



## <Sunnyside Lift Station>

What we Heard, What we Did  
<May 1, 2016>

### Project overview

The Sunnyside sanitary lift station is located at 723 3st NW, across the street from the Calgary Curling Club. The new lift station will be constructed in the same location as the current building – sanitary service will continue for the neighborhood throughout the construction of the new station.

With the 2013 flood, sensitive equipment in the current lift station was badly damaged and required replacement. A study was undertaken in 2014 to assess the needs of the area and in 2015 preliminary design on the new lift station began. The preliminary design is nearing completion and we would like to get community input on the final design. Please see the FAQs for more information on the location, size, height and other items associated with this sanitary lift station.

### Engagement overview

Stakeholders were engaged via online questionnaire that was available to them From April 1<sup>st</sup> to April 10<sup>th</sup>, 2016.

Stakeholders were asked to provide input on three choices of exterior (color and material) for the Lift Station, the stakeholders are not given the option of choosing which option they want but to comment as to what do they “like” and “do not like” about the options presented. Also, stakeholders were be asked about three fences available, they were be asked what they like and what they do not like about the fence options.

The options presented were not meant to be interchangeable, meaning it is not possible to combine options, station aspects, from option one and option two etc.

The project team will use input to make a decision on the exterior of the building and and fence that surrounds the building.

### What we asked

#### Material Options:

**Wood: the unpainted wood slats bring some warmth to the building, contrasting with the grey sides and roof to give the structure a modern yet inviting look. This option features a blue perforated metal stairwell.**

- What do you like about this option?
- What do you not like about this option?

**Shingles: The shingles bring a clean and modern look, with a bright feeling complemented by white sides and roof and a contrasting orange perforated metal staircase.**



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- What do you like about this option?
- What do you not like about this option?

**Backlit perforated metal:** Features perforated metal with backlit designs, complementing the natural vegetation in the area while providing some contrast. The silver metal is complemented by dark grey sides & roof with an orange perforated metal staircase.

- What do you like about this option?
- What do you not like about this option?

### Fence Options:

**Chain link:** A woven fence made from black steel wire with the characteristic diamond pattern seen in this type of fence.

- What do you like about this option?
- What do you not like about this option?

**This fence features sheets of perforated silver metal, less see-through than the other options with small round holes in the sheets of metal.**

- What do you like about this option?
- What do you not like about this option?

**Omega:** This black wire fence features a rectangular pattern with reinforcing v-bends for strength and style.

- What do you like about this option?
- What do you not like about this option?

## What we heard, what we did

### What we heard

**Wood exterior:** Community members felt the wood exterior had a warm natural feeling, looked good, blended in with the community and had a modern or contemporary look.

While the majority of feedback for this option was positive,

### What we did

The number of positive responses for the wood exterior was far higher than for either of the other exterior design options. It was clearly the favourite design by residents who responded, with a theme of concern around the maintenance of the wood.

Maintenance, the biggest concern with this option according to feedback, was considered along with initial material costs for all three exterior choices. This is not a relevant concern as we do not believe the maintenance costs will increase the cost of this option more than the other options over the lift station lift-cycle of 50 years.



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some concerns expressed were that it did not fit the neighbourhood, one resident didn't like the staircase colour, one resident felt it was a bland design and there were concerns about maintenance issues.

Due to the highest level of support and lowest number of concerns, the Sunnyside sanitary lift station will be constructed with the wood exterior.

**Shingles:** Positive feedback on this option included that it was a unique colourful look, some liked the orange staircase and the shape of the shingles.

It was quite clear that the majority of feedback on this design was negative. While some residents enjoyed the unique nature of this design, it was clearly not a favourite among residents. The shingle exterior was not chosen due to lack of support and concerns raised around the look of the design.

There was a lot more negative feedback for this option – people felt it was a dated look, didn't like the shingle pattern or the colours, a resident didn't like the orange staircase, and that the design was busy and distracting.

**Perforated metal exterior:** People liked the colour and backlit design, felt it would be durable and maintenance free, that the design was timeless and modern, and that the concept was imaginative and engaging.

There was some modest support for this exterior design option, but most of the feedback was negative or voiced concerns around this design. Due to a general lack of support and various concerns raised, the perforated metal exterior design option will not be used for this sanitary lift station.

Some of the concerns include feedback that it is a plain and cold look, that the perforated material is too modern, flashy or industrial. One resident didn't like the orange staircase, even though it was blue for this option. Another concern was around the light coming off the building from the backlighting, and another



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that the design does not fit in with the neighbourhood.

**Chain link fence:** Residents liked that this is cheap and effective, low maintenance, the least obtrusive visually, and the norm for fencing.

The chain link fence had a relatively good reception in terms of positive comments, but also had a fairly vocal theme around the fact that it is cheap looking. Because a large portion of the feedback was concerned about the cheap look of chain link fence, we will not be using this type of fence material.

There was a very strong trend in the feedback that residents felt it look cheap and plain.

**Perforated metal fence:** Some positive feedback included the unique and modern look of this design. There was a lot of negative feedback related to the closed off design, the industrial feel and the expense likely associated with this fence. There was also concern this design would attract graffiti.

There were some positive comments received about the style of the perforated metal fence, but by and large the feedback received was not positive about the look or the perceived cost of the fence. This option certainly did not have as much support as the other options, for this reason the perforated fence will not be used for this sanitary lift station.

**Omega style fence:** Most feedback was positive for this option, mentioning an open style allowing people to see the lift station, clean lines and simply styling. There were some comments that it had an institutional or industrial feel.

This fencing option had a lot of positive feedback around the fact that it is transparent, allowing the new station to be seen, but not the typical chain link style. While some residents felt it had an institutional look, the feedback was generally positive for this option. Due to the higher support for this design the Omega style fence will be used for the final design of the sanitary lift station.



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### Next steps

- ▶ Who will see the input and what will they do with it?
  - The project manager saw the feedback and used it to help make a final decision on the choice for external materials and fence for final design of the sanitary lift station.
- ▶ Will more input be solicited?
  - No, the decision has been made as preferences were relatively clear based on community feedback.
- ▶ Was a decision made?
  - Yes, we will be constructing a sanitary lift station with the wood exterior and the Omega style fence.
- ▶ When will you communicate with stakeholders next?
  - We will communicate with people at the Flood open house on May 3, 2016 at Foothills Academy (745 37 Street N.W.). Handouts will be given to attendees with the decision on final materials, and those handouts will direct people to [Calgary.ca/engage](http://Calgary.ca/engage) to see more details about the engagement process and why we decided on the materials we did.
  - We will include the final decision on materials used the day after the open house (May 4) on [Calgary.ca](http://Calgary.ca) page for the sanitary lift station. Stakeholders will be directed to the engage website to see feedback and how it was used to make final decisions.