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Older Persons Advocacy Network

Annual Report | 2017 - 2018



“Older people must be better informed of and empowered to exercise their aged care rights”

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OPAN service delivery organisations:



OPAN acknowledges the Traditional Custodians of this land and pays respect to Elders past and present.

Where we have come from...

The history of aged care advocacy in Australia

Aged care advocacy for individuals has been delivered by community organisations for over thirty years. Community action in the 1980's led to the establishment of grass roots organisations to champion the rights of older people, particularly those in nursing homes. The work of activists clearly demonstrated the need for a permanent unit that would fight for the rights of older residents of aged care. A coalition of community organisations and academics in NSW undertook research into the standards of aged care facilities and published the report 'If Only I'd Known'¹.

Funding from the NSW and Commonwealth governments was negotiated for independent advocacy services, the first of which was The Aged Rights Service in NSW which commenced in 1986. Other State and Territory based services followed and have been supported by jurisdictional funding as well as advocacy grants under section 5 of the Aged Care Act 1997.

These organisations delivered information, individual advocacy and education to older people, the community and aged care providers.

This was so older people were better informed of and empowered to exercise their aged care rights. These services have been delivered in the last two and a half decades through the Commonwealth National Aged Care Advocacy Program (NACAP).

The State and Territory organisations delivering NACAP have collaborated over the years, sharing common approaches to supporting older

OPAN bid for and won the tender to deliver the National Aged Care Advocacy Program and started operations on 1 July 2017

people, data on need and service use, and championing a society that better respects older people and prevents elder abuse. Over time, these organisations came together on a semi-regular basis and decided to form an un-incorporated network to foster further collaboration.

The formation of the Older Persons Advocacy Network (OPAN)

OPAN operated as an alliance of nine independent state and territory aged care advocacy providers from around 2012. OPAN's members are exclusively the organisations which had been delivering the National Aged Care Advocacy Program (NACAP) under individual contracts with the Department of Health (DoH) for over two decades. OPAN members came together to sign a Memorandum of Understanding in 2016.

In 2017, OPAN members decided to formalise the collaboration and network by creating a federation of organisations and incorporating. NACAP developed a detailed Members Agreement, complemented by the Constitution. OPAN was registered as a company limited by guarantee in March 2017.

OPAN bid for and won the tender to deliver the National Aged Care Advocacy Program and started operations on 1 July 2017. The contract included 15 innovation projects above and beyond the direct services funding sub-contracted to the nine service delivery organisations (SDOs).

Following successful advocacy to the Minister for Aged Care, an additional \$1M was provided to OPAN to undertake elder abuse advocacy in 2017-18. This meant further support for the continuation of the elder abuse program at Aged Rights Advocacy Service (ARAS) in South Australia, along with expanding elder abuse capacity and service delivery nationally.

Deciding OPAN's strategic directions

The OPAN Board and Member representatives met over two days in November 2017 to determine both strategic directions and key strategic outcomes.

The focus of OPAN was the implementation and delivery of NACAP. Members supported the continued implementation of the NACAP program under a revised National Aged Care Advocacy Framework, which the Commonwealth Department of Health was developing in collaboration with OPAN.

In addition to NACAP the work and knowledge of OPAN Member organisations in the field of elder

abuse prevention and individual advocacy support has been recognised and acknowledged. Most OPAN members were delivering some form of elder abuse prevention and/or support with a variety of activities and funding streams. The OPAN members are committed to OPAN continuing this work in preventing elder abuse and bringing a level of national consistency to the program.

The allocation of \$1m from the Commonwealth government to continue this important work was the impetus for this focus and ongoing work.

Members agreed OPAN would aim to build on its expertise in elder abuse prevention and support and become a national elder abuse advocacy organisation in addition to its advocacy work in aged care. A further two years funding has been secured to continue the work of OPAN and its SDO's in the vital area of elder abuse prevention and support.

Strategic directions

OPAN has determined four key strategic outcomes which form the basis for the organisation's business plan and reporting:

1. Delivery of OPAN NACAP work plan within a quality framework
2. Demonstrated influence and outcomes from systemic advocacy strategies
3. Recognition of OPAN as a key national body for older persons advocacy
4. Developing a strong, collaborative, effective organisation with a flourishing network

¹ The Aged Care Rights Service (2011) TARS Annual Report

OPAN's achievements – Apr 2017 to Oct 2018...

The focus of this annual report extends beyond the traditional financial year report, rather reporting on the activities of OPAN from inception and incorporation on 29 March 2017 through to the end of October 2018. The financial statements in this report provide the audit report from incorporation to 30 June 2018.

Delivery of information, advocacy and education to older people and their families

A key role for OPAN is to support and fund SDOs to deliver the National Aged Care Advocacy Program (NACAP). NACAP is funded by the Australian Government under the Aged Care Act 1997 (the Act). NACAP provides free, independent

Since its establishment, OPAN has been greatly supported by a growing number of staff all across Australia

and confidential advocacy support, education and information to older people (and their representatives) receiving, or seeking to receive, Australian Government funded aged care services.

Individuals eligible to receive advocacy services, information and education services through NACAP include:

- ★ people receiving Australian Government funded aged care services
- ★ people seeking to receive Australian Government funded aged care services (this may include prior to receiving an aged care assessment)
- ★ families or representatives of the above.

The objectives of the NACAP will be met through the delivery of following program activities:

- ★ independent and individually focused advocacy support delivered to older people (including their families or representatives)
- ★ the provision of independent information to support older people (including their families or representatives)
- ★ the delivery of education sessions promoting aged care consumer rights to older people (including their families or representatives)
- ★ the delivery of education sessions to aged care providers and staff promoting consumer rights and aged care provider responsibilities, including through online/digital systems.

In 2017/18 OPAN SDOs exceeded the national targets for all required KPIs as outlined in Table 1 below. 20% of OPAN's services are aimed to be delivered to Special needs groups as outlined in the 1997 Aged Care Act.

TABLE 1 NACAP DATA REPORT JULY 2017 - JUNE 2018 (FULL YEAR)

Performance Indicator Description	Annual Target	July 17 – June 18 Actual	> 20%	% of Delivery
Number of advocacy and information cases for older people receiving or seeking to receive aged care services and/or their representatives	7,150	11,474		160%
Number of education sessions on resident rights and responsibilities provided to older people receiving or seeking to receive Residential Aged Care services and/or their representatives	1,400	1467		104%
Number of education sessions on recipient rights and responsibilities provided to older people receiving or seeking to receive Home Care services and/or their representatives	280	487		173%
Number of advocacy cases for older people receiving or seeking to receive aged care services for all special needs groups (equal or exceeding 20%)	2,295	3,580	156%	
Number of education sessions for older people receiving or seeking to receive aged care services delivered to all special needs groups (equal or exceeding 20%)	391	967	247%	

Preventing elder abuse and supporting those at risk or experiencing elder abuse

Following effective lobbying by OPAN members, in particular ARAS which risked losing its elder abuse funding at the end of June 2017, OPAN won a one-off grant of \$1M for 2017-18.

With the initial grant, OPAN determined a program of work that would support future planning of OPAN and SDO roles in this program area. The first initiative was an independent review by Dr Kate Barnett of OPAN's elder abuse activity, particularly in ARAS and Advocare². OPAN drafted a national elder abuse governance framework which the Board approved at its November 2017 meeting. This laid the groundwork for the development of the National Elder Abuse Advocacy and Prevention Framework as recommended in the independent review.

Funding was provided for two elder abuse projects of national importance:

- ★ The use of supported decision making in relation to elder abuse prevention
- ★ Rural and remote models for elder abuse prevention and support.

