UNLIMITED TIME » OR 300,000km*

BRIAN HILTON
MECHANICAL PROTECTION

PROGRAM

BRIAN HILTON
MOTOR GROUP
THE BIG LOCAL
All Your Motoring Needs In One

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Important Notice

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Goods Presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Introduction

Purpose of this Booklet

This booklet has been produced to explain the terms, conditions, benefits and limits of the various Program(s) that are available to you.

Please refer to the Associated Certificate, which was provided to you by Brian Hilton Motor Group or Sydney Motor Group and identifies the specific Program(s) that has been provided to you.

The Associated Certificate

The Associated Certificate lists your contact details, membership number(s) and specifies the particular Program that you have signed up to. In addition, the Certificate details the commencement and expiry dates of each Program (where appropriate) and the level of membership and benefits you are entitled to under the terms of each Program.

The Associated Certificate was provided to you as part of the Program documentation. Your signature on the Associated Certificate indicates your understanding of the terms and conditions of the Program and your agreement to comply with those terms and conditions.

Should you misplace your Associated Certificate please contact Brian Hilton Motor Group/Sydney Motor Group sales department and they will happily provide you with a replacement copy.

Customer Service Records

Please note that Brian Hilton Motor Group/Sydney Motor Group electronically stores your vehicle service history to ensure compliance with the Programs terms and conditions.

General Conditions

The terms and conditions of the Program, as defined in this booklet, form a contact between Brian Hilton Motor Group/Sydney Motor Group, as defined within this booklet under the heading dictionary and you as the Owner, as defined within this booklet under the heading dictionary.

The terms and conditions of the Program are documented and administered by The Administrator. The Administrator has no responsibility or liability to you in relation to the benefits conferred by the Program or any action or inaction by Brian Hilton Motor Group/Sydney Motor Group or otherwise.

All intellectual property rights in the Program including this booklet and all associated documentation belong to The Administrator, the contents of which must not be copied or otherwise reproduced in whole or in part without The Administrator's prior written approval.

Breach of any of the terms and conditions of any Program will result in cancellations of that Program. All benefits owing to you under that Program will be cancelled or forfeited.

You must not under any circumstances make or cause to be made or permit to be made on your behalf any false representations or statements including but not limited to adjustment of or tampering with your vehicle's odometer to Brian Hilton Motor Group/Sydney Motor Group or The Administrator for the purpose of gaining a benefit under any Program or for any other reason. Such actions is a breach of the terms and conditions of all Programs, warranting automatic cancellation of all Programs and all associated benefits owing or due to you under all Programs will be cancelled or forfeited.

Mechanical Protection Program (MPP)

Introduction

If you are unfortunate enough to have a mechanical breakdown, your first thought is “how much is this going to cost me”. This Program is there for you.

This Program has been developed with you and your vehicle in mind. With our extensive years of experience in helping our customers, we have developed a comprehensive plan to assist you in reducing the cost of repairing your vehicle, should you ever need it.

Just as vehicle insurance protects you from unexpected expenses caused by accidents, this Program assists you with expected expenses caused by mechanical failures. If a component, as defined within this booklet, of your vehicle fails after the manufacturer’s warranty has expired, this Program can offset some or all of the repair costs, based on the claim limits as specified in the associated certificate that can quickly reach the thousands!

Quite often we see vehicle owners putting off much needed repairs until they feel they can afford the cost of the repair, or the problem has developed to a stage where “there is no option” but to fix it. However, putting off these repairs usually results in additional damage to the vehicle, possible causing the vehicle to become unsafe to drive, but definitely making the repair more expensive. As your vehicle ages the risk of failure will naturally increase. This is a fact that we all live with. Modern cars have become more complex and contain a multitude of electronics, sensors and computer chips that all need to work together for your vehicle to operate efficiently, and as a result you need to have appropriate tools and training to make sure these components are working correctly. While it is true that engines and transmissions have become more reliable, the new technology components are now the parts that fail the most. As vehicles become more advanced, associated repair costs are predicted to continue rising.

By having taken up this Program you are putting in place a plan to offset some of these costs. If you did not have this Program you would be paying for the full cost of repairs, parts and labour, at the future rate, which we all know could be higher than today.

Important

This is not an insurance Program or extended Manufacturer’s warranty.

