PACIFIC MOTORGROUP

always thinking.

# Mechanical Protection Plans - Pre Owned Vehicles

| Cover | Premium |
|---|---|
| Parts covered | Comprehensive* |
| Term | 3 years / 200,000 km |
| Per claim limit | $5,000 |
| Total claims limit | Vehicle Purchase Price* |
| Roadside | 10 years Platinum Plus |
| Cost | $1,295 |

Cooling off period expires at time of delivery.

| Cover | PlatinumOne |
|---|---|
| Parts covered | As per manufacturer's* |
| Term | 3 years / 200,000 km |
| Per claim limit | Unlimited* |
| Total claims limit | Unlimited* |
| Roadside | 10 years Platinum Plus |
| Cost | $1,795 |

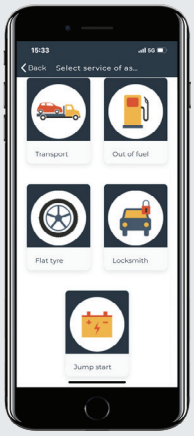
*Refer to policy document

## Extras

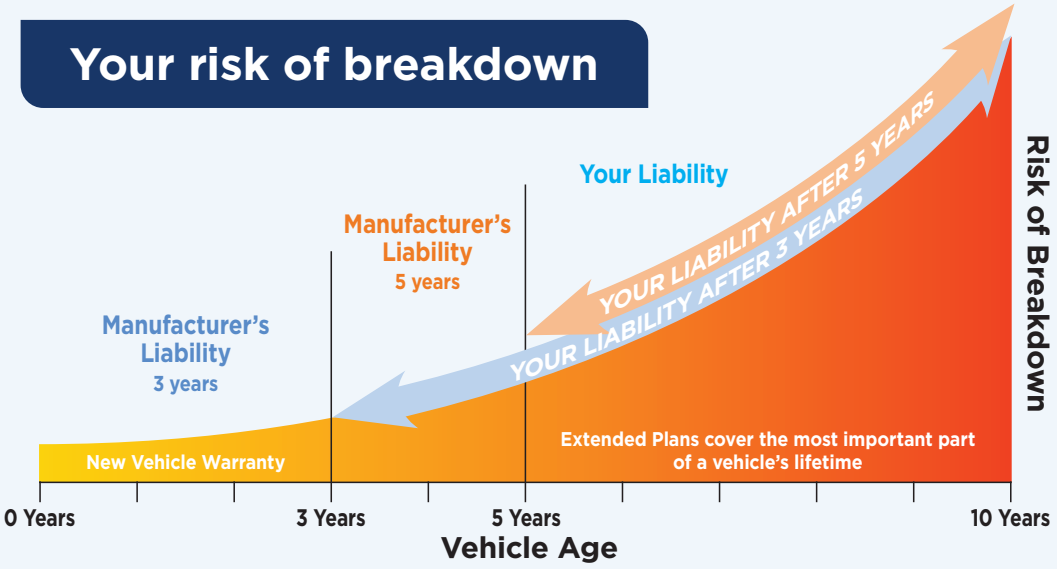
## Platinum Plus Roadside

| Inclusions | NRA Platinum Plus | OTHER PROVIDER Roadside | Extra | Plus Care | Ultra Care | Ultimate |
|---|---|---|---|---|---|---|
| Price p.a. | **Included** | $106 | $118 | $178 | $226 | $310 |
| Break Down - Towing | 250km round trip Emergency towing: Up to $200 per year onward travel expenses | 20km | 35km | 50km | 60km | 100km |
| Emergency Fuel | Up to 5 litres free | Driver pays | Driver pays | Up to 3 times p.a. | Up to 3 times p.a. | Up to 4 times p.a. |
| Taxi | Major failure extras up to $1200 per year (combined) – Car hire (up to $120/day), accommodation ($250/day), emergency travel fares (up to $300 per ticket), trailer hire ($120/day), additional transport fees (up to $400 per breakdown) | × | × | Up to $27 p.a. | Up to $55 p.a. | Up to $150 p.a. |
| Rental Vehicle | | × | × | × | Up to 1 day/ $220 p.a. | Up to 3 days/ $330 p.a. |
| Specialist Towing | | × | × | Up to $110 p.a. | Up to $165 p.a. | Up to $250 p.a. |
| Emergency Locksmith | Up to $250 per year | × | × | Up to $110 p.a. | Up to $165 p.a. | Up to $300 p.a. |

Download your Roadside App




## Your risk of breakdown




## Conditions

**Servicing**
Only with us

**How often**
As per owner's manual

**How much**
Refer manufacturer's website

Pacific Motor Group Pty Ltd
ABN 85 010 620 818
trading as Pacific Motor Group
Dealer Licence 1015043
03/24

# Premium Parts Covered

### Electronics & Electro-Mechanical

Aerial motor, air suspension compressor, alternator, central locking actuator, door light actuator and switch, electric boot release, engine management computer, hazard light switch, headlight motors, headlight switches, indicator switches, key remote, load proportioning valve, mechanical switches, mirror motors, mirror switch, power seat motors, rear demister switch, remote fuel release mechanism and cable, starter motor, sun roof motor, voltage regulator, window motors, window regulators, windscreen washer motors, windscreen wiper arms and linkages, wiper motor, wiper switches.

