

# **4.0 Community Feedback**

#### 4.1 Summary of Consultation

The UDF has undergone an extensive consultation process in its preparation. These have been led by Capire Consultants with support from Banyule City Council and DLA. The objectives of the consultation were:

- To understand the community's views regarding liveability and their aspirations for the future of Postcode 3081 to inform the UDF development;
- To inform the community about the Postcode 3081 UDF project and opportunities for their participation;
- To educate the community about the purpose of the UDF to appreciate the role Council and the community play in creating sustainable development in Postcode 3081;
- To seek feedback on the Draft UDF to inform its finalisation; and
- To create ownership of the UDF whereby community involvement informs its development.

To shape the UDF, Capire's engagement strategy involved stakeholder specific engagement tools to ensure as many people in the community as possible were able to partake in the consultation. The first stage of consultation included the following:

- A project website with project description, key dates and contact information;
- Pop-up and drop-in sessions to interview and survey community members

so to understand local values and aspirations;

- Drop-in presentations to inform community members about changes in the local area; and
- A stakeholder workshop to share with key government stakeholders the community engagement findings and key elements of the project.

The second phase of consultation was undertaken from 9 October to 3 November 2017 and included:

- Notification to key stakeholders, groups and people on Council's mailing list;
- Information and ability to leave feedback on Shaping Banyule on Council's website;
- Notice in the local paper;
- Discussions with key community groups and others;
- Information made available at Council's customer service centres, the Harmony Centre and Banyule Community Health; and
- Postcards handed out to businesses at the Bell Street Mall, the Harmony Centre and Banyule Community Health to raise awareness of the project and opportunities for consultation.

In summary, Capire found that there is a strong desire for the following key points to be considered by the project team developing the UDF:

- Ensure Postcode 3081 is a safe place.
- Increase the number of trees and green spaces in Postcode 3081.
- Keep building heights in line with the existing Postcode 3081 character
- Create guidelines to ensure future residential development enhances community spirit.
- Consider the traffic and parking impacts of new residential development.
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