This Mechanical Protection Program is funded and provided by Brian Hilton Motor Group/Sydney Motor Group to ensure your vehicle is maintained, to optimise resale value and minimise the cost of component breakdown.

The Mechanical Protection Program is only valid if you comply with the Program terms and conditions.

Mechanical Protection Program (MPP)

Summary

This Mechanical Protection Plan (MPP) is issued to provide a level of protection to you, the Owner, against the unexpected breakdown of nominated components within your vehicle. It is valid so long as you comply with the terms and conditions of the Program as set out herein.

The Program consists of the Booklet and the Associated Certificate that you have signed.

- This booklet identifies the terms and conditions of this Program as well as the rights and responsibilities of both Brian Hilton Motor Group/Sydney Motor Group and You.
- The Associated Certificate confirms the level of this Program that you are enrolled in and the level of benefits that you are entitled to, as well as your acknowledgement that you understand and agree to abide by the terms of the Program.

Brian Hilton Motor Group/Sydney Motor Group agrees that, in the event of breakdown of any covered component or part, they or their authorised agents will repair or replace such part(s) or component(s) (labour costs included), to a maximum based on the level of the Program identified in the Associated Certificate and subject to the terms and conditions as set our herein.

To retain and or obtain the benefits of this Program you MUST comply with the terms and conditions as identified in the Booklet and the Associated Certificate and ensure that your vehicle is returned to Brian Hilton Motor Group or Sydney Motor Group's Service Centre for its recommended service schedule as set out in this booklet.

We are making this investment to earn your loyalty and support. It is important that you understand that the above conditions are designed to ensure that your vehicle is maintained in accordance with the service schedule set out in this booklet which ensures you optimise resale value, minimise repairs and maximise performance and efficiency.

Failure to comply with the terms and conditions of the Program will cause the Program to be **terminated an all related benefits cancelled or forfeited.**

Benefits

In the event of breakdown of any component or part covered by the Program, Brian Hilton Motor Group/Sydney Motor Group will repair or replace or make arrangements for the repair or replacement of such part(s) or component(s) (labour costs included), as outlined under the section titled MPP Covered Items within this booklet, subject to the Level of Program.

Items not covered are outlined under the section, Items Not Covered Under This Program, within this booklet.

Your Responsibilities

It is your responsibility to read this booklet very carefully.

In order to retain the validity of the Program, you are required to have all services, as defined within this member's information booklet, carried out at Brian Hilton Motor Group or Sydney Motor Group's Service Centre.

You must also comply with the terms of Brian Hilton Motor Group or Sydney Motor Group's Mechanical Protection Program as detailed within this booklet and the Associated Certificate.

Mechanical Protection Program (MPP)

Making a Claim

In all instances, you must contact Brian Hilton Motor Group or Sydney Motor Group's Service Department, as per the contact details on the back of this booklet and advise them of the mechanical problem and your circumstances. Brian Hilton Motor Group or Sydney Motor Group staff will manage the claim and look after any associated paperwork for you.

Servicing Requirements

In order to continue to enjoy the benefits provided by this Program, you are required to comply with the terms and conditions of this Program including the following servicing requirements which require that:

- During the term of the Manufacturer's warranty, your vehicle is to be serviced at Brian Hilton Motor Group or Sydney Motor Group's Service Centre in accordance with the Manufacturer's log book servicing specifications outlined in the Owner's Manual.
- After the Manufacturer's new vehicle warranty has expired, you are to return your vehicle to Brian Hilton Motor Group or Sydney Motor Group Service Centre for a recommended Preventative Maintenance Service, as outlined in this booklet, every 6 months or 10,000kms.

It is your sole responsibility as the Customer to ensure that services are carried out. It is recommended that you keep a copy of all service documents, as proof of service.

The servicing of your vehicle is critical to its long term reliable operation and on the basis that the servicing requirements are met we are able to maintain this Program. **The services must be performed at our Service Centre as we are unable to guarantee the quality of work performed by any other party.** However, should there be a situation where you are unable to bring your vehicle to our Service Centre, e.g. interstate travel, please contact Brian Hilton Motor Group/Sydney Motor Group, as per the back of this booklet, to determine if we are able to arrange some alternate support for you.