OPAN also offered modest funding to SDOs to start to build (or extend) some direct service delivery capacity. These services continued in South Australia from October 2017 and commenced in other jurisdictions from January 2018.

The independent reviewer, Dr Kate Barnett, was employed as the elder abuse project officer from January 2018.

OPAN has expressed interest in becoming members of elder abuse prevention peak bodies to effect change, such as Elder Abuse Action Australia

The OPAN national elder abuse working group, comprising representatives from all SDOs, meeting monthly, has been a model for collaborative development, resulting in a National Elder Abuse Advocacy and Prevention Framework

including a national dataset. The OPAN National Elder Abuse Prevention and Advocacy Framework will be launched in November 2018 by the Minister for Senior Australians and Aged Care and will guide the implementation of pilots and programs within OPAN to support people at risk of or experiencing elder abuse.

OPAN took an active role in the 5th National Elder Abuse Conference, developing the elder abuse community responses to elder abuse strategy day in February 2018. OPAN was a co-sponsor alongside NSW's Seniors Rights Service who led the strategy day. The final report, "Abuse of Older People: A Community Response" was very well supported by participating organisations and by Government³. OPAN has continued to meet with senior Ministerial and Departmental stakeholders in relation to OPAN's work and focus in elder abuse.

TABLE 2 OPAN NATIONAL ELDER ABUSE DIRECT SUPPORT KPIS (OCTOBER 2017 - 2018)

Performance Indicator	Q3/Q4 target (Q2-Q4 SA)	Q3/Q4 Actual (Q2-Q4 SA)	% Q3/Q4 of Delivery (Q2-Q4 SA)
Number of advocacy/information cases for older people at risk of or who are experiencing elder abuse	700	1330	190%
Number of advocacy cases for older people at risk of or who are experiencing elder abuse for all special needs groups (>20%)	140	646	461%
Number of education sessions on elder abuse prevention or strategies to protect themselves from elder abuse to older people, the community and service providers	97	242	249%
Number of education sessions on elder abuse prevention or strategies to protect themselves from elder abuse for all special needs groups (equal or exceeding 20%)	19	110	567%

OPAN has been supportive of the establishment of Elder Abuse Action Australia, the new peak body funded by the Attorney-General's department. OPAN has expressed interest in becoming a member of EAAA. There is a strong connection as two of OPAN's SDOs CEOs are co-chairs (Diedre Timms (Advocare WA) and Russell Westacott Seniors Rights Service) and Carolanne Barkla (ARAS) is also a founding Director.

OPAN funded the piloting of elder abuse information, advocacy and education services in most states and territories. The achievements against the agreed KPIs and targets are outlined in Table 2 above. ARAS in South Australia was funded initially directly by the Department of Health to continue its elder abuse prevention program, covering July – September 2018. OPAN's grant continued the funding support for the ARAS from October 2018 onwards.

OPAN's pilots of direct service delivery in elder abuse prevention and individual advocacy have continued throughout the second half of 2018. These pilots have been expanded to all States and Territories, utilising the additional two years of funding from the Australian Government Department of Health, with implementation of the pilots in a nationally consistent manner in line with the National Elder Abuse Prevention and Advocacy Framework.

² Barnett (2017) Review Of Opan Elder Abuse Advocacy And Prevention Programs: Final Report. Accessed online at <https://opan.com.au/elder-abuse/>

³ https://seniorsrightsservice.org.au/wp-content/uploads/2018/11/COMMUNITY-RESPONSE_Web-min.pdf

Delivery of OPAN NACAP work plan within a quality framework

SDO CEOs and their staff have contributed to the delivery of the OPAN work plan initiatives through cosponsor support, participation in working groups and the sharing of knowledge and resources (see section on Developing a strong, collaborative, effective organisation with a flourishing network).

Eight of the 15 innovation projects are complete or well on the way to completion (numbering per approved OPAN initiatives work plan):

1. Establish OPAN governance framework
2. Engagement and reporting on systemic advocacy
3. Expansion to 28 sites
4. National extended hours 1800 toll-free phone service
5. Online presence (website)
7. Digital provider training
9. Finalisation of NACAP framework
11. Elder abuse (year 1)

The launch of OPAN's digital training on aged care advocacy for aged care workers, along with the OPAN National Elder Abuse and Prevention Framework will be launched in November 2018 by the Minister for Senior Australians and

Aged Care. OPAN's digital presence has been evolving and is strongly supported by the work and guidance of Catherine Aitken from ADA Australia. The National Aged Care Advocacy framework has been finalised and awaits release. The expansion of regional offices in NSW is complete and is well underway in Victoria.

Aged Care advocacy will be provided across 28 sites nationally from the beginning of 2019

Aged Care advocacy will be provided across 28 sites nationally from the beginning of 2019.

Seven of the 15 projects were in the planning phase at the time of reporting in the third quarter of 2018:

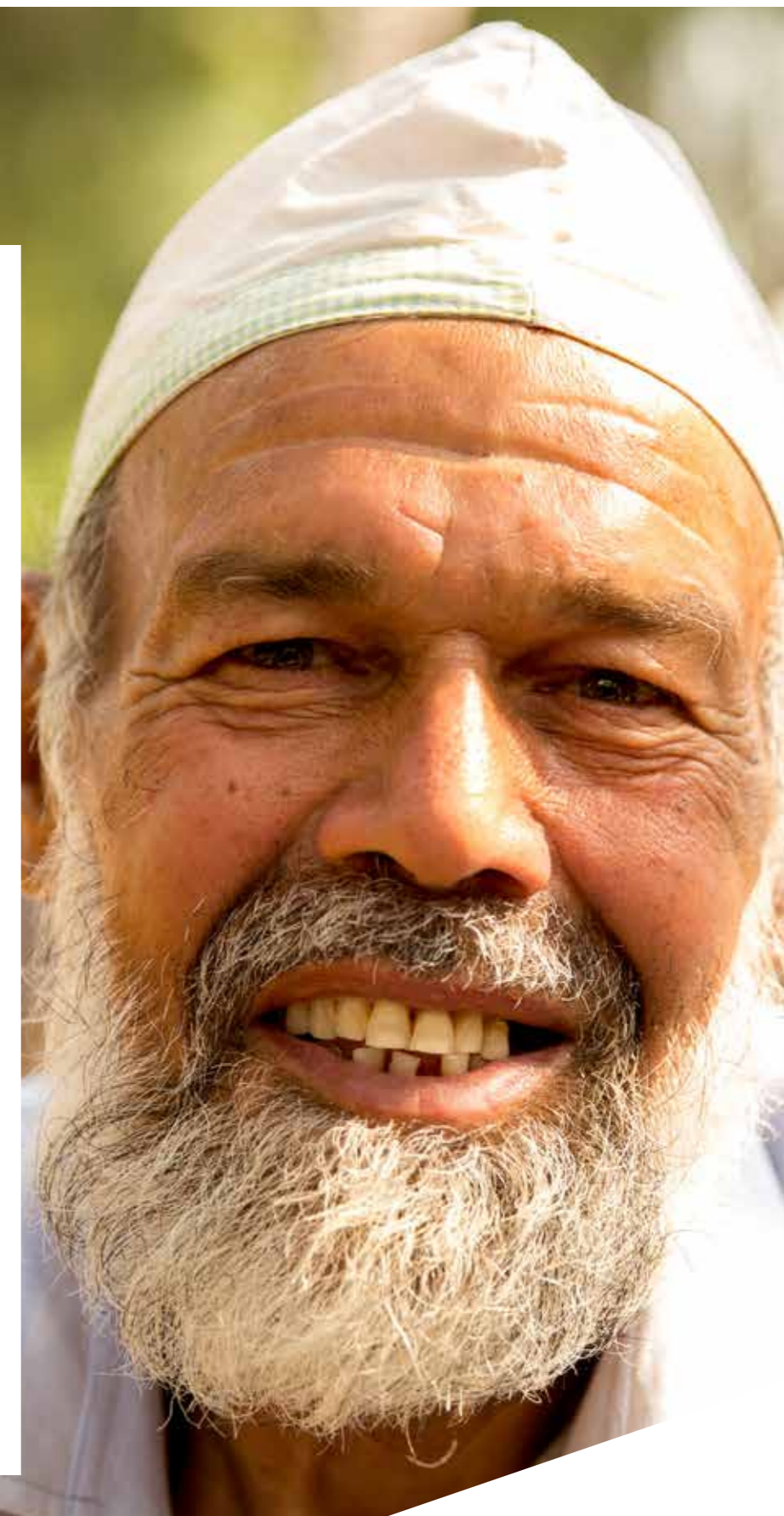
6. National consistency in service delivery (including service model, policy development)
8. Consumer management reporting software / training
10. National resources and marketing
12. Advocacy professional development

