## Frequently asked questions

Got a question? Find the answers below.

#### What is Parramatta Light Rail?

Parramatta Light Rail is one of the NSW Government's latest major transport projects being delivered to serve a growing Sydney. It connects Westmead to Carlingford via the Parramatta CBD and is expected to open in 2024.

#### Why was the shared path built?

The shared walking and bike riding path (also known as the Active Transport Link) was built as part of the Parramatta Light Rail project to improve local connectivity to places and public transport, while building a strong and active Western Sydney community.

#### How do I access the shared path?

There are many entry and exit points along the shared path, connecting you to local destinations. See the map on page 2 for details.

#### When will all access points be open?

Public safety remains our priority and at times some sections of the shared path will need to be closed while work on the Parramatta Light Rail continues. We will open all access points as soon as possible, once it is safe to do so. Please check our website for the latest updates.

#### What amenities are located on the shared path?

Water fountains, wayfinding signs, bike racks, accessibility ramps and seating are located on the shared path. See map on page 2 for exact locations.



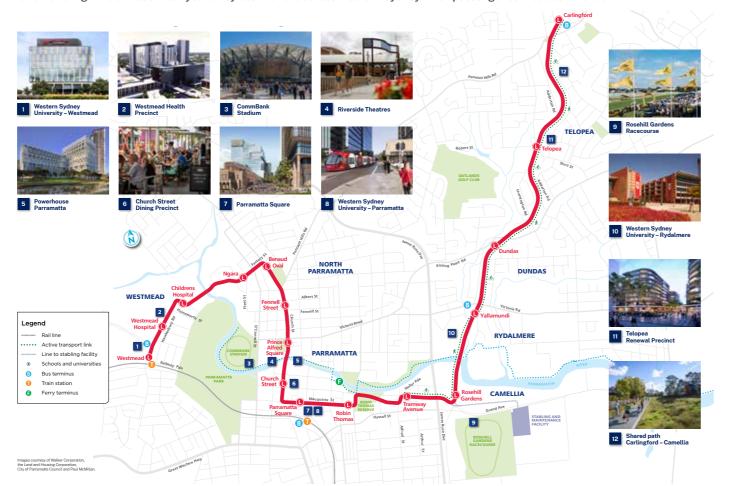
#### Did you know?

the Parramatta Light Rail every day by 2026, with an estimated 130,000 people living within walking distance of the light rail stops.

Around 28,000 people are expected to use

# Connecting you to great places

Parramatta Light Rail will connect you to key destinations across Western Sydney when passenger services commence.



## Ongoing construction works

Ongoing minor light rail construction works may impact where you can enter, exit or travel along the shared path from time to time.

These works may include light rail stop construction and fit out, installation of power substations, light rail overhead wiring and underground cabling; as well as on–site testing and commissioning of light rail vehicles and systems.



#### Check before you travel

Check for any changed traffic or access conditions before you use the shared path. Scan here to view the latest work updates.





#### What transport connections are on the shared path?

The shared path will connect to local buses, the Parramatta Light Rail (under construction), and existing active transport paths such as the Parramatta Valley Cycleway. It will also connect to future shared paths such as the Parramatta to Sydney Foreshore Link and Alfred Street Bridge link.

#### Can I walk my dog?

Yes, provided it is on a leash. Please observe the signs.

## Can I ride my e-scooter?

No. Personal e-scooters remain illegal on NSW roads and road-related areas, including footpaths, shared paths and bicycle lanes.

#### Where are the best views?

The best views can be observed from Bidgee Bidgee Bridge, which spans James Ruse Drive in Rosehill. Please respect the privacy and quiet enjoyment of local residents when using the shared path and taking in surrounding views.

#### Is the path safe to use at night?

We encourage you to wear light-coloured and/or reflective clothing and have working lights on your bike, if riding at night.

#### How do I report rubbish, damage or hazards?

Please call our 24-hour community information line on 1800 139 389 or email parramattalightrail@transport.nsw.gov.au.

## How do I report security incidents, unattended items or suspicious behaviour?

For non-urgent police assistance, call the Police Assistance Line on 131 444. In an emergency, always call Triple Zero (000).



#### Did you know?

More than 1.5 billion walking and bike riding trips are taken each year across NSW.

# **Know the signs**

Make sure you observe these signs when using the shared path.



Keep to the left unless overtaking.

Bicycle riders must give way to pedestrians at all times.

## Shared path ends



The shared path ends here.

## Pedestrian crossing



Pedestrian activity in the area.

Always look both ways before crossing and stay alert to your surroundings.

# Bicycle riders to cross tracks at 90 degrees



CROSS TRACKS
AT
90 DEGREES

Bicycle riders should cross tracks at a 90 degree angle to avoid getting wheels stuck.

# Safety rules

Keep yourself and others safe while using the shared path. Remember:

- · Look both ways before crossing and stay off your phone
- Cross tracks at designated crossings only
- Travel at a safe speed so you can stop within a safe distance of others
- Walk your bike/scooter across the tracks-don't ride
- Always keep wheels at a 90-degree angle when crossing tracks to avoid getting stuck
- Watch out for people, light rail vehicles and other transport (e.g. bikes)
- Observe any changed travel conditions.



## **Check for updates**



MSN

Scan before you travel to check for any path closures or access changes.

## **Contact us**



24-hour community information line 1800 139 389



parramattalightrail@transport.nsw.gov.au



parramattalightrail.nsw.gov.au/walking-and-bike-riding

## ©=0=0 ∩ ∩ ∩ Translating and interpreting service

Interpreter service for languages other than English.

Call **131 450** and ask them to call us on **1800 139 389**.



©2023 Transport for NSW 230309 ATL Access Guide\_A6

