

[REDACTED]

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**From:** Daisy Norfolk [REDACTED]  
**Sent:** Friday, 13 December 2019 9:05 PM  
**To:** DJCS-CAV-rentalreforms (DJCS)  
**Cc:** act@tenantsvic.org.au  
**Subject:** My submission on sales inspections

From: Daisy Norfolk [REDACTED]  
Subject: My submission on sales inspections / open-for-inspections:  
My postcode [REDACTED]

My submission:

Under no circumstances can a real estate agent arrange a sales inspection without the permission of the tenant. The tenant should decide what time and day is suitable for them for a sales inspection, not what time is suitable for the real estate agent or landlord, so that the tenant may be home to supervise the public to prevent theft and damage to property. If a tenant is not home when an inspection is conducted and items are stolen or damaged the real estate agent or landlord must take full responsibility and fully cover the cost of repair, compensation or replacement of personal items of the tenant. All landlords and real estate agents must verbally communicate to the public at an inspection to not open any cupboards or closed doors for the privacy of the existing tenant. They must also have all the public sign a document stating they will not open cupboards or closed doors and that they will not steal or damage any property.

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This submission to the Victorian Government consultation on the RTA Regulatory Impact Statement was sent via Tenants Victoria's website. It represents the views of the author only and does not represent the views of Tenants Victoria.