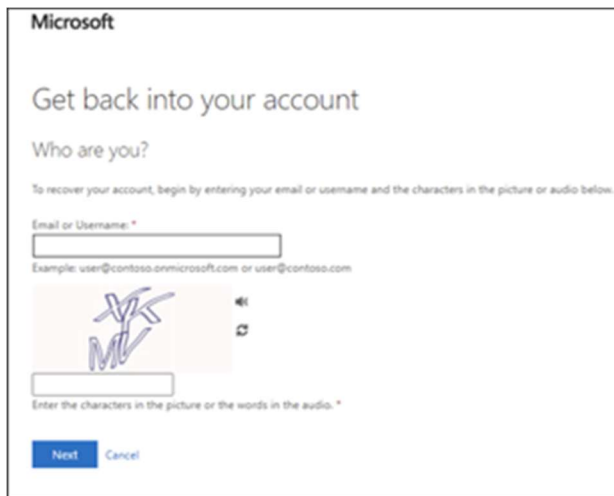


Self-Service Password Reset through Microsoft

- Open <https://reset.adventist.technology/>
- Enter your email address and captcha in the dialog boxes.



Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

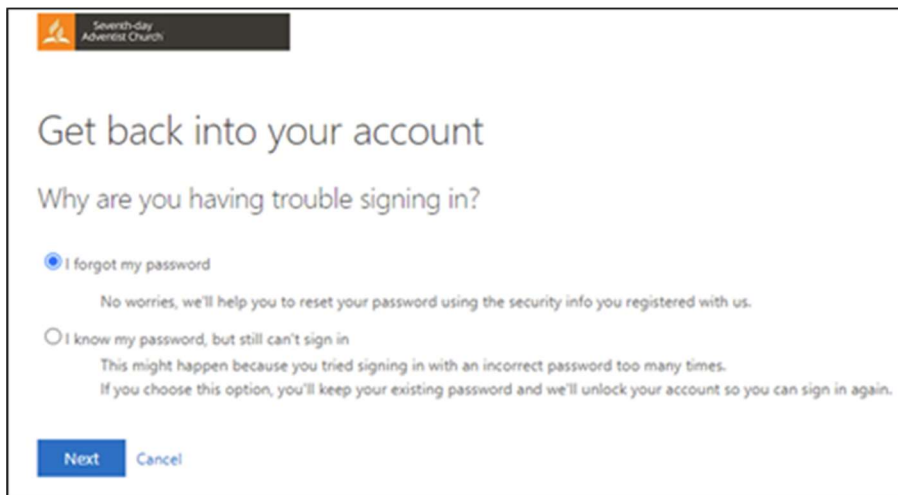
Example: user@contoso.onmicrosoft.com or user@contoso.com

YK M

Enter the characters in the picture or the words in the audio. *

Next Cancel

- Click **Next**.
- You can select either option based on the situation.



Seventh-day Adventist Church

Get back into your account

Why are you having trouble signing in?

I forgot my password

No worries, we'll help you to reset your password using the security info you registered with us.

I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times. If you choose this option, you'll keep your existing password and we'll unlock your account so you can sign in again.

Next Cancel

- Click **Next**.
- Choose the verification method (call or text) after entering your phone number.

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****66) below. You will then receive a text message with a verification code which can be used to reset your password.

Enter your phone number

Text

Cancel

- Enter the verification code sent to your number.

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

We've sent you a text message containing a verification code to your phone.

Enter your verification code

Next

Cancel

- Enter new password that you want to set. Minimum 12 digits long and must include a numeric value and special character).

Get back into your account

verification step 1 ✓ > choose a new password

* Enter new password:

Confirm

* Confirm new password:

Confirm

Finish Cancel

- Click **Finish**. The password is reset.

Vendor Documentation

To configure password writeback, please follow the below mentioned link:

<https://learn.microsoft.com/en-us/azure/active-directory/authentication/tutorial-enable-sspr-writeback>