

Compulsory Third Party Insurance Observer Code of Conduct Media

This Citizens' Jury is an opportunity for 50 randomly selected citizens from the ACT to take the time to consider information, hear firsthand from experts, and explore the question

If you are not a member of the Jury, then you are an Observer, all be it a very important Observer due to your role as a member of the Stakeholder Reference Group.

We encourage your attendance at the Jury meetings as it helps ensure transparency of process and will also assist you in understanding what the Jury values for the CTP scheme, but we need to manage the process so that the work of the Jury is not disrupted.

We ask you to maintain a respectful standard of behavior and only get involved if or when invited to by the facilitator.

Note that some sessions may be for Jurors only, and you may be asked to leave. There will be a table in the Jury room for you at all other times, from which you will be able to watch the proceedings of the Jury. As a general rule we would ask that you observe the following:

1. **Please don't interrupt the Jury whilst it is working** if you wish to interview a Juror you are welcome to talk to any of those who are happy to, but please do this at the beginning of the day, at the end or during breaks.
2. Please note that Jurors who don't want to be shown in photos, on camera or in the media will be identified. Please check with the registration desk upon your arrival as to how this group will be identified. We ask that you please avoid capturing these people in any way.
3. Come along 10 minutes before the specified start times and sign-in at the door. You will need to provide photo ID to confirm your registration on arrival. Note that the length of jury sessions will be flexible around the needs of the Jury. The Jury ultimately has control of the agenda and activities.
4. Once you are in the room please stay until there is a break if possible if not please leave as quietly as you can. People coming and going is surprisingly disruptive.
5. We ask that all observers maintain a standard of behavior that does not disrupt the work of the Jury.
6. Please be understanding if the agenda timings are not exact: if the jurors want to continue a discussion, then we will let that happen (as they 'own' the process).
7. democracyCo reserve the right to ask observers to leave at the request of the Jury, or if disruption occurs.
8. Please set your phone to silent during Jury sessions.

Emma Lawson CoCEO of democracyCo or Ilka Walkley, Principle Consultant at democracyCo are your hosts for the day. They will also work to answer any questions you have. All inquiries about the process should be directed to either Emma or Ilka.