13. Consumer co-design reference group
14. Innovation fund (associated with consumer co-design initiative)
15. Quality assurance

National working groups for the elder abuse work and for the national consistency project have been established and operate to support the planning and implementation of these key initiatives. SDO participation and contribution has been key to their progress.

The August to November period has seen progress on the national consistency project (Initiative 6), project planning and implementation commencement on Advocacy professional development (led by Advocare WA) and the development of the national Communications and Marketing Plan for OPAN (in line with Initiative 10). A scoping of functionality for a stakeholder management system and NACAP data aggregator has occurred, allowing delivery the activities of Initiative 8 by March 2019. A rescoping of the Consumer co-design reference group has occurred with establishment of Consumer Participation processes planned for the first half of the 2019 calendar year.

Media focus on the quality and safety of aged care and the announcement of the Royal Commission led to a need to increase the access pathways and timeframes to advocacy support and information services. In response to Board direction, an after hours and overflow client contact process was implemented utilising the OPAN 1800 700 600 free call number. The initial phase of the project has seen after hours real time answering of calls from the public and older people needing advice and support. Calls are taken when SDOs normal answering systems are exceeded by demand and after hours (up till 8pm nationally). A contact centre was engaged to provide this concierge service up till 8pm nationally Monday to Friday, with escalation of callers at immediate risk of harm to an advocate or emergency services. At the time of report the service has supported over 463 overflow and after-hours callers. These callers details are then allocated to their respective SDO for follow up by an advocate. A review of the service will be conducted in December 2018.



Demonstrated influence and outcomes from systemic advocacy strategies

OPAN has established a strong relationship and regular contact with the Minister for Senior Australians and Aged Care and the Department of Health with scheduled quarterly meetings. OPAN also meets regularly with the Aged Care Complaints Commissioner and the Aged Care Quality Agency executive team. OPAN is also represented on the National Aged Care Alliance which meets quarterly.

SDO data and trend reporting has emerged as a key tool in advocating with government and the aged care sector regarding emerging and systemic issues. These data have proved invaluable in discussions with the Minister, the Department of Health and the aged care sector.

- ★ OPAN will engage with the new Aged Care Quality and Safety Commission which comes into existence on 1 January 2019, in particular with regards to the revised consumer engagement focus within the new Commission. OPAN has contributed to the Senate inquiry into the Bills to establish the Aged Care Quality and Safety Commission.

- ★ OPAN has signed a MoU with the Aged Care Complaints Commissioner. This is a key stakeholder relationship for OPAN and SDOs.
- ★ OPAN is a member of the Aged Care Quality Agency Liaison Group, focused on advising on the development of the new aged care quality and accreditation standards.

We educate over 40,000 people each year on rights and responsibilities

- ★ OPAN was invited with a small number of other “peak” bodies to advise the My Aged Care Learning Environment (MACLE) about training for My Aged Care workers as well as eventually for ACATs and Regional Assessment Services. OPAN will contribute further resources into MACLE when our digital training videos are launched in the first quarter of 2018-19.
- ★ OPAN was invited by DoH to contribute to two consumer forums on the development of a new single charter of aged care rights. This is a key document for advocates.

- ★ OPAN has made a number of policy submissions in response to various issues in the aged care system (see <http://www.opan.com.au/opan-systemic-policy-submissions/>), with thanks to Anna Harrington ADAA.
- ★ OPAN plays an active role in the National Aged Care Alliance, with joint representation by the OPAN CEO and Geoff Rowe, CEO of ADAA.
- ★ OPAN contributed to the consultation on the development of the Terms of Reference for the Royal Commission into the Quality and Safety of Aged Care.

OPAN aims to lead the way for aged care advocacy to be known and valued by all key aged care stakeholders. OPAN continually finds that areas such as Aged Care Quality Agency and My Aged Care have inadequate understanding of the value that advocacy can bring. Stakeholders are generally very open to the concept of advocacy once introduced to it. Some service providers are very positive about advocacy. A small number of aged care service providers still see supporting aged care recipients to access advocates as a burden to avoid. OPAN will work with industry peak bodies to change this negative perspective, while SDOs engage with individual providers.

Recognition of OPAN as a key national body for older persons advocacy

OPAN has a clear position that it is an independent organisation. While it sits in the “consumer” camp, it is not a lobby group like COTA or National Seniors. However, OPAN will continue to use the consumer data and lived experiences gathered from SDOs to inform policy advocacy to government as part of our contract, and to aged care service providers as necessary.

Government

- ★ The Minister for Senior Australians Aged Care formally launched OPAN at an event at Parliament House attended by around 60 key stakeholders in November 2017.
- ★ At a round table of 16 aged care sector leaders convened by the Minister in April 2018 to discuss the structure and functions of the Aged Care Quality and Safety Commission, OPAN was one of only four “consumer” organisations invited.
- ★ OPAN was invited to present to a key meeting of Veterans’ Affairs senior officers and ex-service organisations (ESOs), and has negotiated with SDOs for ESO

representatives / advocates to be able to accompany OPAN advocates to visit aged care homes where veterans are resident.

- ★ OPAN was invited to present to the Diversity Sub-Group of the Aged Care Sector Committee, on plans and capacity to reach out to and ensure quality services for special needs groups. OPAN will focus on this aspect of our work in 2018-19.
 - ★ The OPAN CEO was invited to be a member of the national judging panel for the Aged Care Quality Agency Better Practice Awards.
 - ★ OPAN participated in the Diversity Sub-Group’s Ministerial Roundtable on Homelessness and Aged Care in July 2018
- #### Sector / peaks
- ★ OPAN was among a small number of national organisations invited to a consultation forum with the major aged care provider peak bodies to discuss the implications of the Carnell/Patterson review.
 - ★ OPAN presented at the Aged Care Quality Agency Better Practice Conference in August 2018 and the ACSA national summit in Sydney in September 2018.

