



NEW BUS NETWORK WHAT WE HEARD REPORT

NORTH CANBERRA COMMUNITY COUNCIL 20 JUNE 2018

PHASE TWO CONSULTATION

The new bus network for Canberra will mean more buses, more often, seven days a week. It has been designed to meet the needs of our growing city, and ensure Canberra remains one of the most liveable cities in the world.

Phase Two consultation is being conducted to understand how Transport Canberra can support Canberrans to use the new network, and improve their overall experience when connecting to public transport.

THE CONVERSATION

Conversations are taking place with the community via a Regional Roadshow, Community Council briefings, and targeted sessions with key stakeholders.

Engagement with the North Canberra Community Council took place at 7.30pm on Wednesday 20 June.

WHO ENGAGED

Transport Canberra provided a briefing to the North Canberra Community Council on 20 June 2018.

The briefing was presented by Peter Steele and Ian McGlenn of Transport Canberra.

30 residents of North Canberra attended.

WHAT'S NEXT?

Phase Two consultation will continue until Sunday 12 August 2018.

Key Timings

Phase 2 Consultation Opens (Mon 18 June 2018)

Phase 2 Consultation Closes (Sun 12 August 2018)

Phase 2 Consultation Feedback (Sept – Oct)

New Bus Network Commences (early 2019)

Key insights

- 1 There was concern regarding the Route 101 Free City Loop and whether it will remain with the new network.
- 2 Attending residents wanted to ensure that the network will continue to service the hospitals with routes that go past the facilities. Specific concerns with the hospitals route included:
 - (1) keeping stops that are close to the main hospital entrances and
 - (2) minimising bus to bus or bus to tram transfers;
- 3 Concerns were also expressed about increased walking time to stops and to possible delays and inconvenience associated with additional bus to bus transfers.
- 4 Attending residents expressed dissatisfaction about the Flexibus system. Concerns included the limited flexibility of the system. This was expressed as being highly impractical for e.g. with booking return trips for doctors' appointments.
- 5 Residents want to ensure fares remain fair to encourage more people to use the new network, they were also concerned about how the changes would be communicated to residents as some changes are quite significant for the area.
- 6 There was concern regarding increased congestion on bus routes due to the possible removal of dedicated school stops (expressed in relation to Route #51 servicing Brindabella College and Lyneham Primary).