Basic Service Rates

Basic service rates after new vehicle warranty expires and any used vehicle purchase, unless it is covered under one of our Manufacturer's capped price servicing schedule.

Basic oil and oil filter change, lights and levels safety check. Any additional items including synthetic oil that are required as per the Manufacturer's service schedule are regarded as additional cost and wear and tear items.

Passenger.....$199

Commercial Petrol.....$232

Commercial Diesel.....$262

4x4 Petrol $292

4x4 Diesel.....$326

Mechanical Protection Program (MPP)

Recommended Preventative Maintenance Service and Inspections

This 6 monthly or 10,000km service and inspection is designed to help maintain your vehicle and includes the following:

Replace

- Engine oil with manufacturer's specified motor oil
- Oil filters

Inspect

- Air Filter
- Tyre's including spare – condition and air pressure
- Engine Belts – Inspect
- All Lights – both external and instrument panel
- Operation of windscreen wipers – both front and rear
- Brakes – ensure sufficient depth of pad
- Brake Disk Rotors – ensure sufficient thickness and even wear
- Pollen Filter
- All fluid levels, condition and top up if required
- Conduct a visual check of under carriage
- Check status of Warning Lights
- Check Driver Assist Systems where fitted
- Radiator and Cooling Systems
- Heating System
- Air Conditioning
- Steering and Suspension
- Engine Management System
- Exhaust System
- Hand Brake
- Battery
- Brake Operation
- Power Steering
- Windscreen Washer
- Automatic Transmission
- Conduct a Road test

You may also be required, from time to time, to pay for Manufacturer's Specified maintenance work on your vehicle, in addition to the servicing requirements set out in the Program. This may include such things as; an injector, transmission or different services, also other items such as spark plugs or timing belts may need to be changed at specific intervals.

Repairs

Any maintenance or repairs that are identified during an inspection and are authorised by you will be **charged at your expense.**

Mechanical Protection Program (MPP)

Odometer

It is your responsibility to ensure that the odometer of the vehicle is in good working order. Should the odometer need replacement or repairs, Brian Hilton Motor Group/Sydney Motor Group must be notified in writing immediately and sent the following information:

- Date of the replacement or repair; and
- The Contract Number and Vehicle Registration Number
- The odometer reading both before and after replacement

Failure to comply with this clause will automatically render this Program null and void and all benefits owing under the Program will be forfeited or cancelled.

Brian Hilton Motor Group/Sydney Motor Group Responsibilities and Limits of Liabilities

- Brian Hilton Motor Group/Sydney Motor Group will replace or repair any components and/or parts covered in the Program, subject to the limits of your Program, when such repair or replacement is necessary as a result of mechanical breakdown during the Period of Protection. Mechanical breakdown will be deemed to have occurred where any component or part, as per the list within this booklet of covered items unable to perform its normal function.
- The term of the Program for the New, Used, Standard and Premium Programs is based on the Programs as detailed within the Associated Certificate, or the vehicles reaching the maximum odometers as defined in the Associated Certificate. The Program will expire when one of the above two criteria's, time or odometer reading, is reached, whichever comes first.

Refund Policy

The Mechanical Protection Plan or MPP, provides that where your vehicle is disposed of or written off within the first 3 months of the commencement of the Program, as defined in the Associated Certificate, that: -

1. The Program can be transferred, at no additional cost, to the replacement vehicle provided the replacement vehicle has been purchased from the Brian Hilton Motor Group/Sydney Motor Group.
2. If the replacement vehicle was not purchased from Brian Hilton Motor Group/Sydney Motor Group or you have elected not to replace the vehicle, then a 40% refund of monies paid for the specific Program, is available provided no claims have been made and completed under the Program. Where a claim has been made and the work completed then no refund is available.
3. A refund is only applicable where a Program has been purchased by you and paid for separately.

Servicing at an Alternate Location

If one of our other service locations are more convenient for you, please notify the Service Manager to transfer your Mechanical Protection Plan (MPP) contract.