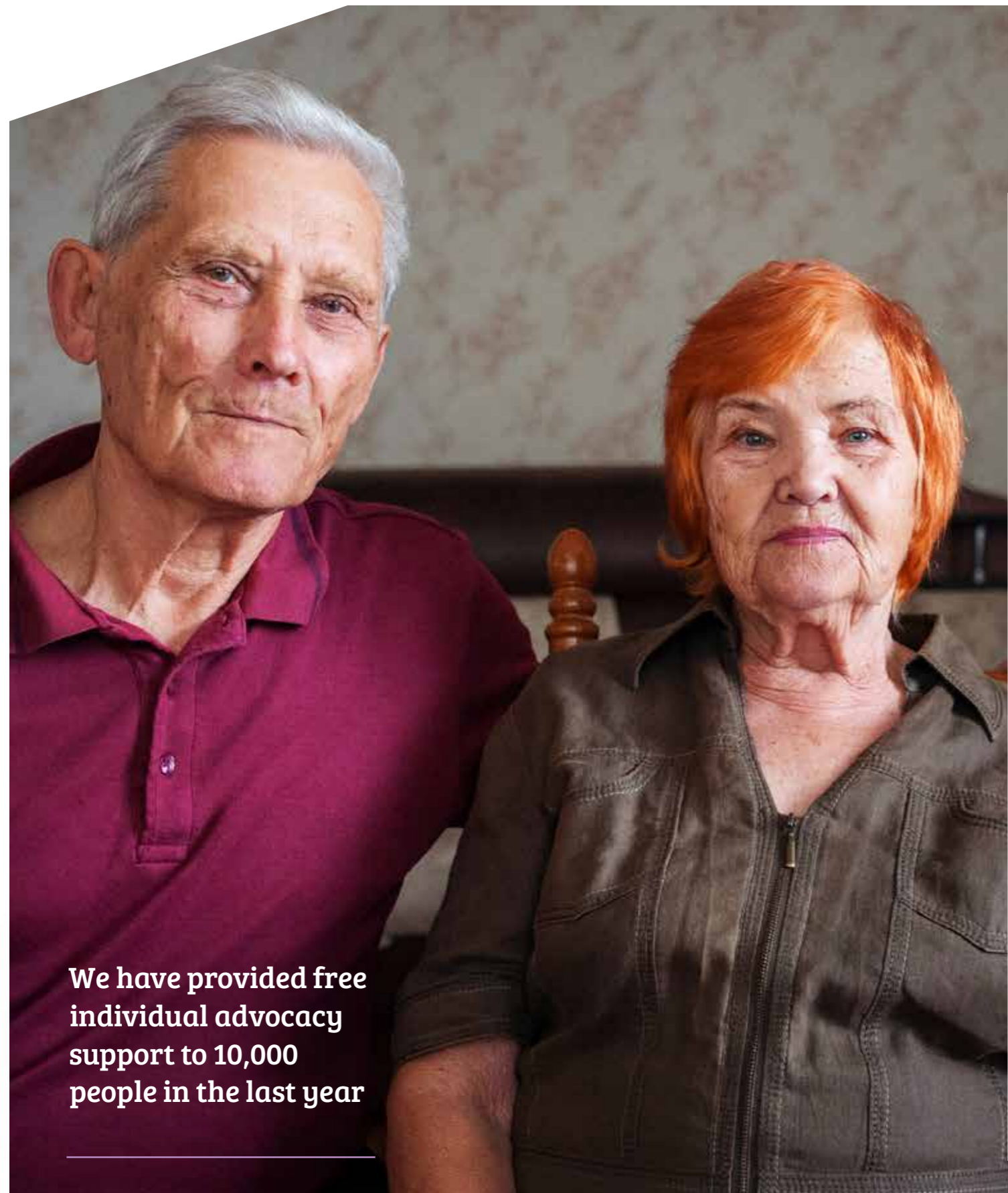
Media

OPAN has developed a communications and marketing plan and media policy within the last quarter. OPAN has accepted a number of media opportunities to promote advocacy services, to discuss solutions to improve the quality of aged care and to promote awareness of elder abuse. Media articles have occurred in print, radio (both regional and national) and mainstream TV.

Value of our internal expertise

The following indirectly contribute to the OPAN’s reach and recognition as a national organisation

- ★ Russell Westacott, CEO of SRS is an individual member of the Diversity Sub-Group of the Aged Care Sector Committee.
- ★ Carolanne Barkla, CEO of ARAS has recently been appointed Chair of the End of Life Directions for Aged Care Reference Group.
- ★ Elder Abuse Action Australia (EAAA): leadership of EAAA by Diedre Timms and Russell Westacott as Co-Chairs and Carolanne Barkla as inaugural director.



We have provided free individual advocacy support to 10,000 people in the last year

Developing a strong, collaborative, effective organisation with a flourishing network

The OPAN SDOs are key and invaluable partners working with the OPAN national secretariat. Engagement with SDO CEOs and senior advocacy staff is active and frequent, both by telephone and email, with bi-monthly meetings scheduled for two weeks prior to Board meetings.

The discussions and expert contributions through working groups and SDO executive meetings are highly valued and assist in moving towards greater national consistency surrounding NACAP and elder abuse. This collaboration and partnership approach is a key value proposition and success factor of OPAN.

SDOs have taken various roles sponsoring or co-sponsoring work plan initiatives and are also supporting the development of OPAN, including providing practical support as follows in Table 3.

TABLE 3 - SDO CONTRIBUTIONS TO AND PARTICIPATION IN OPAN DEVELOPMENT AND WORK PLAN

Organisation	Key contributions
SRS	<ul style="list-style-type: none"> ★ Discounted rental on office space ★ Finance and IT support ★ Co-sponsorship of digital provider training initiative
ERA	<ul style="list-style-type: none"> ★ Leadership of consumer participation initiative ★ Membership of OPAN policy sub-committee
ADAA	<ul style="list-style-type: none"> ★ Website management ★ Policy support ★ Branding development ★ Secondment of P/T project officer for 6 months ★ Membership of OPAN policy sub-committee ★ Leadership of elder abuse rural and remote project
ADVOCARE	<ul style="list-style-type: none"> ★ Sponsorship of professional development initiative ★ Member of CEO review committee
ARAS	<ul style="list-style-type: none"> ★ Joint leadership with OPAN CEO of elder abuse initiative ★ Membership of OPAN policy sub-committee
ADVOCACY TASMANIA	<ul style="list-style-type: none"> ★ Co-sponsorship of national data project (to Sept 2018) ★ Member of CEO review committee
ADACAS	<ul style="list-style-type: none"> ★ Hot desk when the CEO is in Canberra ★ Parliamentary briefings ★ Leadership of elder abuse supported decision making project
NT	<ul style="list-style-type: none"> ★ Membership of the elder abuse national working group. ★ Contribution to discussions of evidence based, outcomes focussed model of service delivery.

Establishing OPAN

Board & Governance

OPAN has bi-monthly board meetings scheduled but held monthly meetings between March and October 2018 due to the evolving and strengthening of the organisation. During the 2017/18 period an independent review of the OPAN organisational structure was undertaken and advice provided to the OPAN Board and members, including on opportunities to manage any perceived conflicts of interest. This has led to the continuing exploration of the role of independent Directors within the governance structures of OPAN.

Board representation continues with eight of the nine OPAN members being represented. Member representatives are nominated by the Member organisation and formally ratified at each Annual General Meeting (or following members meeting) by the membership. Half the Directors are chairs of their respective with the other half of the Directors being a CEO (or equivalent). This separation of roles was viewed positively in the independent governance review undertaken in June 2018.

The Board has approved a range of organisational policies including risk management, financial management and policies and procedures for the management of relationships and deliverables with the SDOs. The external complaints policy was a deliverable under the NACAP Workplan and was approved by the Board at its October meeting.

