



South Yarra station and tram stop upgrade

Your feedback

Making it easier to access public transport

The Victorian Government is investing \$12.3 million to make it easier for passengers to catch the train or get on the tram at the South Yarra station.

The upgrade will provide a fully accessible tram stop on Toorak Road and a wider entrance and updated ticket office at South Yarra Station.

Community engagement

Community engagement plays a vital role in shaping and informing the infrastructure we rely on every day.

Over six weeks, from June to August 2019, we engaged with local stakeholders and the community to gain their feedback on options for the South Yarra station and tram stop upgrade.

In June, we invited the community to view and comment on a range of options, via an information mailout to 5,000 local businesses and residents that was promoted via media and social media across a 5km geotargeted area. We invited the community to provide feedback via an online survey or attend a community information session.

In July, two community sessions were held at Toorak Library, where local people were able to view plans, ask questions and provide feedback to the project team.

In August 2019, we held a two-hour information session for local traders where we presented information and gained their feedback on the proposed designs.

“This would be currently the most dangerous tram stop in Melbourne”

“Great to see a positive proposal!”

What is important to you

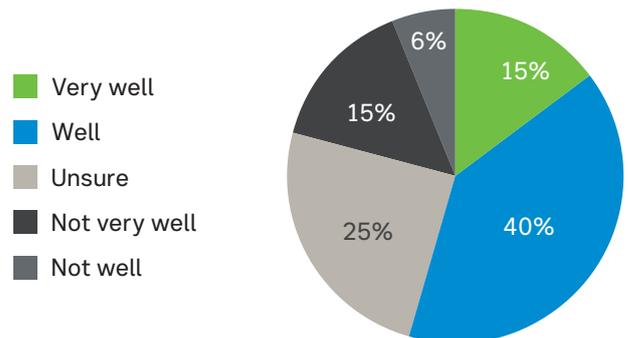
Through the community information sessions and online survey, the community told us that they felt the upgrade to the station and tram stop would:

- Reduce crowding in and around the station entrance and improve pedestrian flows
- Make it easier to transfer between trains and trams
- Improve accessibility for tram stop and station users
- Improve pedestrian safety at this important transport interchange

What you told us

A majority of people told us that they believed the upgrade will improve accessibility for the tram stop and station users and make it easier to transfer between trains and trams and safer for all.

How well does the proposed design meet its objectives?



Community members raised five key areas of interest with the project team, including:

- Interest in improving safety at Yarra Street for pedestrians
- Interest in improving passenger congestion at the station
- Interest in improving safety for pedestrians crossing Toorak Road
- Interest in ensuring traffic flow on Toorak Road
- Interest in providing direct access to the station from Yarra Street

How have we responded to feedback?

The project team has provided a range of information and incorporated feedback from the community to ensure the upgrade will address their key areas of interest.

Improving pedestrian safety at Yarra Street

The project team is continuing to explore ways to improve pedestrian safety at Yarra Street, including an option to only allow traffic to make left turns out of Yarra Street. With traffic moving in one direction and only able to turn left, Yarra Street would be safer for pedestrians. Further engagement and consultation with both City of Stonington and key stakeholders will be undertaken before any changes are implemented.

Improving passenger congestion at the station and tram stop

With increased pedestrian capacity at the tram stop and a broader, reconfigured entrance to the station, the upgrade will ease passenger congestion within the station and provide more space for passengers to stand on the tram stop.

Improving safety for pedestrians crossing over Toorak Road

The upgrade features a substantially wider crossing and waiting area at the tram stop, this will reduce the need for people to wait on the footpath.



- Incorporate community feedback into upgrade designs
- Continue to engage with council and the community about safety improvements at Yarra Street
- Continue to engage with traders and residents
- Provide updates to the community as the project progresses

Ensure traffic flow on Toorak Road

Comprehensive traffic modelling has been undertaken and indicates the impacts on traffic flow (including Trams) on Toorak Road post construction (due to traffic lane reduction) will be negligible as Toorak Road already operates as a single lane in each direction most of the day due to carparking.

Clearway zones that enable the use of two traffic lanes, only operate during the two hour morning (inbound) and afternoon (outbound) peaks. Outbound 4.30 – 6.30pm and Inbound 7 – 9am. DoT will monitor closely the impacts to traffic flow and tram operations post construction / project completion.

Need for direct access to Yarra Street

An additional station entrance is outside the scope of this upgrade, however by improving access at the station entrance and pedestrian safety at Yarra Street, there will be an overall improvement for local residents.

Local businesses highlight importance of carparking

Local businesses highlighted the importance of providing carparking and ensuring access for people to reach their shops and businesses. As a result, we are working to minimise the loss of parking wherever possible, with less than 10 parking spaces needing to be removed.

Local businesses also acknowledged and agreed with the need for safety improvements to facilitate growing numbers using public transport in South Yarra.

Local businesses also acknowledged that footpaths in the area are congested and that pedestrian safety and congestion around the station were important issues.

Cyclists

Cyclists were interested to see dedicated cycling lane in the plans, however were interested in greater delineation and separation from traffic. The project team continue to work with cyclists to identify further safety improvements.

“I think that your preferred tram stop location is excellent. Station design is terrific”



Keep informed

To keep informed about the South Yarra Station upgrade project visit getinvolved.transport.vic.gov.au/south-yarra-station-tram-upgrades or email ptvprojects@transport.vic.gov.au