

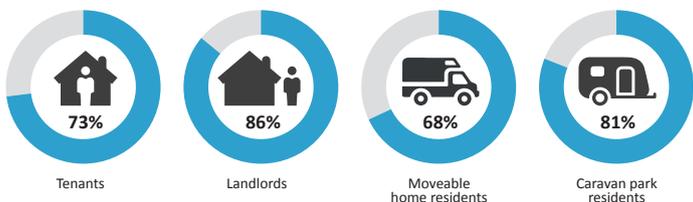
# Rental Experiences

of tenants, landlords, property managers, and park residents in Victoria

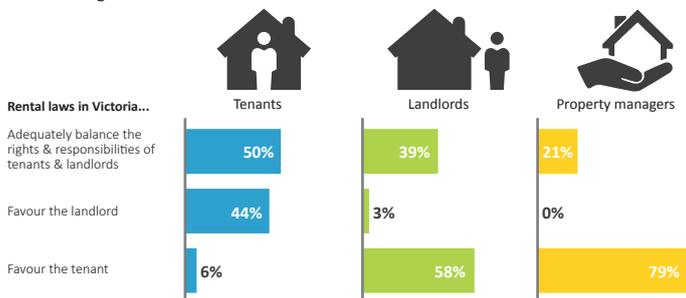


## Overall experiences with renting in Victoria

Satisfied with experiences in the Victorian rental market

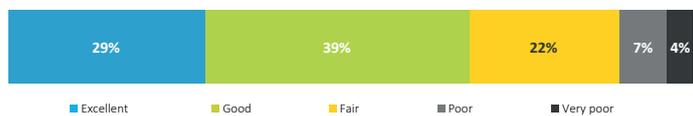


Balance of rights of rental laws

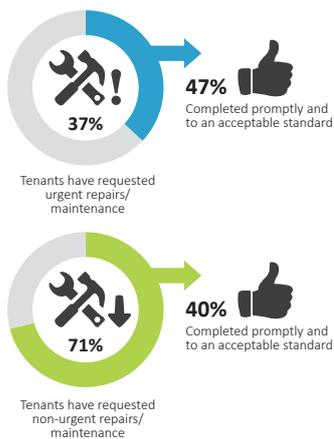


## Property condition, repairs and maintenance

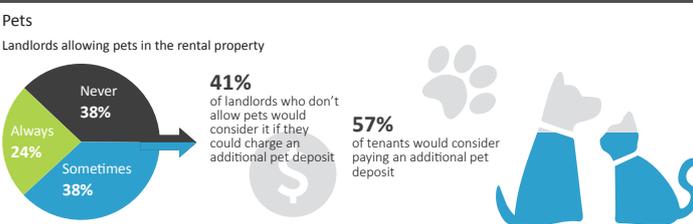
Tenant rating of current property condition



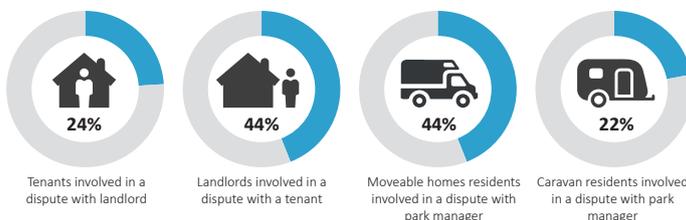
Repairs and maintenance



## Other research findings



## Dispute resolution



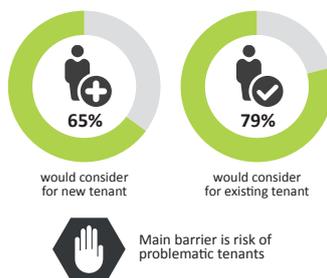
Main areas of dispute

- Property repairs/maintenance
- Agent or landlord conduct
- Bond claims
- Rent payments
- Property damage
- Tenant conduct/behaviour
- Utility charges
- Park rules
- Rent or site fees
- Park rules
- Rent or site fees
- Utility charges



## Views on lease arrangements

Landlord views on lease terms of more than 12 months



Circumstances when a 5 year lease term would be considered by landlords



Security of tenure

Tenant feels they can stay in current property for as long as they want to

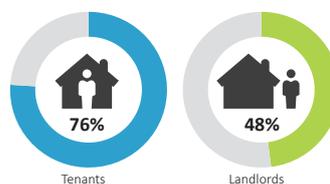


Notice to vacate for 'no specified' reason



## Other research findings

Sales inspections



Cost of renting

