What questions do the Jury need to answer?

- **Premiums**
  - What are your comfort levels with what we are paying at the moment?
  - How much do you think is a fair amount for motorists to pay?
  - Should there be a target premium, and at what sort of level?

- **Coverage**
  - Who do you want the scheme to provide coverage to?
  - In addition to people who are not at fault, do you want to provide coverage for accidents where nobody was at fault? People who were at fault?
  - Should the scheme only cover what you’ve directly lost, or should it cover pain and suffering?

- **Extent of benefits**
  - Do you want all injured motorists covered by the scheme to have the same access to benefits?
  - If not how do you cover them differently?
  - Do you want to provide different levels depending on peoples’ role in the accident?
  - Should more seriously injured have broader entitlements than the less seriously injured?
  - Should the scheme support people for their life, or a specific time?
  - To what extent should the scheme deliver treatment and care early in the process?

- **Delivery**
  - How do you navigate the system? What support do you need?
  - How are claims determined?
    - What checks and balances do you need about how decisions are made in determining claims?
    - How important is it to have your day in court?
    - What would give you confidence that decisions were being made ‘well’ (reasonably, fairly etc)?
  - Is it OK to get claims settled at the end with a single payment, or is there a need for amounts to be paid along the way?
    - Treatment, rehabilitation and care
    - Loss of earnings
    - Pain and suffering

Of all of these, which priorities are most important to you?