

**From:** Kathy MacKendrick [REDACTED]  
**Sent:** Saturday, 7 December 2019 4:37 PM  
**To:** DJCS-CAV-rentalreforms (DJCS)  
**Cc:** act@tenantsvic.org.au  
**Subject:** My submission on mandatory disclosure issues

From: Kathy MacKendrick [REDACTED]  
Subject: My submission on mandatory disclosure issues My postcode: [REDACTED]

My submission:

- Add a clause that states that there are (a) up to date landline telephone points, and (b) TV cabling access at the property.

Reason:

There should not be an assumption that everyone uses mobiles or laptops! When I shifted into my current rental, the previous tenants had used both of these. And until I could quickly arrange (at some considerable cost!) to have points installed, I had no internet or phone connection for over a week, which was very difficult when moving house to book services, advise others, or change arrangements or get assistance! This did not start off the tenancy well, but my owner did offer to stand some of the cost, although I got a rap over the knuckles for not asking permission first - difficult without a phone! But as I ran a small home business, it was essential to be able to be contactable and contact others quickly.

- Regarding rooming houses: Include a clause in such leases to state that any tenant has a fixed formal car park on site (wherever possible), as disputed spaces can cause a lot of stress and disagreement among multiples unrelated tenants at the property. I have a disabled acquaintance who is in just such a difficulty, the agent is turning a very deaf ear to the problem, and I believe there is no written provision for this to be provided.

Thank you

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