

# How we participate in our community

There are many different ways people participate in their local community, whether it be participation in local sports, recreation and cultural activities, volunteering or having a say on the issues that are important to them. We want everyone in Banyule to feel like they are connected to their communities.

We also want to ensure people are having positive interactions with Council and that every interaction is meaningful, accessible and contributes to positive outcomes for individuals and the wider municipality.

Below is information about how people in Banyule are currently participating in their local community. You may find this information useful to consider when participating in the Shaping Banyule 2041 engagement activities.

## Sense of community



79%

of Banyule residents strongly agreed that they enjoy living in their local area, there is good access to health advice and services, and they get along with their neighbours



Just under half of Banyule said they participated in a community group

## Participation in sports and recreation



In 2017:

71.3%

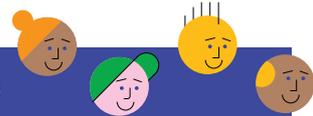


a little less than three-quarters of residents participated in at least **one sports and recreation** activity, and on **average** each these residents participated in **two** activities

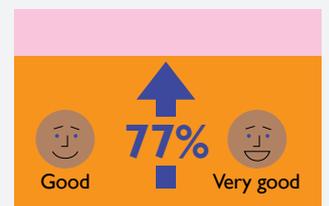


Almost all residents participated in at **least one leisure, arts, and cultural** activity, and on **average** each of these residents participated in a little more than **ten** activities

## Council/Community Relations



Among residents who have had contact with Council, more than 77% provide a positive customer service rating of 'very good' or 'good'.



### Banyule Banner:



Produced six times per year

Distributed to



57,000

local households and businesses



Just under half of Banyule read the Banyule Banner

### Online (in the last 12 months):



visits to Councils' website



Facebook posts



post views

### Preferred communications:

41%

Newsletters sent via mail

28%

Newsletters sent via email

## Consultation and engagement

Councils, under the Local Government Act (2020), are required to consult with their community on changes that may have an impact on the current or future residents.

We are committed to engaging with our communities. Through community engagement, we inform, listen to and enable you to have a say on issues important to you. Our community engagement commitment is to:

 nurture mutual trust, goodwill and respect between Council, community and stakeholders

 inform, involve and engage our communities and stakeholders, and establish processes to facilitate community participation in shaping and influencing decisions affecting them

 promote and practice good governance through accountability, transparency and responsiveness.

Over the last 12 months, Banyule’s residents rating of satisfaction with Council’s performance on; community engagement and consultation, decisions in the interest of community and lobbying on behalf of community, are in-line or slighter higher than both state-wide and metro-Melbourne ratings.

Performance measures	Banyule 2019	Metro 2019	State-wide 2019
Community Consultation (Community consultation and engagement)	59	58	56
Advocacy (Lobbying on behalf of the community)	57	57	54
Making Community Decisions (Decisions made in the interest of the community)	60	60	55

There are many ways Council consults and engages with community to inform decisions, one of the key ways is through our on-line platform Shaping Banyule.

Below are some key figures around Banyule resident’s participation on Shaping Banyule, our online engagement platform (these stats are only for the last 12 months);



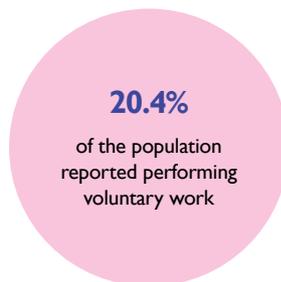
## Advisory committees

In addition to consultation and engagement we undertake with community on projects as they arise, we also have ongoing advisory committees. These advisory committees work closely with us to provide advice and information on issues facing their communities. They help to make sure that we deliver inclusive programs and services, and help to develop, implement and monitor Council’s plans and strategies.

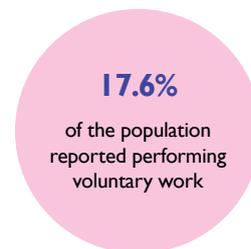
- Disability and Inclusion Advisory Committee
- Banyule Environment Advisory Committee
- Arts and Culture Advisory Committee
- Age-friendly Advisory Committee
- Aboriginal and Torres Strait Island Advisory Committee
- Multicultural Advisory Committee
- LGBTIQ+ Advisory Committee
- Child, Youth and Family Advisory Committee

## Volunteers

Banyule:



Greater Melbourne:



## Things to think about:

Is there anything that COVID-19 has taught us about participation and connection that we should take into the future?

What does a great opportunity for participation look like?

How do we create ongoing opportunities for participation?

How can we ensure that everyone feels like they are a part of the community?

## Join the conversation at

[shaping.banyule.vic.gov.au/Banyule2041](https://shaping.banyule.vic.gov.au/Banyule2041)

The information included in this fact sheet have been sourced from a variety of data collections, please contact Banyule City Council for more information.

## Interpreter service

If you need an interpreter call TIS National on 131 450 and ask to be connected to Banyule Council on 9490 4222.

