Smart City Glossary

What is a Smart City?

A city that applies digital technology, data and innovative practices to improve liveability, sustainability, collaboration and economic opportunities

Key terms:

Big Data	The use of technology (especially sensors and networks) to collect, manage, analyse and utilise large volumes of data.
Citizen-centric	Approaching Council service delivery from the perspective of the community to ensure their needs and expectations are met.
Co-creation/ Co-Design	Working with clients, customers and the community to design and create services/solutions that align with user expectations and meet user needs.
Connectivity	The breadth, depth and quality of telecommunications and internet infrastructure, networks and services.
Co-working	The mode of working where a mix of individuals, innovators and organisations work in the same physical location, sharing space, ideas, technology and motivation.
Digital Democracy	The use of digital technology to modernise democratic processes and institutions and facilitating participation in debate and decision-making.
Digital Literacy	The skills and capabilities to effectively and confidently use digital technology.
Entrepreneur	A person who creates, innovates, invests and takes on risk aiming to commercial profit.
Innovation	Doing something different with the aim of improving processes and outcomes.
Innovation ecosystem	The network of people, institutions, programs, regulations, culture and resources that work to promote innovation
Liveability	The general perceptions of the quality of life living in a particular area, taking into account accessibility, safety, inclusion, local services and the environment.

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Open data	Making data more accessible and useable to enhance transparency, innovation and community outcomes. *Note sensitive, confidential and private data will remain secure.*
Place Activation	Integrating new and innovative enterprises and projects to attract and retain people to underutilised public spaces.
Red Tape	Inefficient legislation, regulation or business processes that inhibit innovation and place undue cost on the economy.
Smart Technology	Digital networks, sensors and systems that support the delivery of smart services and assets
Sustainability	The protection and maintenance of environmental resources

Source: Delos Delta