Mechanical Protection Program (MPP)

Termination of Program

This Program can be terminated if the vehicle has been: -

- Mechanically modified
- Subject to abusive driving
- Carrying loads outside of manufacturers' specifications
- Used for racing, rallying, or competition of any type
- Used for, Hire, Taxi or Rental purposes
- Damaged to the extent that it has been written off or recorded as a 'reportable write off'
- Odometer has been tampered with
- The vehicle has reached 300,000km
- A total of $3,000 claimed, as per the Standard Plan
- The policy will expire after 40 days if the outlined servicing requirements are not met
- The vehicle must be serviced at Brian Hilton Motor Group/Sydney Motor Group

Any of the items listed in the section, Your Responsibilities, are not fulfilled.

Mechanical Protection Program (MPP)

MPP Standard Covered Items STANDARD COVER

STANDARD COVER
> Maximum $1,000 per claim.
> 300,000km cap.
> Total claims limit of $3,000.
> Unlimited years after statutory or expired factory warranty.

Detail Type	Air-conditioning
Included	Compressor *(if factory fitted)*
Included	Compressor Clutch *(if factory fitted)*

Detail Type	Brake System
Included	Calipers *(If broken and not serviceable)*
Included	Hydraulic Lines and fittings
Included	Master Cylinders
Included	Servo Units
Included	Vacuum Booster
Included	Wheel Cylinders *(If broken not just seized)*

Detail Type	Clutch (2wd only)
Excluded	Clutch Plate
Included	Clutch Fork
Included	Master Cylinder
Included	Pressure Plate
Included	Slave Cylinder
Included	Thrust Race Bearing

Detail Type	Cooling System
Excluded	Leaks *(Unless caused by a covered part)*
Included	Electric Fan Thermostat
Included	Fan Clutch
Included	Thermostat
Included	Water Pump

Detail Type	Differential
Excluded	Bushings
Excluded	Oil Leaks
Excluded	Sensors
Included	Axle Housing *(if damaged by covered part)*
Included	Bearings
Included	Bushes and spacers
Included	Crown Wheel and Pinion
Included	CV Joints *(Excluding boots)*

Detail Type	Electronics
Included	Alternator
Included	Engine Management Computer ONLY *- excludes all other*
Included	Starter Motor
Included	Voltage Regulator
Included	Wiper Motor

Mechanical Protection Program (MPP)

MPP Standard Covered Items

STANDARD COVER

Detail Type	Engine
Excluded	Blown Head Gasket
Excluded	Cylinder Barrels
Excluded	Cylinder Head(s)
Excluded	Engine Block
Excluded	Seals & Gasket *- Unless replaced during a valid repair*
Excluded	Fluid Leaks
Included	Connecting Rods
Included	Connecting Rods Bearings
Included	Crankshaft and Main Bearings
Included	Hydraulic Lifters
Included	Manifolds
Included	Oil Pump
Included	Piston Rings
Included	Pistons
Included	Push Rods
Included	Rocker Arm Shafts
Included	Timing Chain
Included	Timing Gear
Included	Valve Springs
Included	Valves - Exhaust
Included	Valves - Intake

Detail Type	Front Suspension
Excluded	Air Bags
Excluded	Oil Leaks
Included	Ball Joints
Included	Control Arms

Mechanical Protection Program (MPP)

MPP Standard Covered Items PREMIUM COVER

PREMIUM COVER
> Maximum $2,500 per claim.
> 300,000km cap.
> Unlimited claims.
> Unlimited years after statutory or expired factory warranty.

Detail Type	Air-conditioning
Included	AC Outlets
Included	AC Switch
Included	Blender Motor
Included	Clutch
Included	Compressor *(if factory fitted)*
Included	Compressor Bearings
Included	Compressor Clutch *(if factory fitted)*
Included	Condenser *(if factory fitted)*
Included	Idler Pulley
Included	Idler Pulley Bearing
Included	POA Valve
Included	Recycle Vent Flap
Included	TX Valve
Included	Vacuum Control Switch

Detail Type	Brake System
Included	Brake Booster Unit
Included	Brake Linkages
Included	Brake Pedal Box
Included	Brake Pressure Limiter
Included	Calipers *(If broken and not serviceable)*
Included	Handbrake Cable
Included	Handbrake Mechanism
Included	Hydraulic Lines
Included	Hydraulic Lines and fittings
Included	Master Cylinders
Included	Proportioning Valve
Included	Servo Units
Included	Vacuum Booster
Included	Wheel Cylinders *(If broken not just seized)*

