



# NEW BUS NETWORK FOR CANBERRA WHAT WE HEARD REPORT

## TUGGERANONG COMMUNITY COUNCIL PUBLIC MEETING - 3 JULY 2018

### PHASE TWO CONSULTATION

The new bus network is designed to meet the needs of our growing city, and ensure Canberra remains one of the most liveable cities in the world.

Phase Two of consultation is being conducted to understand how Transport Canberra can support Canberrans to use the new network, and improve their overall experience when connecting to public transport.

### THE CONVERSATION

Conversations are taking place with the community via a Regional Roadshow, Community Council and stakeholder briefings.

Engagement with the Tuggeranong Community Council took place at 7.30pm on Tuesday 3 July.

### WHO ENGAGED

80 people attended a Tuggeranong Community Council public meeting on 3 July 2018.

The briefing was presented by Duncan Edghill, Peter Steele and Ian McGlenn of Transport Canberra.

MPs and MLAs Caroline LeCouteur, Nicole Lawder and Mark Parton were also in attendance.

### WHAT'S NEXT?

Phase Two consultation will continue until Sunday 12 August 2018.

#### Key Timings

Phase 2 Consultation Opens (Monday 18 June 2018)

Phase 2 Consultation Closes (Sunday 12 August 2018)

Phase 2 Consultation Feedback (Sept – Oct)

New Bus Network Commences (early 2019)

#### Key insights

- 1 Attendees at the meeting expressed strong disapproval over the removal of Xpresso services, in particular the route running from south Canberra towards the City via Hume, and towards Belconnen. Attendees expressed frustration that new routes will add time to their commute to and from work.
- 2 Meeting participants were worried about the safety and wellbeing of students on the general bus network and interchanging at public bus stations. They showed considerable concern for students who might be left at stops if they fail to flag the bus.
- 3 Residents attending the meeting wanted to know how Transport Canberra will ensure the safety of community members when walking long distances to bus stops. Some attendees expressed concern about the safety of women on the new network.
- 4 Several meeting attendees expressed their dissatisfaction over the fact they will need to walk further to a bus stop and change buses on their commute, lengthening their total travel time.
- 5 The termination of routes throughout Gleneagles was raised as a concern for residents of that area.
- 6 Feedback was consistent regarding dissatisfaction with a lack of protection from the weather when waiting for the bus.
- 7 Individual community members had questions or concerns regarding the specific routes of local bus services they use.

#### QUESTIONS ON NOTICE

1. Is the removal of Xpressos not due to small percentage of patronage but rather because there are a small number of services?
2. Do you know the specifics of users in Tuggeranong on the Xpressos?
3. For Kambah the school bus is to be cancelled but a dedicated school bus for another school will come past us. Can we use this?