OPAN collaborates strongly with its Service Delivery Organisations to reduce elder abuse

The first independent audit of OPAN's finances was conducted by the appointed auditors, RSM Australia Pty Ltd in September/October 2018. The financial audit covered the period from the incorporation of OPAN through to 30 June 2018. The audit included a risk review of Information technology. The auditors report is provided as an attachment to this annual report.

OPAN's Members

Following the strategic directions meeting in November 2017, Members' meetings have been held regularly since March 2018 (March, April, June and July). It is expected that Members' meetings would be held approximately quarterly.

A significant discussion regarding the clarification of the roles of Members and Board achieved consensus in the March and April 2018 meetings, with delineation of communications, consultations and approval roles and responsibilities for these governance functions.

The July 2018 Members' meeting resolved to support, over the longer term, the recommendations for an independent Chairperson, arising from a governance review.

OPAN Operations

Around 95% of the NACAP grant funding was provided to the nine SDOs in 2017-18 to support direct services for older people under that program

Around \$800,000 of funding for elder abuse was allocated against a range of activities and projects by the OPAN Board in November 2017 following the adoption of an elder abuse governance framework drafted by the CEO in collaboration with the SDO CEOs. This included \$126,563 for direct service delivery in all SDOs (except Tasmania, which, due to state elder abuse funding, did not have capacity to accept additional funding from OPAN at that time).

Around 94% of NACAP funding including elder abuse funding is being provided to the 9 SDOs in 2018-19. The balance funds a small secretariat and project funding of \$190,000 in 2017-18 and \$174,600 in 2018-19, covering the majority of the 15 NACAP innovation projects (including in 2018-19 the senior project officer).

A full independent audit of OPAN's finances is provided as an attachment to this report.





All Service Delivery
Organisations are committed to progressing OPAN's elder abuse agenda, with service delivery contracted against the national elder abuse advocacy and prevention framework

OPAN staffing

OPAN staffing across the March 2017 to October 2018 period consisted of the following:

- ★ Fiona May, former CEO of ACT Disability Ageing and Carers Advocacy Service (ADACAS) was appointed Managing Director from the time of incorporation until the appointment of the inaugural CEO, Lewis Kaplan, on 2 October 2017.
- ★ The inaugural CEO contributed to the establishment phase of OPAN and the building of relationships and ways of working with SDOs. Mr Craig Gear (formerly OPAN chairperson) has acted in the role of CEO since the resignation of Lewis Kaplan in August 2018.
- ★ Dr Kate Barnett was employed as elder abuse project officer (contractor) from January 2018 and Ms Stella She as financial controller (through Seniors Rights Service).
- ★ The support of ADAA Qld in seconding a part-time project officer during the OPAN establishment phase to achieve the first steps is much appreciated.

- ★ From July 2018, the work of the OPAN secretariat was supported by a full-time Senior Project Officer (Jennie Burrows) and a 0.2 FTE Executive Support Officer (Robyn Short-Hobbs).
- ★ The organisation and national secretariat has been supported by the in-kind and low cost contributions of SDOs in the areas of policy development, IT and website support, financial management processes and support and other infrastructure needs. These contributions and support have contributed greatly to the establishment and functioning of OPAN.
- ★ Additional support for policy development has been provided through ADA Australia and the expertise of Anna Harrington.
- ★ The secretariat has also been supported in project and administration throughout 2017/2018 by Claire Levisohn, and in the development and implementation of communications and marketing activities by Rachael Morcombe and Thomas Linnane.

OPAN Operational achievements

The major operational achievements to date at the OPAN secretariat level include:

- ★ Registration as a public benevolent institution
- ★ A successful national professional development day for 30 advocates representing most SDOs was held in Sydney immediately following the national elder abuse conference (21 February 2017)
- ★ Website development with high level of accessibility to people with vision impairment (with thanks to Catherine Aitken ADAA)
- ★ Website secure portal for Directors and Member representatives
- ★ Office space established at Seniors Rights Service, with IT support

Service Delivery Organisation achievements

- ★ Over-delivery against the NACAP contract nationally, although this masks variations particularly in the smallest SDOs
- ★ Agreement by all SDOs on a single national definition of information vs. advocacy

- ★ Agreement by all SDOs to develop a better understanding of the intensity of their advocacy cases
- ★ Agreement by larger SDOs to investigate extended hours service delivery potential
- ★ All Members are committed to progressing OPAN's elder abuse agenda, with service delivery contracted against the national elder abuse advocacy and prevention framework
- ★ Agreement by all SDOs to undertake elder abuse advocacy and prevention work, reporting into the newly designed OPAN elder abuse dataset and all now funded by OPAN.

Next steps for OPAN – where to from here....

OPAN is moving from establishment phase organisation to one with a broader reach and brand, although recognising fully its members are all well-established.

OPAN's strength comes from the collective knowledge and support of its membership. Creating a collaborative environment between SDOs is an important strategy to support and ensure older people across Australia have access to information and advocacy support wherever they may reside. SDOs seek to support each other in meeting target KPIs and are available to advise each other to mitigate service delivery risks.

Creating national consistency is at the core of OPAN's KPIs, particularly in relation to the delivery of NACAP. The core components of the OPAN work plan are collaborative and collective projects which will engage advocates and other staff in all SDOs towards national consistency, quality, data, resources and professional development. SDOs commitment, contribution and support continues to contribute to the delivery and success of these projects.

Delivering on our organisational priorities....

OPAN seeks to contribute to a society that respects and values older people.

To do this we plan to focus on the following over the upcoming period...

OPAN seeks to contribute to a society that respects and values older people

Short term strategic and operational priorities: 3 - 6 months (Nov 2018 – Jun 2019)

1. Accelerate the implementation of the work plan projects with SDOs' active engagement:
 - ★ National consistency
 - ★ Data
 - ★ Resources and marketing
 - ★ Professional development
 - ★ Consumer participation
 - ★ Extended hours 1800 toll-free phone service.
2. Implement the Aged Care Systems Navigators Trial, in a consortium led by COTA (if successful in tender)

3. Liaise with external agencies (peaks) likely to receive new elder abuse funding and with Attorney-General's department regarding OPAN's national elder abuse prevention and advocacy framework.
4. Implement the new national elder abuse prevention and advocacy framework and build OPAN / SDO capacity to deliver the national elder abuse advocacy and prevention strategy.
5. Develop, define and implement OPAN minimum data set for NACAP, aged care advocacy and Elder Abuse services
6. Build national data aggregator system and interrogate SDO provided data to identify trends and quantify key issues and themes
7. Provide input to the commencement activities of the Aged Care Quality & Safety Commission
8. Contribute to the aged care quality and safety improvement agenda nationally through the consumer engagement processes within the new Aged Care Quality and Safety Commission, submission to government enquiries and the Royal Commission into Quality and Safety in Aged Care.

9. Prepare and submit responses to the Royal Commission into the Quality and Safety of Aged Care and provide appropriate support for older people to engage with the Royal Commission
10. Promote OPAN 'Talk to Us First' digital aged care worker advocacy training through aged care service provider peaks

Medium term strategic and operational priorities: 6 - 12 months (Jun 2019 – Nov 2019)

1. Increase community and aged care service provider awareness of the value of aged care advocacy and access pathways to OPAN services and supports, through the implementation of communications and marketing campaigns
2. Develop and deliver targeted webinar delivery of training for advocates in key aged care knowledge areas identified through the advocate professional project
3. Work with SDOs to create capacity to measure unmet demand and unmet need and intensity of advocacy cases, e.g. number of calls and/or hours spent per case to inform negotiations for next contract.