Detail Type	Clutch (2WD only)
Excluded	4wd Clutch Component
Excluded	Clutch Plate
Included	Clutch Cable
Included	Clutch Fork
Included	Clutch Linkages
Included	Clutch Pedal Box
Included	Clutch Slave Cylinder
Included	Master Cylinder
Included	Pressure Plate
Included	Slave Cylinder
Included	Spigot Bearing
Included	Throw Out Bearing
Included	Thrust Race Bearing

Detail Type	Cooling System
Excluded	Leaks *(Unless caused by a covered part)*
Included	Electric Fan Thermostat
Included	Fan Clutch
Included	Fan Hub
Included	Heater Tap
Included	Radiator and/or Core
Included	Radiator Cooling Fan Motor
Included	Thermostat
Included	Viscous Coupling
Included	Water Pump

Detail Type	Differential
Excluded	Bushings
Excluded	Oil Leaks
Excluded	Sensors
Included	All Bearings
Included	Axle Housing *(if damaged by covered part)*
Included	Axle Hub Bearings
Included	Axle Shafts

Mechanical Protection Program (MPP)

MPP Standard Covered Items
PREMIUM COVER

Detail Type	Differential
Included	Bearings
Included	Bushes and spacers
Included	Centre Bearings
Included	Crown Wheel and Pinion
Included	CV Joints *(Excluding boots)*
Included	Drive Shafts
Included	Drive axle Housing *- through failure of internal part*
Included	Front Hub Bearings
Included	Gears
Included	Half Shafts
Included	Limited Slip Clutch Pack
Included	Locking hub Assemblies
Included	Swivel Hubs
Included	U Bolts
Included	Universal Joints

Detail Type	Electronics
Included	Aerial Motor
Included	Air Suspension Compressor
Included	Alternator
Included	Central Locking Actuator
Included	Door Light Actuator and switch
Included	Electric Boot Release
Included	Engine Management Computer ONLY - *excludes all other*
Included	Hazard Light Switch
Included	Headlight Motors
Included	Headlight Switches
Included	Indicator Switches
Included	Key Remote
Included	Load Leveling Sensor
Included	Mirror Motors
Included	Mirror Switch
Included	Power Seat Motors
Included	Rear Demister Switch
Included	Remote Fuel Release - Mechanism and cable
Included	Starter Motor
Included	Sun Roof Motor
Included	Voltage Regulator
Included	Window Motors
Included	Window Regulators
Included	Windscreen Washer Motor
Included	Windscreen Wiper Arms and Linkages
Included	Wiper Motor
Included	Wiper Switches

Detail Type	Engine
Excluded	Blown Head Gasket
Excluded	Cylinder Barrels
Excluded	Cylinder Head(s)
Excluded	Engine Block
Excluded	Seals & Gasket *- Unless replaced during a valid repair*
Included	Balance Shafts
Included	Big End Bearings
Included	Camshaft
Included	Camshaft Bearings
Included	Camshaft Pulley
Included	Camshaft Tower
Included	Connecting Rods
Included	Connecting Rods Bearings
Included	Crankshaft and Main Bearings
Included	Distributor
Included	EGR Valve
Included	Factory Fitted Turbo
Included	Flex Plate
Included	Flywheel
Included	Gudgeoned Pins
Included	Harmonic Balancer
Included	Hydraulic Lifters
Included	Idler Pulleys

Mechanical Protection Program (MPP)

MPP Standard Covered Items
PREMIUM COVER

Detail Type	Engine
Included	Lifters
Included	Main Bearings
Included	Manifolds
Included	Oil Pressure Relief Valve
Included	Oil Pump
Included	Oil Sender Unit
Included	Piston Rings
Included	Pistons
Included	Push Rods
Included	Rocker Arm Shafts
Included	Rocker Arms
Included	Starter Ring Gear
Included	Throttle Cables
Included	Throttle Linkages
Included	Timing Belt Pulleys
Included	Timing Chain
Included	Timing Gear
Included	Valve Guides
Included	Valve Springs
Included	Valve Stem Seals
Included	Valves - Exhaust
Included	Valves - Intake
Included	Waste Gates

