



ACT
Government

1.

The ACT Government is seeking your feedback about your experience participating in ACT Government community engagements and consultations. Your feedback will be used to assess and improve the Canberra community's engagement experience.

This survey has been prepared by the ACT Government. There are 10 questions and the survey should take about 5-8 minutes to complete.

If you have any questions or require further information about the survey, please email askus@yoursay.act.gov.au. This survey closes on 29 April 2019.

Protecting your privacy

The ACT Government Your Say Privacy Policy explains the way we protect your personal information and provides advice on how you may access or correct your personal information held by us, or make complaint about the way we handle your personal information. You can find our full privacy policy at www.yoursay.act.gov.au

You can review Survey Monkey's privacy policy on www.surveymonkey.com

* 1. Apart from this survey, when was the last time you participated in an ACT Government engagement or consultation process? This includes visiting www.YourSay.act.gov.au, even if you did not provide any feedback.

- | | |
|---|--|
| <input type="radio"/> In the last 12 months | <input type="radio"/> Never |
| <input type="radio"/> In the last 2 years | <input type="radio"/> Don't know/can't say |
| <input type="radio"/> More than 2 years ago | |



2.

* 2. When engaging with the ACT Government, which of the following describes you? (select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> I am a citizen/member of the community | <input type="checkbox"/> I am a service provider |
| <input type="checkbox"/> I represent a community council | <input type="checkbox"/> I am a business owner or operator |
| <input type="checkbox"/> I represent a peak body or interests group | |
| <input type="checkbox"/> Other (please specify) | |

* 3. Have you ever engaged with the ACT Government in any of the following ways? (select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Writing correspondence or submissions by letter or email | <input type="checkbox"/> Calling in to Chief Minister Talkback |
| <input type="checkbox"/> Discussing face to face at events or in workshops | <input type="checkbox"/> Visiting or used the www.YourSay.act.gov.au website |
| <input type="checkbox"/> Attending formal information sessions (eg. kiosks at shopping centres or events) | <input type="checkbox"/> Using the Fix My Street form |
| <input type="checkbox"/> Being part of small select stakeholder meetings, councils or advisory boards | <input type="checkbox"/> Completing a survey |
| <input type="checkbox"/> Following or commenting on government social media | |
| <input type="checkbox"/> Other (please specify) | |



3.

* 4. Thinking of the last time you engaged with the ACT Government, what was the main reason you participated in the engagement?

- I was supportive of the proposal/initiative/issue
- I wanted to find out more about the proposal/initiative/issue
- I was in opposition to the proposal/initiative/issue
- I wasn't in support or opposition, I just wanted to provide feedback
- Other (please specify)

* 5. How did you find out about the engagement?

- | | |
|--|---|
| <input type="checkbox"/> YourSay e-newsletter | <input type="checkbox"/> Through a community or stakeholder group |
| <input type="checkbox"/> Our Canberra newsletter (digital) | <input type="checkbox"/> Mainstream advertising (e.g. radio, television, newspaper) |
| <input type="checkbox"/> Our Canberra newsletter (mail) | <input type="checkbox"/> Local media article (e.g. article in the Canberra Times) |
| <input type="checkbox"/> ACT government social media post | |
| <input type="checkbox"/> Other (please specify) | |



4.

6. To what extent do you agree or disagree with the following statements about how the engagement was presented?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/can't say
I found the information provided on the topic clear and easy to understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood how I could participate in the engagement and how I could provide feedback	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The engagement was open for enough time for me to consider information and provide considered feedback	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know where to find information about where the engagement is up to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood who else was consulted and why	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The feedback reports on YourSay (e.g. What We Heard reports) were clear and gave me a good understanding of the engagement insights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you disagreed with any item above, we would love to know why



5.

7. To what extent do you agree or disagree with the following statements about the design of the engagement process?

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/can't say
I believed the engagement was genuine and would be used to shape or inform a decision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The engagement activity I participated in was inclusive and respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believed the engagement activities for the consultation provided opportunities for a diverse range of views to be heard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I could access information about the feedback received in an engagement and how the feedback would be used	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you disagreed with any item above, please tell us why



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6. Other comments

8. Do you have any other comments about the way the ACT Government consults or engages with the community, or about why you may not participate in an engagement?



7. You're almost done!

* 9. Which region do you live in?

* 10. What is your age bracket?

Under 18

18-24

25-34

35-44

45-54

55-64

65+

Prefer not to say