

# BCi-6 Business Change Solution

Our BCI Business Change Solution is a self-service change dispensing device allowing commercial customers to 'buy change' in the form of rolled and loose coins, and small denomination banknotes, by paying in high-value banknotes or using their account credit via bank card.

Tried and tested by banks all around the world, often as a chargeable service, our BCI range automates and simplifies one of the most time-consuming but essential services that business customers require. Users no longer have to queue up at the counter and order their change in advance; our BCI solution allows them to simply go to the machine and quickly pick up the change mix they need at their convenience.

Branch Staff are no longer required to prepare change orders, serve at the counter, or process paperwork. The BCI allows them to focus on high-value generating tasks, and it is ideal for unmanned sites like retail/remote locations, banking hubs and branches.

## APPLICATIONS

**BANKING** - Banks around the world have deployed the BCI to reduce wait times for business customers and to automate their coin management/change dispensing transactions, migrating them to the self-service wall.

**CIT** - Cash Management providers install the BCI in shopping centers or high-street locations to facilitate their business customers throughout their business hours.

**RETAIL** - Tier 1 Retailers use our BCI solution to automate and/or extend the cash office/change managing function beyond their normal office hours.



## PROCESS

- 1. VERIFICATION** - The user goes to the BCI and verifies their account by inserting a valid account card in the card reader or by entering their account number and sort code via touchscreen or keypad
- 2. EXCHANGE** - The user enters the amount of change they require by denomination and then feeds a banknote into the validator or selects the bank account to withdraw the amount from (online option)
- 3. DISPENSE** - The machine dispenses the exact amount in rolled coins, plus optional dispense of loose coins and small denomination banknotes
- 4. ACKNOWLEDGMENT** - The machine provides a unique receipt of the transaction, recording account ID, timestamp and exact amounts.

## BENEFITS

- OFFER A QUICK AND SMOOTH EXPERIENCE TO YOUR CUSTOMERS**  
No need to pre-order change in advance or queue up at the counter. Retailers use the BCI as a business-dedicated ATM or change machine.
- AUTOMATION OF CASH AND ADMIN HEAVY TRANSACTIONS**  
With all cash-heavy transactions migrated to the self-service wall, staff can be redirected to customer service and consultative roles.
- CONVENIENT AND SECURE CHANGE DISPENSING**  
Installed in-branch or through the wall, the BCI solution gives commercial customers the change they need daily, quickly and conveniently.
- LOW COST OF OWNERSHIP**  
With a small footprint, swift operation and minimal maintenance required, the BCI solution significantly reduces your operational costs, especially as part of an overall branch rationalisation or leave-behind strategy.

\* NMD Installation kit also available separately.

## FEATURES - BCI-6 In The Wall, Rear Access

Operating System	Windows 10
Display	17" colour LCD touchscreen
Capacity	Up to 816 rolls in 6 silos = 6 denominations
	Up to 9,414 loose coins in 6 hoppers
	1 x 1,200 note acceptor (4-way)
Printer	80mm thermal printer
Safe	40mm CEN-L safe with lock options
Supervisor Panel	10.4" colour LCD touchscreen
Dimensions / Weight	714 w x 1,176 d x 1,760 h (mm) / Approx 450Kg Net
Audio Output	Included

### ADDITIONAL MODULES

Safe Upgrade	Door switches on both upper cabinet and safe
Card Reader	Dip or Motorised card reader (EMV)   NFC
Keypad	Numeric keypad   EPP keypad
Note Dispenser	Up to 4 x NMD cassettes = 12,000 notes + 250-note reject cassette*
UPS	650VA/400W, power surge protection
Extras	Coin silo auto-lift
Connectivity	XFS service providers can be provided for all modules
Monitoring Software	BalWinMon software allows basic status monitoring and holdings report via email (by single unit)
Advanced Reporting	Cloud-based monitoring, reporting and analytics platform, CashLantern allows advanced reporting by single unit and estate, across all Consillion machines