

### **New Parking Restrictions and Resident Parking Permits around Southland and Cheltenham Stations**

#### **1. Why are these restrictions required in the first place?**

The combined influences of the opening of Southland Station and the introduction of paid parking for employees at Southland Shopping Centre is expected to generate a high demand for on-street parking in residential streets in parts of Cheltenham and Highett. The parking restrictions are intended to prevent long term parking by non-residents.

Council protects residential amenity in parking-congested streets by introducing parking restrictions that eligible residents are exempt from when displaying a permit. The restrictions disperse non-resident on-street parking.

#### **2. What is Council doing in response to complaints about the 2P Monday – Sunday restrictions?**

Since the 2P signs were erected in September, Council has received complaints that the timing and inclusion of weekends does not suit many resident's needs. Following an assessment of the issues raised, the restrictions will be relaxed to 4P Mon – Fri.

#### **3. Why is my address included in the restriction area?**

Your address has been included in the restriction area because it is within walking distance of Southland and Cheltenham Stations and Southland Shopping Centre where commuters and Southland employees would walk to from their parked car.

#### **4. Which residents are eligible for permits?**

If you live or lease a single dwelling or dual-occupancy property and have parking restrictions on your street (e.g. 1,2 or 4 hour), you can apply for residential parking permits.

Properties that are not eligible for permits include:

- Properties located in commercial and industrial areas
- Residences above a business in a shop-top dwelling
- Multi-unit properties (3 or more dwellings occupied after the 1 July 2007).

#### **5. Why can I only have one visitor permit?**

The option of 1 visitor permit plus 3 free residential permits is Council's Policy and was developed to effectively share the limited on-street parking supply amongst residents and their visitors in a given street. Additional visitor permits are not permitted because visitor permits are not tied to particular vehicle registrations which increases the potential for these permits to be misused and the effectiveness of the scheme to be undermined.

The change of restrictions to 4P Monday to Friday is aimed at improving access for resident's visitors and reducing the need to use visitors permits.

#### **6. Why do I have to pay for a visitor's permit when I already pay my rates?**

The change of restrictions to 4P Monday to Friday is aimed at improving access for resident's visitors and reducing the need to use visitors permits. The visitor permit is a variable permit (i.e. not tied to a specific vehicle) and the charge provides some incentive to prevent misuse of the visitor permit which has the potential to minimise the effectiveness of the scheme.

### **7. How can I obtain more visitors permits so that my guests can park in the street when I want to host a party?**

Should a resident have a need for additional visitor parking permits for a temporary purpose such as a party, an application can be made to the Manager Amenity Protection. Permits issued are restricted and issued to apply to a registration number and are typically valid for the day of the event.

### **8. Why do I have to apply for permits? Why can't they be sent to me automatically?**

For the resident parking permit scheme to be effective in turning over spaces occupied by non-resident parking, residential permits need to be issued only to residents in the street for vehicles registered at a particular address. This requires registration numbers to be provided a permit application.

### **9. Why is my permit only applicable to my street and not to the whole Cheltenham area?**

The purpose of resident parking permits is to provide parking for residents within a short walking distance of their home.

### **10. I don't like my street name being on my permit – can this be removed?**

Permits can be issued without the street name appearing on the permit for residents that would prefer this option. When applying for your permit, please advise Council's Amenity Protection Administration Officer on 9599 4626 of this requirement.

### **11. What prior information did Council send to inform residents of the upcoming parking restrictions and the requirements for residents to apply for permits for exemption to the restrictions?**

Feedback on a proposal to introduce parking restrictions was sought from affected Cheltenham and Highett residents in March 2016 as part of the community engagement activities held to support the development of the Southland and Pennydale Structure Plan. Residents were informed that if parking restrictions were implemented, residential parking permits would be needed.

A letter from Council dated 28 July 2017 was sent to all 1137 residents within the restriction area informing residents of the outcome of the feedback and Council's intention to proceed with the restrictions. This letter also contained information on how residents can obtain permits to provide exemption from the timed parking restrictions.

### **12. What was the feedback from the residents regarding the survey for the proposed restrictions?**

The survey attracted positive feedback, with 75% of residents who responded supporting the installation of time parking restrictions on both sides of the street within the vicinity of Southland station. Out of the feedback received, 54% preferred 4hr restrictions and 33% preferred 2hr restrictions. Based on the assessment of the likely parking demand on residential streets, 2hr parking was implemented as the best means of protecting residential amenity. Council's knowledge of the impacts around other railway stations and shopping centres has guided the extent of the parking restrictions. Since the parking signs were erected many residents have contacted Council saying the 2P Monday to Sunday conditions are too restrictive. Following an assessment of these concerns, the restrictions will be changed to 4P Monday to Friday.

### **13. Is Bayside's approach to managing on-street parking demand with restrictions and resident permits typical? What do other Council's do?**

Most metropolitan Councils have policies to inform the management of on-street parking demand. An entitlement for residents to participate in parking permit schemes and the number of permits that can be obtained per property vary depending on local conditions. The differences between nearby Councils in this regard are detailed in the following table.

	Permit Allowance Under Parking Policy
City of Port Phillip	max 3 permits, but charges apply for all permits.
City of Glen Eira	max 3 permits, but limited to 1 residential permit if 2 visitor permits are requested.
City of Stonnington	max 2 permits. These permits are tied in to specific vehicles and only allow for 1 visitor (variable) permit at a cost.
City of Kingston	max 2 permits. No visitor parking permits are issued. Charges for residential permits.

In comparison with neighbouring Councils, Bayside provides for either 4 free residential permits or 3 free residential parking permits plus 1 paid visitor parking permit. The option of 1 visitor permit plus 3 free residential permits has been developed to effectively share the limited on-street parking supply amongst the residents and their visitors and has been successfully operating in Bayside and other areas for many years.

### **14. What if the 4P Monday to Friday restrictions don't work and too much parking space is occupied by non-residents?**

If all-day non-resident parking is causing a problem in your street in the future, please contact Council on 9599 4394. We will investigate the issue and propose additional restrictions to residents in that street. The level of support from residents for the changes determines if the proposal will be implemented. Council staff will monitor the area to understand the level of parking demand.