4. Build OPAN / SDO capacity to reach out to and provide quality services to special needs groups and report this work in a meaningful way.
5. Develop an OPAN outcomes framework to measure the impact of the information, advocacy and education provided by OPAN and its SDOs
6. Consult with community, consumers, senior stakeholders in government and sector to promote advocacy services.
7. Support the development of the 6th national elder abuse conference.
8. Build OPAN / SDO capacity as information providers and referral agencies in addition to core advocacy business.
9. Implement quality assurance project across OPAN services.
10. Evaluate the implementation of OPAN Elder Abuse prevention and advocacy services, along with aged care advocacy services.

Longer term strategic and operational priorities (Nov 2019 – Jun 2020)

1. Lead development and implementation of national advocacy standards in aged care.
2. Contribute to the ongoing development of the Aged Care Quality and Safety Commission, particularly from 1 January 2020 with incorporation of Department of Health functions
3. Plan for the next phase of NACAP including work to gauge unmet demand and unmet need and ways to capture and report on outcomes and/or impact.
4. Explore delivery of cross-sectoral national inter-sectoral advocacy conference (2019-20)
5. Demonstrate the outcomes of aged care advocacy and OPAN's

Older Persons Advocacy Network Limited Directors' report 30 June 2018

The directors present their report, together with the financial statements, on the company for the year ended 30 June 2018.

Directors

The following persons were directors of the company during the whole of the financial year and up to the date of this report, unless otherwise stated:

Craig Gear
Carolanne Barkla (29/3/17 – 29/5/18)
Fiona May (29/3/17 – 29/5/18)
Mary Anne Hunt
Judy Davis
Leanne Groombridge
Richard Olley
Diedre Timms (26/9/17 – present)
Anne Burgess (29/5/18 – present)
Lorraine Gibbs (29/3/17 – 23/1/18)
Greg Mahney (29/3/17 – 22/8/17)

Alternate directors who were accepted by the Board to represent their organisation

Deb Costello (for Greg Mahney)
Helen Gryzb (for Greg Mahney)
Geoff Rowe (for Richard Olley)
Jim Patterson (for Leanne Groombridge)
Sonia Di Mezza (for Fiona May)

Objectives

The Older Persons Advocacy Network Limited (OPAN) was established to facilitate the provision of relief and services to the needs of older people who are vulnerable, socially or economically disadvantaged, exploited or abused.

OPAN Vision is for "A society where older people are heard, informed and respected and where they enjoy and exercise their rights and responsibilities."

The purpose of OPAN is to facilitate an environment that promotes the rights and responsibilities of older people. We do this through the:

- ★ Facilitation of the delivery of services by the OPAN network members
- ★ Collection and communication of the voice of older people through the OPAN network

The activities of the company must be conducted in the furtherance of its Charitable Purpose and may include:

- (a) facilitating the provision of advice, assistance, referral and education to older people who are vulnerable, socially or economically disadvantaged, exploited or abused;
- (b) facilitating the provision of confidential support and education to older people who are recipients of care and to promote the rights of older people to aged care service providers;
- (c) promoting, advocating for and defending the rights of older people in general and promoting, fostering and pursuing a community where older people are treated with dignity and respect and do not experience discrimination; and
- (d) any other activities ancillary to or necessary for the fulfilment of the Charitable Purpose.

OPAN will also do such things as may be incidental or convenient to furthering the objects set and activities set out above including:

- (a) negotiating, contracting and complying with Government Agencies, or other bodies, to procure funding and then contracting Members to deliver services meeting the objects,
- (b) fostering greater coordination, relationship building, and sharing of organisational knowledge and expertise between the different Members with respect to high quality independent individual and self-advocacy, resources and educational services;

- (c) developing a national voice for aged care advocacy and enabling coordinated feedback to government around issues and trends in relation to both independent individual and self-advocacy and aged care service delivery
- (d) strengthening relationships and networks with other stakeholders;
- (e) providing a forum for Members to share information, resources, practices and learnings; and
- (f) creating opportunities for professional development and training.

Strategy for achieving the objectives

The company would like to thank The Australian Government Department of Health as the prime funder of OPAN through its aged care community grants. OPAN also thanks the Minister for Senior Australians and Aged Care, the HON Key Wyatt AM MP for his continuing support.

OPAN's vision and strategic directions were developed and endorsed by Members, Service Delivery Organisation CEOs and OPAN Board Directors at its November 2017 combined meeting.

OPAN Values include:

- ★ Respect
- ★ Integrity
- ★ Justice & equity
- ★ Accountability & transparency
- ★ Working & learning together

Key strategic directions and key outcomes include:

1. Delivery of OPAN Work Plan within quality framework.
2. Demonstrated influence and outcomes from systemic advocacy strategies
3. Recognition of OPAN as a key national body for older persons advocacy
4. Strong, collaborative effective organisation with a flourishing network

Principal activities

During the financial year the principal continuing activities of the company were delivering, through members the Australian Department of Health National Aged Care Advocacy Program (NACAP). In particular, members delivered independent information, education and individual advocacy support to older Australians across the country.

OPAN also progressed the implementation of the NACAP Workplan and the program of work surrounding the Elder Abuse prevention and advocacy program.

Performance measures

The company measures its performance in both the amount of funds raised and the number of computers delivered into the community. The key performance measures are funds raised compared to advertising and promotional expense, total cost per computer delivered to the community and the total number of computers provided.

Information on directors

Craig Gear

**Non-Executive Director, Chairman
BN, MN, RN**

Craig has extensive experience in health service management and health consulting. He is currently the principal director of a health consulting firm focusing on primary care NGOs, ageing, mental health, eHealth and Aboriginal health.

Flowing from his background in nursing he is passionate about connecting and improving the health system for all Australians. He has positions on a number of NGO Boards.

Special responsibilities: Chairperson

Carolanne Barkla

**Non-Executive Director (Resigned 29 May 2018)
BNSg, RN, LLB/LP (Hons)**

Carolanne is currently the CEO of Aged Rights Advocacy Service Inc (ARAS) in South Australia. Carolanne has many years' experience working in Aged and Community services in a wide variety of roles including RN, NUM, DDON & DON with an interest in CALD. She is also admitted to the Supreme court of South Australia as a Solicitor and Barrister, with experience in aged care, advance care planning and estates. Her career has also involved acting as a representative on a number of National and State advisory committees, taskforces, projects, policy forums as well as volunteer boards. She has also been the recipient of Flinders University Law School Dean's Prize for Elder Law (2007), Flinders University Law School Dean's Prize for Comparatives Aspects of Malaysian Law (2006), and Perpetual/ASF AICD Not For Profit Board Scholarship (2012)

Fiona May (Resigned 29 May 2018)

**Former Non-Executive Director
BSc (Hons)**

Former CEO at ADACAS in ACT. Fiona is an experienced community sector leader with a passion for making a difference in the community. She has a values based approach to her work and seeks to collaborate with others to achieve common goals. Fiona has a strong

personal commitment to full social inclusion for people with diverse backgrounds and needs and value the opportunity to contribute my skills to building social capital for people in need. Fiona's experience and expertise in public policy enables me to make a strong strategic contribution to tackling the big issues.

Special responsibilities: Managing Director 29/3/17 – 4/10/18/ Company Secretary

Mary Anne Hunt

**Non-Executive Director
Ass Dip Social Science & Comm Welfare**

Mary Anne Hunt is the Chair of the Board of directors for OPAN and also Elder Rights Advocacy (ERA) in Victoria. She has over twenty years experience in senior leadership roles across a range of diverse communities and businesses including wellness, health, children/ family, disability, community and aged services, and vocational educational services. She is also an accomplished mentor, coach and facilitator. Her diverse experience allows her to bring forward the right mix of compassion and business acumen to the individuals or organizations she supports.

