



NEW BUS NETWORK WHAT WE HEARD REPORT

BELCONNEN COMMUNITY COUNCIL PUBLIC MEETING – 17 JULY 2018

PHASE TWO CONSULTATION

The new bus network has been designed to meet the needs of our growing city, and ensure Canberra remains one of the most liveable cities in the world.

Phase Two of consultation is being conducted to understand how Transport Canberra can support Canberrans to use the new network, and improve their overall experience when connecting to public transport.

THE CONVERSATION

Conversations are taking place with the community via a Regional Roadshow, Community Councils and stakeholder briefings.

Engagement with the Belconnen Community Council took place at 7:00pm on Tuesday 17 July.

WHO ENGAGED

Approximately 45 people were in attendance at the Belconnen Community Council public meeting on 17 July 2018.

The briefing was presented by Ian McGlinn and Peter Steele of Transport Canberra.

MLA Tara Cheyne was also in attendance.

WHAT'S NEXT?

Phase Two consultation will continue until Sunday 12 August 2018.

Key Timings

Phase 2 Consultation Opens (Monday 18 June 2018)

Phase 2 Consultation Closes (Sunday 12 August 2018)

Phase 2 Consultation Feedback (Sept – Oct)

New Bus Network Commences (early 2019)

Key insights

- 1 Attendees at the meeting expressed objections to changing buses more often when using the proposed network, especially in cold/bad weather and were also concerned for people with limited mobility.
- 2 Attendees voiced objection to the increased walking distances proposed to local and rapid bus routes. Some people gave example that their estimated walks would be longer than the 500m (local) and 800m (rapid) targets.
- 3 Meeting participants voiced their worry about the safety and wellbeing of students when travelling on the general bus network and interchanging at public bus stations.
- 4 Residents attending the meeting voiced their dissatisfaction over the removal of Xpressos. There was a suggestion the Xpresso services as they are now could become peak Rapid services.
- 5 Several meeting attendees expressed their concern about the new proposed network lengthening their commute to and from work.
- 6 Several attendees raised suggestions for improved signage and wayfinding on buses, at interchanges and bus stops.
- 7 Infrastructure suggestions were offered for additional stops to be incorporated in specific areas and on arterial roads where rapid buses intersect.
- 8 Individual community members had questions or concerns regarding the specific routes of local bus services they use.