Detail Type	Front Suspension
Excluded	Air Bags
Excluded	Oil Leaks
Included	Ball Joints
Included	Bump Stop Cushions
Included	Control Arms
Included	Front Wheel Bearings or Bushings
Included	Leaf Springs
Included	Radius Rods and Bushes
Included	Shock Bushes
Included	Steering Rack Mounts
Included	Stub Axles
Included	Sway Bar Bushes
Included	Tension Rod
Included	Torsion/Stabiliser Bar
Included	Watts Linkages
Included	Wheel Bearings

Detail Type	Fuel System
Included	EFI *(all mechanically connected components)*
Included	Fuel Injector Pumps *(When Unserviceable)*
Included	Fuel Injectors *(When Unserviceable)*
Included	Fuel Pump *(excluding service & tune up components)*
Included	Fuel Relay
Included	Fuel Sender Unit
Included	Pressure Regulator Vacuum Pump
Included	Solenoids

Detail Type	Rear Suspension
Included	Shock Absorber

Detail Type	Interior and Body
Included	1/Bar and Bushes
Included	Accelerator Pedal and Cable
Included	Bonnet Hinges
Included	Bonnet Lock and Cable
Included	Bonnet Striker
Included	Bonnet Struts
Included	Boot Hinges
Included	Boot Lock and Cable
Included	Boot Lock Striker
Included	Boot Struts
Included	Door Handles and Rods
Included	Door Hinges
Included	Door Locks and Cables
Included	Door Strikers
Included	Glove Box Locks

Mechanical Protection Program (MPP)

MPP Standard Covered Items
PREMIUM COVER

Included	Locks
Included	Mechanical Switches
Included	Seat Belt Tensioners and Locking Mechanism
Included	Seat Recliner Mechanism
Included	Seat Runners
Included	Speedo Cable
Included	Vent Cables

Detail Type	**Steering**
Excluded	External Linkages
Excluded	Oil Leaks
Included	All internal parts within the steering box
Included	Centre Links
Included	Idler Arms
Included	Pitman Arms
Included	Power Steering Box
Included	Power Steering Pulley
Included	Power Steering Pump
Included	Rack and Pinion Assembly
Included	Steering Box Housing
Included	Steering Column and Bushes
Included	Steering Lock
Included	Steering Rack
Included	Tie Rod Ends
Included	Tilt Lever

Detail Type	**Transaxle Assembly**
Excluded	Oil Leaks
Included	Broken Wheel Bearings
Included	Complete Internals
Included	CV Joint *(Excluding Boots)*
Included	Half Shafts

Detail Type	**Transmission**
Included	Accumulators
Included	All Internal and External Mechanical parts
Included	All Internally Lubricated Parts *(within case)*
Included	Bearings
Included	Bushes
Included	Chain and Sprockets
Included	Clutch and Bank Assemblies
Included	Electronic Shift Control Unit
Included	Gears
Included	Inhibitor Switch
Included	Interlock Control Unit
Included	Internal Seals
Included	O-Rings
Included	Oil Pump
Included	Over Drive Clutch
Included	Pressure Switches
Included	Selector Forks
Included	Selector Shafts
Included	Servo Units
Included	Solenoids
Included	Speedo
Included	Synchromesh Assembly
Included	Torque Converter Case *- if damaged by internal part*
Included	Transducer Trans. Case *- if damaged by internal part*
Included	Transmission Case *(if caused by covered item)*

Mechanical Protection Program (MPP)