### Body & Interior

Accelerator pedal and cable, bonnet hinges, bonnet lock and cable, bonnet striker, bonnet struts, boot hinges, boot lock and cable, boot lock striker, boot struts, door handles and rods, door hinges, door locks and cable, door strikers, glove box lock, locks, seat belt tensioners and locking mechanism, seat recliner mechanism, seat runners, speedo cable, T/bar and bushes, vent cables.

### Steering

Centre links, idler arms, pitman arms, power steer box, power steering pulley, power steering pump, steering column and bushes, steering lock, steering rack, tie rod ends, tilt lever.

### Clutch Assembly

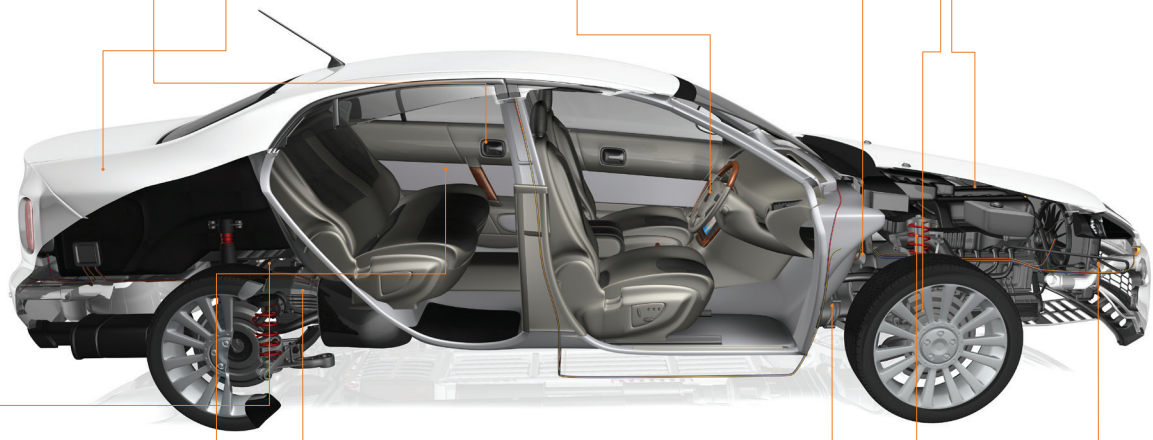
2WD vehicles only. Clutch cable, clutch fork, clutch linkage, clutch master, clutch pedal box, pressure plate, slave cylinder, spigot bearing, throw out bearing.

### Brakes

Brake booster, brake linkages, brake pedal box, brake pressure limiter, calipers, handbrake cable, handbrake mechanism, hydraulic brake lines, master cylinder, proportioning valve, wheel cylinders.

### Engine

All internally lubricated parts, including: Balance shafts, big end bearings, camshaft, camshaft pulley, camshaft tower, connecting rods, crankshaft and main bearings, distributor, EGR valve, flex plate, flywheel, gudgeon pins, harmonic balancer, idler pulleys, oil pressure relief valve, oil pump, oil sender unit, pistons, piston rings, push rods and lifters, rocker arms and shafts, starter ring gear, throttle cables, throttle linkages, timing belt pulleys, timing chain, timing gears, turbo (factory fitted), valves, valve guides and seats, valve springs, valve stem seals, waste gates.
Excluded from this cover are: Cylinder head(s), engine block or barrels or blown head gaskets.



### Fuel Management System

Accelerator pump, fuel pumps, fuel relay, fuel sender unit, injectors, injector pump, pressure regulator, solenoids, vacuum pump.

### Air Conditioning

A/C switch, blend door motor, compressor, compressor bearings, compressor clutch, idler pulley, idler pulley bearing, recycle vent flap, TX valve, vacuum control switch.

### Differential and Drive Line

Axle hub bearings, axle shafts, bearings, bushings, centre bearings, crown wheel and pinion, drive axle housing if damage is due to failure of internally lubricated components, drive shafts, front hub bearings, gears, half shafts, limited slip clutch pack, locking hub assemblies, swivel hubs, U and CV joints. Hybrid vehicles: driveline.

### Transmission

All internal mechanical parts including: Accumulators, bearings, chain and sprockets, clutch and band assemblies, electric shift control unit, gears, inhibitor switch, interlock control unit, oil pump, over drive clutch, pressure switches, selector forks, selector shafts, servo units, solenoids, speedo transducer, synchromesh assembly, torque converter case and transmission case if damage is due to failure of internally lubricated components, valve body.

### Cooling System

Electric fan thermostat, fan hub, heater tap, radiator cooling fan motor, thermostat, water pump.

