



Date: 23<sup>rd</sup> October 2020

Victoria EPA

Reference: Wangaratta Works Approval – Community Submission-Odour

To whom it may concern,

The following concern was raised on the Engage Victoria Website:

*“As my family lives in the block adjacent to the industrial area, I am concerned about smells coming from the facility. Please could you confirm there will be none that will blow into the residential area.”*

CopRice would like the opportunity to address this concern from our neighbour. While we cannot ascertain the exact location of the concern we would like to advise the following.

An odour assessment and emissions reduction strategy (**the Study**) has been completed for the CopRice Wangaratta Facility (**the Site**). A summary of the outcomes are as follows:

1. Prior to the acquisition of the Site by CopRice, there was no odour control in place.
2. As part of the proposed operations at the Site, CopRice has committed to the design and installation of a new odour emissions control system to manage all key process odour generation points. This was not a previous feature of the Site.
3. CopRice have conducted dispersion modelling to assess whether the new odour emissions control system will be sufficient to control odour levels. The dispersion modelling allowed CopRice to see how all key air emission points behave when released to the atmosphere and move beyond the Site boundary.
4. With the information generated from dispersion modelling, CopRice was able to determine that, with the new odour emissions control system, odour impact beyond the Site boundary is very unlikely and will be below perceptible levels at all residential dwellings. Put simply, the dispersion modelling provided the necessary support and confidence for CopRice to proceed with the new odour emissions control system installation at the Site.
5. The design of the new odour emissions control system at the Site is based on real-world data and success at a very similar site owned by CopRice. As such, CopRice is confident that the model prediction is realistic and based on accurate numbers.
6. Despite the outcomes from dispersion modelling, CopRice has kept a strong awareness of odour emission generation from its proposed operation throughout the design and engineering of the Site. This awareness has ensured that all aspects of the Site will operate with odour minimisation and emission release prevention in mind.
7. The Site will be an EPA licenced operation. As such, there will be a regulatory commitment and process for ensuring that odour is always minimised.
8. CopRice is community-focused and wants to ensure that we operate a facility that will not cause any nuisance to our neighbours. As such, as part of our commitment to the surrounding community of Wangaratta, if any issues are identified when the Site is operational, residents will be able to raise these directly with CopRice.

Regards,

A handwritten signature in black ink, appearing to read "P. McKinney".

Peter McKinney  
CopRice General Manager