Judy Davis

**Non-Executive Director
MIntPH, GCSM, GAICD**

Judy Davis is the General Manager of Programs at Catholic Care Northern Territory (NT) and is responsible for the strategic leadership and operational performance of the organisation, managing a large portfolio of social services programs. She is a highly experienced manager with more than 20 years' experience in public health and community services. This position proceeds many senior positions spanning both public and community sectors including Australian Health Ministers Advisory Committee (AHMAC) Principal Coordinator for NT Top End Health Services, Deputy CEO of Northern Territory Medicare Local/Primary Health Network and Director of Health Promotion for Queensland Health. Judy is also the Chair of the Northern Territory Mental Health Coalition, a professional member of the Public Health Association of Australia and the Northern Territory Council of Social Services.

Sonia Di Mezza

**(Alternate Director & Commenced 29 May 2018)
Non-Executive Director**

Former Acting CEO of ADACAS in ACT. Sonia is a human rights lawyer, solicitor, trainer, motivational speaker, advocate, manager and leader. At the heart of her career lies her passion and dedication to the assertion, promotion and defence of the human rights of vulnerable people, on a global scale.

Leanne Groombridge

Non-Executive Director

Leanne Groombridge is the Chief Executive Officer of Advocacy Tasmania Inc. Leanne has over thirty years of experience in senior management, executive and human resource positions across the not for profit, corporate and tertiary education sectors. She brings with her a wealth of experience in strategic planning, employee relations and change management.

Richard Olley

**Non-Executive Director
JD, MHA, BAppSc, DipAppSc**

Richard Olley is currently the chair of the board for ADA Australia in Queensland. He has more than 40 years' experience in the aged care and health care sectors, including holding executive positions at Blue Care, RSL Care, Royal Brisbane and Women's District Health Service, Gold Coast District Health Service and Logan- Beaudesert District Health Service. Richard is an academic at Griffith University, teaching and researching in the areas of health services management with a specific research and practice area of aged care quality and safety.

Diedre Timms

(Commenced 26 September 2017)

**Non-Executive Director
Bed, GAICD**

Diedre Timms is the CEO of Advocare Inc in Western Australia. Diedre has significant executive and board level experience in community care and not for profit organisations in both rural and metropolitan environments. She has managed programs and organisations in the areas of disability, women's health,

aboriginal health, aged care, international emergency response and community care. Diedre is a passionate advocate for social justice.

Anne Burgess

**Non-Executive Director
(Commenced 29 May 2018)**

Anne brings to the Board extensive experience from her career as a senior public sector bureaucrat in SA which culminated in her two year term as Acting Commissioner for Equal Opportunity from June 2010 to July 2012. She has a strong background in equal opportunity, planning, strategy and problem solving from her years at senior levels within the areas of health, mental health and the equal opportunity. Anne also has experience in the not for profit sector, including her current positions as Deputy President of COTA SA and Chair of their Policy Council and a member of the National Aged Care Alliance. Anne holds a number of other positions including member of the Chiropractic Board of Australia and Assistant Commissioner Public Sector Grievance Review Commission.

Lorraine Gibbs

**(Resigned 23 January 2018)
Non-Executive Director**

Lorraine is a senior advocate at Darwin Community Legal Service. She has worked extensively in supporting older people and the vulnerable in the Top End of the Northern Territory

Greg Mahney

**Former Non-Executive Director
(Resigned 22 August 2017)
JP, BA MA, Accredited**

CEO of Advocare WA Dec 2006 – August 2017. Australian representative International Network on the Prevention of Elder Abuse May 2012 – May 2018

Company Secretary

Fiona May held the role of Company Secretary for the incorporation of OPAN on 29 March 2017 till 4 October 2017. Lewis Kaplan, inaugural OPAN CEO was appointed Company Secretary.

Meetings of members

The number of meetings of the company's members and the dates of each meeting held during the period ended 30 June 2018 were:

Date	Details
14 March 2017	Pre-incorporation meeting
23 July 2017	Ordinary meeting
29 November 2017	Annual general meeting
18 April 2018	Ordinary meeting

Meetings of directors

The number of meetings of the company's Board of Directors ('the Board') and of each Board committee held during the year ended 30 June 2018, and the number of meetings attended by each director were:

	Full Board Attended	Held
Craig Gear	9	9
Carolanne Barkla	5	5
Fiona May	6	9
Mary Anne Hunt	9	9
Judy Davis	6	9
Leanne Groombridge	7	9
Richard Olley	7	9
Diedre Timms	6	6
Anne Burgess	2	2
Lorraine Gibbs	5	6
Greg Mahaney	0	3
Deborah Costello (Alternate)	2	2
Geoff Rowe (Alternate)	2	2
Jim Patterson (Alternate)	2	2
Sonia Di Mezza	3	3
Helen Gryzb (Alternate)	1	1

Held: represents the number of meetings held during the time the director held office or was a member of the relevant committee.

Contributions on winding up

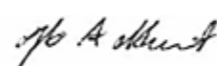
In the event of the company being wound up, ordinary members are required to contribute a maximum of \$100 each. The total amount that members of the company are liable to contribute if the company is wound up is \$900, based on 9 current ordinary members.

Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set out immediately after this directors' report.

This report is made in accordance with a resolution of directors, pursuant to section 298(2)(a) of the Corporations Act 2001.

On behalf of the directors



Mary Anne Hunt
Director/Chairperson

7 November 2018
Melbourne



Richard Olley
Director/Company
Secretary

1 October 2018
Queensland

Auditor's independence declaration

As lead auditor for the audit of the financial report of Older Persons Advocacy Network Limited for the period ended 30 June 2018, I declare that, to the best of my knowledge and belief, there have been no contraventions of:

(i) the auditor independence requirements as set out in the Australian Charities and Not for profits Commission Act 2012 in relation to the audit; and

(ii) any applicable code of professional conduct in relation to the audit.



RSM Australia Partners



RODNEY MILLER
Partner

Dated: 6 November 2018
Canberra, Australian Capital Territory

General information

The financial statements cover Older Persons Advocacy Network Limited as an individual entity. The financial statements are presented in Australian dollars, which is Older Persons Advocacy Network Limited's functional and presentation currency.

The company incorporated on the 29th of March 2017 and this report covers the period from incorporation to 30 June 2018.

Older Persons Advocacy Network Limited is a not-for-profit unlisted public company limited by guarantee.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 23 October 2018. The directors have the power to amend and reissue the financial statements.

