

New Form submission on CPVV's draft monitoring, compliance and enforcement policy

Please indicate your level of agreement with the following statements:

The policy adequately promotes compliance with, and enforcement of, industry laws. - Agree

The policy adequately sets out proportionate, cost effective and efficient options for monitoring and promoting compliance with, and enforcement of, industry laws. - Strongly disagree

The policy adequately sets out how CPVV will use those options to monitor and promote compliance with, and enforcement of, industry laws. - Disagree

The policy provides appropriate guidance on the measures to be adopted by the regulator to promote compliance with and enforcement of the industry laws. - Strongly disagree

Please explain your ratings and provide suggestions for improving the policy.

The document is fine in document form, however it is noted that many of these items currently exist. The issue seems to be the monitoring of what is happening and the availability of key personnel to either book these people or not. If there are not enough staff on site to see what is happening, then you will never know. There should be other methods of being able to report these people, such as those who take photos and these photos not being acceptable to the authorities. Or those who take recordings of the horns beeping - these are also not acceptable. When the authorities are on site, people do the right thing. They need to be monitored by means other than by personnel.

The policy provides appropriate guidance on CPVV's exercise of its:

Monitoring and compliance powers - Strongly disagree

Investigation powers - Strongly disagree

Enforcement powers - Agree

Please explain your ratings and provide suggestions for improving the policy.

There needs to be more more ability to monitor and investigate. As noted above, when the authorities are watching, then all is fine. When they are not around, then the issues become mayhem in any space. There needs to be greater monitoring and investigation other than if you see it, it happens.

The policy provides appropriate guidance on CPVV's exercise of powers under the following sections of the Road Safety Act 1986 by authorised officers or the regulator; and in relation to commercial passenger vehicle services:

s13- Power to inspect motor vehicles and trailers - Agree

s14(1) - Defective vehicles - Agree

s84ZY - Power to inspect motor vehicles - Agree

s77 - Power to prosecute - Agree

s88 - Traffic infringements - Agree

Please explain your ratings and provide suggestions for improving the policy.

All should be made easier and more effective.

General feedback

Upload your submission to this consultation.

No file specified

What is your interest in the consultation?

General Manager for a residential apartment building that receives lots of complaints regarding taxi's blocking areas, causing danger and honking of horns.

My submission

can be made public, but keep my identity and contact details confidential

Are you happy to be contacted regarding your submission for any of the following?

to provide further or clarifying information; to receive information on progress of the policy

Please provide your email address to receive confirmation of your submission

[REDACTED]

CPVV Privacy Statement

Commercial Passenger Vehicles Victoria (CPVV) is committed to protecting personal information provided by you in accordance with the principles of the Victorian privacy laws.

The personal information you provide as a result of making this submission will not be circulated outside of CPVV unless you have included personal information in your submission and have consented to your entire submission being made public. In addition, the only purpose for which CPVV will use your personal information is to contact you about your submission and the final policy, where you have indicated that you can be contacted for this purpose.

For more information you may read CPVV's Privacy Policy at [CPVV website - privacy policy](#).