Items NOT Covered Under This Program

- Any components or parts not listed as included in the MPP Covered Items of this booklet.
- Any claim made after the Program has been terminated or expired.
- Any components or parts that are damaged as a result of an accident or other impact.
- The costs (including parts, components and labour) of any claim exceeding the claim limit for the Level of Program as detailed within the Associated Certificate.
- Any normal wear and tear or service or maintenance items, including but not limited to:
  - > Tyres, Batteries, Oil or water leaks (unless caused by the breakdown of a covered part);
  - > Routine servicing, or maintenance items (for example shock absorbers, filters, hoses, belts, pilot and throw out bearings); and
  - > Non-metal parts (for example C V joint boots, all electronic sensors, computers, solenoids and switches not specifically covered).
- Worn, perished or leaking, seals and gaskets (including head gaskets) or any damage caused as a result thereof, unless replacement is required as a result of repair to a covered part.
- Any components or parts covered by an existing Manufacturer's warranty, a Manufacturer's recall or an existing extended warranty Program, or those components or parts that require routine replacement or service as per the Manufacturer's recommendations.
- Any portion of costs or breakdown which entitles you to benefits under another written warranty, a service contract, any statutory warranty or any valid and collectible insurance Program.
- Breakdown of a component or part caused by: - rust or corrosion; negligence (such as failure to heed warning lights or gauges); overheating; modifications made after the date of delivery; damage caused by excessive speed, competitive driving or racing or testing of the vehicle for competitive driving or racing; improper maintenance or repairs; fire; freezing; flood; theft; explosion; smoke; illegal or unauthorised use of the vehicle; use of the vehicle for a purpose other than that for which the Manufacturer intended; malicious damage; accident or road hazard; nuclear fuel or from any nuclear waste or combustion of nuclear fuel; pressure waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds; or any other natural phenomenon.
- Breakdown of any component or part caused by the breakdown of a non-covered part
- Breakdown due to components fitted or work performed by a third party.
- Any consequential loss, or liability, direct or indirect, arising as a result of a breakdown of a non-covered part.
- Any loss or damage occurring outside Australia.
- Vehicle has been subject to abusive or illegal driving.
- Driving under the influence of alcohol or drugs or other prescribed substances or damage caused by an accident that was a result of a breach of the law.
- Carrying loads outside of Manufacturers' specifications.
- The servicing of any component or part covered under the Program.
- Loss, damage, cost or expense of any nature directly or indirectly caused by or resulting from an act of war, (whether war be declared or not), civil commotion or any act of terrorism.
- The vehicle has exceeded 300,000km
- Components that fail due to contaminated fuel or incorrect fuel type used.

Customer Advantage Program

Please refer to the Customer Advantage Program for further benefits that may apply to you.

After-Market Products

Please refer to the separately provided Terms and Conditions, as well as the care instructions provided when you purchased the After-market Products.

Dictionary

For the purpose of the Program and associated documents, the following terms are defined:

Authorised Service Centre means any service that is duly authorised by Brian Hilton Motor Group or Sydney Motor Group to perform the required services.

Brian Hilton Motor Group (ABN 44 002 590 758) Motor Dealer Licence 8057 and all related entities, associated bodies corporate for the purpose of the Corporations Act 2001 (Cth).

Brian Hilton Honda part of Brian Hilton Motor Group (ABN 20 107 210 429) Motor Dealer Licence 045900.

Sydney Motor Group (ABN 96 601 231 510) Motor Dealer Licence 052148.

Associated Certificate means the Certificate that is signed by you, in acknowledgement of your acceptance and understanding of the Program and its terms and conditions. It contains the Period of Protection, being the start and end dates of the Program as well as the level of the Program which identifies the benefits offered.

Program means this booklet documenting the Program provided to you by Brian Hilton Motor Group or Sydney Motor Group and the Associated Certificate.

Customer means you as the purchaser of the vehicle from Brian Hilton Motor Group or Sydney Motor Group and all agents acting on your behalf in any capacity.

The Administrator means Arrow IT Pty Limited (ACN 107 403 636) and all related bodies corporate and associated entities appointed by Brian Hilton Motor Group or Sydney Motor Group for the purpose of administering the Program.

Log Book Services means the services, recommended by the manufacturer in the vehicles owner guide.

Manufacturer means the manufacturer of the brands available as a new and used vehicle from Brian Hilton Motor Group or Sydney Motor Group.

MPP means Mechanical Protection Program.

Part means a part, identified on the repair invoice, which is source by Brian Hilton Motor Group or Sydney Motor Group.

Period of Protection means the period commencing on the start date and ending upon reaching the end distance, 300,000km, specified on the "Associated Certificate" subject to earlier termination in accordance with the terms and conditions of the Program.

Owner means the owner defined on the Associated Certificate.

Repair Invoice means the repair/fitment invoice provided with the repair or service by Brian Hilton Motor Group or Sydney Motor Group or the Authorised Service Centre.

Service Centre means Brian Hilton Motor Group or Sydney Motor Group's Service Centre, the address of which is provided on the rear cover of this booklet.

Vehicle means the single vehicle identified on the Associated Certificate.

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