Statement of profit or loss and other comprehensive income For the period ended 30 June 2018

	2018 \$
Revenue	
Grant funding	9,043,543
Contributions from service delivery organisations	67,396
Interest income	1,022
	<u>9,111,961</u>
Expenditure	
Funding to service delivery organisations	(7,838,484)
Staff costs	(102,046)
Operating expenses	(46,414)
Governance expenses	(24,256)
Elder abuse projects	(975,675)
Other project expenses	(88,734)
	<u>(9,075,609)</u>
Surplus for the year	<u>36,352</u>
Other comprehensive income	-
Total comprehensive income for the year	<u>36,352</u>

Older Persons Advocacy Network Limited Statement of financial position As at 30 June 2018

	Note	2018 \$
ASSETS		
Current assets		
Cash and cash equivalents	2	106,190
Trade and other receivables	3	60,196
Other current assets	4	4,784
Total current assets		171,170
Non-current assets		
Other financial assets	5	20,000
Total non-current assets		20,000
Total assets		191,170
LIABILITIES		
Current liabilities		
Trade and other payables	6	9,347
Grants in advance	7	136,457
Employee provisions	8	7,508
Total current liabilities		153,312
Non-current liabilities		
Employee provisions	8	1,506
Total non-current liabilities		1,506
Total liabilities		154,818
NET ASSETS		36,352
EQUITY		
Retained earnings		36,352

Older Persons Advocacy Network Limited Statement of changes in equity For the period ended 30 June 2018

	Retained surplus \$	Total equity \$
Balance at 1 April 2017	-	-
Surplus for the year	36,352	36,352
Other comprehensive income	-	-
Balance at 30 June 2018	36,352	36,352

The above statement of financial position should be read in conjunction with the accompanying notes

Older Persons Advocacy Network Limited Statement of cash flows For the period ended 30 June 2018

	Note	2018 \$
Cash flows from operating activities		
Grant received		10,024,158
Other receipts from operations		74,136
Interest received		1,022
Payments to suppliers and employees		(9,973,126)
Net cash from operating activities	9	126,190
Cash flows from financing activities		
Purchase of term deposits		(20,000)
Net cash provided / (used in) investing activities		(20,000)
Net increase / (decrease) in cash held		106,190
Cash on hand at the beginning of the financial period		-
Cash on hand at the end of the financial period		106,190

Notes to the financial statements 30 June 2018

Note 1. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated. The entity was incorporated on the 29th of March 2017. This financial report covers the period 29 March 2017 to 30 June 2018.

New or amended Accounting Standards and Interpretations adopted

The company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and

Interpretations issued by the Australian Accounting Standards Board ('AASB'), the Australian Charities and Not-for-profits Commission Act 2012 and the Corporations Act 2001, as appropriate for not-for-profit oriented entities.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. Management has determined there are no areas where assumptions and estimates are significant to the financial statements.

Revenue recognition

Revenue is recognised when it is probable that the economic benefit will flow to the company and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

The above statement of financial position should be read in conjunction with the accompanying notes

Grants

Grants are recognised at their fair value where there is a reasonable assurance that the grant will be received and all attached conditions will be complied with.

Interest

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

Other revenue

Other revenue is recognised when it is received or when the right to receive payment is established.

Income tax

As the company is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

Current and non-current classification

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the company's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the company's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period.

All other liabilities are classified as non-current.

Deferred tax assets and liabilities are always classified as non-current.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Trade and other receivables

Other receivables are recognised at amortised cost, less any provision for impairment.

Impairment of non-financial assets

Non-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs of disposal and value-in-use. The value-in-use is the present value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset or cash-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together to form a cash-generating unit.

Trade and other payables

These amounts represent liabilities for goods and services provided to the company prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

Employee benefits

Short-term employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave

expected to be settled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilities are settled.

Other long-term employee benefits

The liability for annual leave and long service leave not expected to be settled within 12 months of the reporting date are measured at the present value of expected future payments to be made in respect of services provided by employees up to the reporting date using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

Defined contribution superannuation expense

Contributions to defined contribution superannuation plans are expensed in the period in which they are incurred.

Fair value measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

Goods and Services Tax ('GST') and other similar taxes

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

	2018
Note 2. Cash and cash equivalents	
Cash at bank	106,190
	<u>106,190</u>
Note 3. Trade and other receivables	
Trade debtors	114
BAS receivable	60,082
	<u>60,196</u>
Note 4. Other current assets	
Prepayments	4,784
	<u>4,784</u>
Note 5. Other financial assets	
<i>Non-current</i>	
Held-to-maturity term deposits	20,000
	<u>20,000</u>
Note 6. Trade and other payables	
PAYG liability	6,450
Trade creditors and accruals	1,010
Superannuation payable	1,887
	<u>9,347</u>

Note 7. Grants in advance

Unspent funds	136,457
	<u>136,457</u>

Note 8. Employee provisions

<i>Current</i>	
Provision for annual leave	7,508
<i>Non-current</i>	
Provision for long service leave	1,506
	<u>9,014</u>

Note 9. Reconciliation of cash flows from operating activities

Surplus for the period	36,352
Change in operating assets and liabilities:	
Decrease/(increase) in receivables	(60,196)
Decrease/(increase) in prepayments	(4,784)
Increase/(decrease) in other payables	145,804
Increase/(decrease) in provisions	9,014
Net cash flow from operating activities	<u>126,190</u>

Note 10. Key management personnel disclosures*Compensation*

The aggregate compensation made to directors and other members of key management personnel of the company is set out below:

Aggregate compensation	<u>107,361</u>
-------------------------------	-----------------------

Note 11. Contingent liabilities

The company had no contingent liabilities as at 30 June 2018.

Note 12. Commitments

The company had no commitments for expenditure as at 30 June 2018.

Note 13. Related party transactions*Key management personnel*

Disclosures relating to key management personnel are set out in note 9.

Transactions with related parties

There were no transactions with related parties during the current and previous financial year.

Receivable from and payable to related parties

There were no trade receivables from or trade payables to related parties at the current and previous reporting date.

Loans to/from related parties

There were no loans to or from related parties at the current and previous reporting date.

Note 14. Economic dependence

The company is dependent upon continuing funding from the Department of Health to carry out its normal activities.

It is noted that the company has received approval from the Department of Health for grant funding for an additional two years beyond 30 June 2018 with an agreement executed 1 August 2017.

Note 15. Events after the reporting period

No matter or circumstance has arisen since 30 June 2018 that has significantly affected, or may significantly affect the company's operations, the results of those operations, or the company's state of affairs in future financial years.

Older Persons Advocacy Network Limited Directors' declaration

In the directors' opinion:

- ★ the attached financial statements and notes comply with the Corporations Act 2001, the Australian Accounting Standards - Reduced Disclosure Requirements, the Australian Charities and Not-for-profits Commission Act 2012 and associated regulations, the Corporations Regulations 2001 and other mandatory professional reporting requirements;
- ★ the attached financial statements and notes give a true and fair view of the company's financial position

as at 30 June 2018 and of its performance for the financial period ended on that date; and

- ★ there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of directors made pursuant to section 295(5)(a) of the Corporations Act 2001.

On behalf of the directors



Richard Olley

Director/Company Secretary
1 October 2018, Queensland

Independent Auditor's Report to the Members Of Older Persons Advocacy Network Limited**Opinion**

We have audited the financial report of Older Persons Advocacy Network Limited ("the entity"), which comprises the statement of financial position as at 30 June 2018, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the period then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors declaration. In our opinion, the financial report of Older Persons Advocacy Network Limited has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the entity's financial position as at 30 June 2018 and of its financial performance and cash flows for the period ended on that date; and
- (b) complying with Australian Accounting Standards – Reduced Disclosure Requirements and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards – Reduced Disclosure Requirements. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Older Persons Advocacy Network Limited in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of *Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

Those charged with governance are responsible for the other information. The other information comprises the information included in Older Persons Advocacy Network Limited's annual report for the period ended 30 June 2018, but does not include the financial report and the auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Those Charged with Governance for the Financial Report

The management of the registered entity are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and for such internal control as the management determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing Older Persons Advocacy Network Limited's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate Older Persons Advocacy Network Limited or to cease operations, or has no realistic alternative but to do so.


(continued next page)

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf. This description forms part of our auditor's report.

 **RSM Australia Partners**

 **RODNEY MILLER
Partner**

**Dated: 6 November 2018
Canberra, Australian Capital Territory**

Notes





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OPAN service delivery organisations:



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