

The cost of the licence need to be a maximum of a yearly cost or pro-rata if the licence is not for a full year. We applied at the end of July 2020 and had to pay the fee for the year of Sept 2020 to Sept 2021 plus the pro-rata for the remaining time between our application to Sept 2020, but we did not get our licence till late September, due to the high number of applications we understand, which effectively mean that we had to pay for 13 months (and whatever days) of the licence but it is only valid for less than 12 months.

- It would be simpler to structure the annual fees in quarterly blocks. If keeping Sept as the indicative month for a new year, an example would be: applications between 1 August and 31 Oct – full annual fee; 1 Nov and 31 January – $\frac{3}{4}$ annual fee; 1 Feb and 30 Apr – $\frac{1}{2}$ annual fee for current year and renewal payment by 1 Sept for next year; 1 May and 31 July – $\frac{1}{4}$ annual fee of the current year plus full annual fee for the following year.

- The alternate option would be annual fees and renewals are related to date of licence being issued.

- If the month of Sept is kept as the marking of a new licence year, then it would make more sense for the return form to also be at the time of licence renewal month. Having two different dates is harder to keep track.

- There needs to be an option for the return form to in electronic form and to can be lodged via email, and not posted, especially with technology where it is today.

There is also another item I would like to add – for the licence to be laminated, though this is not environmentally friendly, so electronic would solve the problem 😊