

## Notes - CTP Citizens' Jury SRG meeting – 4 December 2017

The Stakeholder Reference Group (SRG) for the ACT Citizens' Jury on Compulsory Third Party (CTP) insurance met on 4 December 2017. The meeting was facilitated by democracyCo who attended via teleconference. All SRG members were present. Ian Cameron attended part of the meeting via teleconference.

Members approved the notes of the 7 November 2017 meeting with a minor amendment. Members were advised that the notes will be published on the "*Your Say*" website together with other approved meeting notes.

DemocracyCo presented a paper, "March Jury Process Overview", which outlines how they plan to run the citizens' jury meeting in March 2018. DemocracyCo explained that the jury would assess each of the SRG-developed models using a multi-criteria decision analysis assessment sheet against proposed criteria. SRG members agreed that any summary documents/criteria need to faithfully reflect the jury's wording as provided in their report and that the context of the full jury report should be taken into account in the jury's assessment. DemocracyCo agreed to share examples of this kind of analysis sheet used in other processes and discuss further at later SRG meetings.

SRG members discussed when the models should be made publicly available as the jury did not reach a definitive answer when polled. It was agreed that the citizens' jury members would be provided with the models 10 days in advance of the March 2018 meeting and that they would be published on "*Your Say*" 5 days after the jury received them. The models would be published for the purposes of transparency, however, public feedback would not be sought as the process is designed for the citizens' jury to make an assessment against the objectives that it has set.

It was agreed that the SRG actuary member would be added to the citizens' jury's online communications tool to respond to questions about the models in advance of the March 2018 meeting.

SRG agreed that rather than having the jury assess the models against the Government parameters, the SRG could undertake this analysis and confirm compliance.

The scheme design expert (SDE) member opened discussions on his paper "Outline of Models v3" and "ISV in Practice". The SDE confirmed that the paper on the Injury Scale Value (ISV) discussed only one option for assessing entitlements to general damages and that others were still being investigated.

SRG members discussed changes to the layout of the outline of models paper, including adding a glossary and ensuring it is clear which issues are common across models (for example, there may be a common set of exclusions from the scheme) and which issues are relevant to particular models (for example, processes, thresholds to common law access and benefit levels).

SRG members discussed the draft models in depth and agreed that overall more work needed to be undertaken on jurisdiction-appropriate options for dispute resolution, assistance with navigation of the scheme, assessment for awards of general damages and whether long-tail benefit payments are feasible for insurers. More work is also required on process and it was suggested that a process flow chart could be included with each model.

SRG members will meet next on 18 December 2017.