

# ACT VOLUNTEERING STATEMENT ACTION PLAN



## WHAT WE HEARD REPORT

### VOLUNTEERING ACTION PLAN

The *ACT Volunteering Statement Action Plan 2018-2021* (Action Plan) includes activities for ACT Government Directorates and Volunteering and Contact ACT, aimed at realising the intentions of the *ACT Volunteering Statement (2017)*.

The Action Plan is designed to contribute to:

- More effective engagement and management of volunteers
- More integrated, person-centred and effective support for volunteers and organisations that involve volunteers
- Individual wellbeing, social inclusion and community connectedness
- Higher quality services and activities for the Canberra community, as a result of the contribution of volunteers.

### THE CONVERSATION

The consultation period for the Volunteering Action Plan ran from 5 December 2017 to 18 February 2018. The consultation was conducted in partnership with Volunteering and Contact ACT.

We consulted with Canberrans through engagement tools on YourSay, a face-to-face workshop and social media.

### WHO ENGAGED

A number of community stakeholders were engaged in the development of the Action Plan, including:

- Volunteers
- Volunteering and Contact ACT
- Community sector organisations that involve volunteers.

Government stakeholders included:

- Minister for Community Services and Social Inclusion

- Volunteer managers coordinating government programs that involve volunteers
- ACT Government directorates.

### Key insights from the community

#### Resources

**① There's strong support for providing organisations that involve volunteers with access to resources to facilitate effective, safe and sustainable volunteer involvement.**

#### Collaboration

**② Support exists for encouraging collaboration to link people with meaningful volunteering opportunities.**

#### Community Service Leave

**③ There's strong support for better promotion and access of Community Service Leave across ACT Government.**

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### WHAT'S NEXT?

The Action Plan was launched Tuesday 22 May 2018. The Community Services Directorate will coordinate the implementation of the Action Plan across ACT Government Directorates, in collaboration with Volunteering and Contact ACT, volunteer involving organisations and volunteers in the Canberra community.

Each ACT Government Directorate will contribute to an annual Ministerial Statement or update that will be tabled in the Assembly by the Minister for Community Services and Social Inclusion. The statement will detail activities and efforts undertaken on practical efforts and outcomes in relation to the Action Plan.

To find out more about the Action Plan and other initiatives, policies and projects in Canberra, visit

[www.yoursay.act.gov.au](http://www.yoursay.act.gov.au) or follow us on Facebook or Twitter.

### Key Timings

**Step 1 - Feb-Mar 2018 - community consultation**

**Step 2 - Mar-Apr 2018 - consultation across government**

**Step 3 - May 2018 - launch Action Plan**

**Step 4 - 2019 - report of first year of progress**

**Step 5 - 2020 - report on second year of progress**

## THANK YOU FOR YOUR FEEDBACK

**698**

We reached 698 people via YourSay

**20**

We spoke to 20 key individuals at a community workshop

**50**

We received 50 responses to a quick poll on YourSay

**174**

responses to the survey that asked people to vote on actions and provide comments

**78%**

Over 78% of survey respondents approved of proposed actions