### Suspension

Bump stop cushions, control arms, radius rod bushes, steering rack mounts, stub axles, sway bar bushes, tension rod, top and bottom ball joints, wheel bearings. (Applies to front and rear suspension)

## PlatinumOne Parts Covered

**Parts covered are those that are covered under the Manufacturer's New Vehicle Warranty, except for paint and trim.**

Refer to any exclusions that are shown in your Manufacturer's handbook.

**PREMIUM** – covers most major moving mechanical components

**PLATINUM ONE** – covers components that are covered under the Manufacturer's New Vehicle Warranty

Administered by Harrier National

01/21

# Platinum Plus Roadside

nationalroadsideassist.com.au

National Roadside Assist offers a nationwide emergency breakdown program with over 1700 service providers on our network in Australia and New Zealand, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services.

With our reliable nationwide network NRA provides a high standard of fast, professional service.

All service providers communicate via radio, satellite navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements.

Visit **nationalroadsideassist.com.au** for details.

## Roadside Response

Simply call our toll free number. We will jump start your car when you get a flat 12V starter battery, fit your spare when you get a flat tyre, gain access to your vehicle when you've locked your keys/key card inside **(up to $250 per year)**, bring some petrol for you when you run out **(up to 5lt free)** or if your EV runs out of charge we will tow it to the nearest charging facility/home (towing free service radius applies, excludes charging costs).

## Towing Breakdown

If you break down, we will transport you back to the dealership where you bought your car within **a 250km round trip**, or to the nearest authorised service centre if during business hours. If your vehicle breaks down due to failure and requires emergency towing, we will reimburse up to **$200** per year for onward travel expenses.

If you break down whilst towing your **caravan or trailer (up to 3.5 tonnes)**, we will assist with transporting your caravan/trailer home or to a secure location of your choice, **within the 250km round trip** limit.

# EXTRAS up to $1,200 per year

## Car Hire, Accommodation, Emergency Travel Fares, Trailer Hire, Transport Fees, Ambulance Cover

In the event of a major vehicle breakdown, we will assist with reimbursement of immediate costs of any combination of the following: Car Hire (up to **$120** p/day), Emergency accommodation (**$250** p/day), emergency travel (airfare/bus/train up to **$300** per ticket), Trailer Hire (**$120** p/day), additional transport fees (Long Distance Transport ie: Roadtrain or Vehicle Transporter up to **$400** per breakdown). Excludes fuel, electric charge costs, km charges, administration charges, credit card charges, Vehicle Registration Recovery Fees, rental/travel insurance/cover/excess reduction, one-way drop off/collection fees, premium location fees, additional driver and driver under 25 years fees, excess baggage, airport taxes, any optional extras, meals and refreshments.

## Ambulance Cover

In the event of an accident where the registered vehicle is involved, and as a result, the driver or passengers require an ambulance, we will assist with reimbursement of ambulance fees.

**Reimbursement of claims under the Extras cover will only be approved if there is a major vehicle breakdown resulting in a tow/call-out by NRA.**

## Free Medical and Legal Advice

Free limited medical advice is available to the driver and/or passengers of the registered vehicle. Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the registered vehicle.

## National Roadside Assist App

Download on the App Store

GET IT ON Google Play

## Exclusions & Limitations

1. Trucks, buses, vehicles used for hire or reward including, but not limited to taxis, limousines, chauffeured vehicles and rental/loan cars.
2. Vehicles that require excess labour, specialist/heavy equipment (i.e. trolley wheels, cradle lift trucks, non-standard ramps) for removal, extraction from multi-storey or underground car parks, are bogged, in a National park, or are not within easy reach of a public/sealed road.
3. Vehicles already at a repairer and vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood/fire damage, stolen vehicles that require recovery.
4. Excess labour and battery installation fees, heavy vehicles, trucks and equipment over 3.5t gross weight.
5. Ferry/barge costs, freight costs, including tolls and sea crossings.
6. National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
7. Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4 tracks or is being used for any form of motor sport.
8. Repeated/excessive call-outs due to driver related faults, customers not complying with our instructions, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by NRA or its contractors, including pre-existing faults and faults/breakdowns caused by a non-authorised repairer.
9. NRA at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards NRA staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
10. In the event that a driver requests their vehicle be broken into, whether to recover keys/belongings, NRA or its contractors will not accept responsibility or liability for damage that may occur as a result.
11. Where the customer is not in attendance at the vehicle, without prior arrangement, and the service vehicle leaves the scene, any further call-outs for that breakdown will be at the driver's expense.
12. If a driver requests a spare tyre be fitted to the registered vehicle due to a non-impact related flat tyre, it is their responsibility to correctly inform NRA as to both the presence and condition of the spare tyre in the vehicle. If incorrect information is given, or NRA attends to find the spare wheel not roadworthy or not present, all further assistance including towing/transport to a tyre/service/repair centre will be at the driver's expense for the current breakdown.
13. Vehicles which have been refuelled with the wrong type of fuel.