risk factors of abuse, and respond with appropriate communication, referral and support strategies.

 **Course length:**
6 hours

 **For more info:**
education.opan.org.au

Responding to sexual assault

Aimed at aged care educators, this course supports the training of residential aged care workers to understand the risk and indicators of sexual assault, and believing those who disclose.

 **Course length:**
4 hours

 **For more info:**
education.opan.org.au

Contact us

 education@opan.org.au

Aged Care Advocacy Line



1 800 700 600



opan.org.au