

Consultation Summary

Parking Restrictions Southland Train Station

1.0 Introduction

Southland Railway Station is scheduled to open in November 2017. With no dedicated off-street parking provided for commuters this is expected to increase the demand for carparking in surrounding residential streets.

Council consulted with the residential community on the level of parking restrictions it would prefer to have in place. The options available include:

- Install timed parking restrictions on **one side** with resident’s exemptions allowing commuter parking on the other side.
- Install timed parking restrictions on **both sides** to reduce traffic and parking congestion and to enhance on street parking opportunities for existing residents and their visitors.

If the parking restrictions are installed, eligible residential properties within the impacted area would be included in accordance with Council’s Resident Parking Permit Scheme. The scheme allows eligible residents to obtain permits for their vehicles, allowing them to park in the relevant parking restriction area for as long as they wish.

1.1 Communications and Engagement Approach

Described below is the engagement and communications approach taken to inform the community of this project and collect feedback on the proposal.

Communications Approach

Letter sent to property owners and occupiers within study area (Diagram 1) including a copy of the questionnaire and reply paid envelope. Refer to Appendix 1 to view a copy of the letter sent to residents.

Engagement Approach

Residents with the study area (Diagram 1) were mailed a copy of the survey, which was also available online. Summarised in Table 1 is the breakdown of the 159 participants that responded.

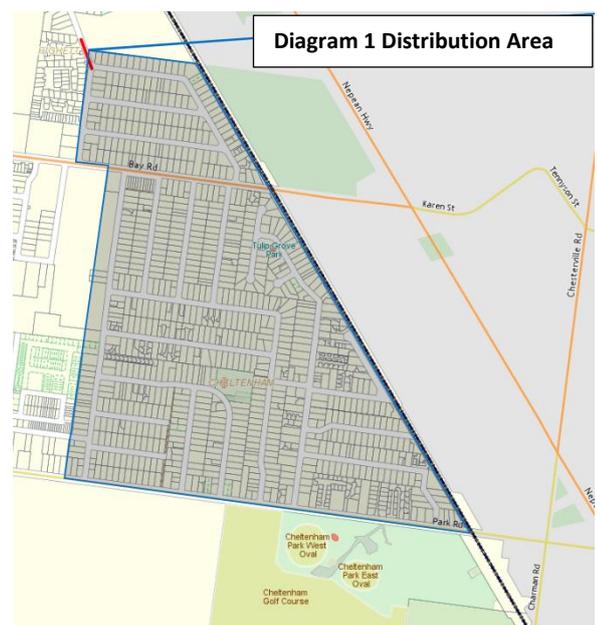


Table 1 – Breakdown of responses by method

Method	Timing	Participation #
Online Survey	Friday 24 th March 2017 – Monday 8 th May 2017 – 9am	47 people
Hard Copy Survey	Wednesday 12 th April - Monday 8 th May 2017* *have received completed surveys up until 26 May	112 people*

2.0 Findings from engagement

Of the 159 residents that completed the survey, 146 supported the installation of parking restrictions within the study area. Confirming Council's prioritisation of residents and their visitors' right to park at the front of their house. Table 2 provides a breakdown of the responses received by street.

Installation of parking restrictions is welcomed on the basis:

- Some streets are already narrow, parking on both sides current creates difficulties
- Some streets already face high volumes of traffic, both flow through and on street parking
- Southland Railway Station is about to open and no commuter carparking is provided.

Preferred parking controls

Installation of time parking controls on both sides of the street was supported by 124 residents (75%). With 22 residents (14%) supportive of installing parking restrictions on one side of the streets and only 6 residents (4%) requesting that no parking restrictions being installed at all.

All residents in support of installing parking restrictions wanted the parking controls from Monday through to Friday with a moderate proportion seeking coverage on Saturday and Sunday.

Preferred time restrictions

Installing parking restrictions that permitted 4hrs of parking was supported by 86 residents (54%), whereas 52 residents (33%) supported the installation of 2hr timed parking.

Additional ideas to reduce traffic congestions

Participants completing the survey were asked to provide any other ideas that might assist with traffic congestion and parking availability in the area. Detailed responses will be included as part of the Cheltenham/Pennydale Structure Plan being developed.

Summary of ideas:

- Work with Westfield and State Government to increase the number of carparks provided for commuters.
- Look at additional plots of land (Cheltenham Park included) to increase carparking available.
- Advocate to Public Transport Victoria to improve the frequency and connections of the bus timetables.
- Line mark carparking bays to prevent people from parking across driveways.
- Improve signage to indicate dead end streets.
- Reduce the speed limit along the residential streets to 40Kph.

Table 2 – Consultation findings by Street

Street Name	Total number of responses	Preferred parking controls			Preferred timed restrictions		Preferred spread (majority view)
		No restrictions	Timed restrictions on one side	Timed restrictions on both sides	4 hours	2 hours	
Bay Road, Cheltenham-Highett	3			3	2		8am – 6pm Mon – Sun
Churchill Avenue, Cheltenham	15		4	11	11	2	8am – 6pm Mon – Fri
Correa Avenue, Cheltenham	5	3		2	2		8am – 6pm Mon – Fri
Crocus Court, Cheltenham	3			2		2	8am – 6pm Mon – Fri
Fir Grove, Cheltenham	1			1	1		8am – 6pm Mon – Fri
Gilford Grove, Cheltenham	12	2	2	8	8	2	8am – 6pm Mon – Sun
Graham Road, Highett	4	1	1	2	2	1	8am – 6pm Mon – Sun
Heather Grove, Cheltenham	13		2	9	8	4	8am – 6pm Mon – Sun
Jack Road, Cheltenham	3			3	2		
Jackson Road, Highett	8		1	5	4	1	8am – 6pm Mon – Fri
Luxmoore Street, Cheltenham	1			1		1	8am – 6pm Mon – Sun
Middleton Street, Highett	1			1	1		8am – 6pm Mon – Sun
Munro Avenue, Cheltenham	7			7	2	5	8am – 6pm Mon – Sun
Olympic Avenue, Cheltenham	4		1	3	4		
Park Road, Cheltenham	6		4	2	4	2	
Paul Street, Cheltenham	7			7	6		8am – 6pm Mon – Fri
Princess Avenue, Highett	4			4	1	2	8am – 6pm Mon – Fri
Royalty Avenue, Highett	9			9	3	5	8am – 6pm Mon – Sun
Siede Court, Cheltenham	10			9	1	6	8am – 6pm Mon – Sun
Stuart Avenue, Cheltenham	5		1	4	4	1	8am – 6pm Mon – Sun
Tulip Grove, Cheltenham	33		4	28	17	16	8am – 6pm Mon – Sun
Wembley Avenue, Cheltenham	5		2	3	3	2	8am – 6pm Mon – Fri
	159	(4 %)	(14 %)	(75%)	(54%)	(33%)	

3.0 Improvements for next time

Listed below are the improvements and steps that will be taken by the team to improve engagement with stakeholders.

Learning: Council received a few complaints from residents that did not receive a letter or notification of the project.

Ideas for Improvement:

- Communicate with residents in the Cheltenham/Pennydale through Australia Post not through the external walker service.
- Install signage at key areas promoting the project and as a visual reminder for residents to get involved and have their say.