

**GREAT OTWAY NATIONAL PARK
(ANGLESEA HEATH)
ESTABLISHMENT PROJECT
ENGAGEMENT SUMMARY REPORT**



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1. INTRODUCTION

Report purpose

The purpose of this report is to provide a summary of the activities and findings of the community and stakeholder engagement process undertaken to help Parks Victoria inform the development of an Implementation Plan for the Great Otway National Park (Anglesea Heath) to guide management and future use of the area.

This report summarises the views, values and ideas as provided by community members and stakeholders throughout the process.

Project background

The Great Otway National Park (Anglesea Heath) is one of the richest and most biodiverse areas in the state. It accounts for one-quarter of Victoria's plant species and provides habitat for 29 recorded mammal species and more than 100 native bird species.

In 2017, the state government set aside \$2.3 million to ensure that the 6,510 hectares of heathlands are protected and enjoyed as an important natural, social and community asset.

In consultation with the community, Parks Victoria will develop an Implementation Plan for the Great Otway National Park (Anglesea Heath) to guide management and future use of the area. A key outcome of the Plan will be to increase protection of the heath's environmental and cultural values whilst supporting suitable community activities.

Kismet Forward was engaged to assist Parks Victoria in undertaking the community engagement component of this project during January and February 2019.

2. OVERVIEW OF METHODOLOGY

Engagement approach

The primary phase of engagement ran between January and February 2019 on Engage Victoria and focussed on seeking feedback from the community and stakeholders on proposed changes to activities outlined in Position Papers. Parks Victoria developed a series of Position Papers for trail-biking and four-wheel driving, bushwalking conservation, visitor facilities, mountain biking and horse riding. Ideas and feedback were sought from the community on the future use options.

Parks Victoria reviewed initial engagement statistics in early February and extended the online survey period by two weeks to ensure any underrepresented stakeholder groups had an opportunity to provide comment.

Targeted follow-up engagement was undertaken in June 2019 to clarify and discuss feedback from specific stakeholder groups received earlier in the year and to discuss proposed changes. Summaries of this engagement phase is contained within this report.

Engagement objectives

The following objectives were sought:

Strengthening Relationships

- Building trust between community and stakeholder groups and Parks Victoria.
- Community and stakeholder groups feeling part of the process and that their views have been heard.

Informing decisions

- Collecting community and stakeholder groups' feedback to inform the planning and delivery of the project.

Analysis and reporting approach

Feedback on the Position Papers was received through a variety of channels – in person, online surveys and handwritten surveys.

Feedback was collected in a central database for analysis, where the type of feedback, channel, demographic data (gender, age, postcode, use of the park) was consolidated.

Comments and feedback were categorised for qualitative analysis, based on levels of support (either stated or implied) and common themes.

Reporting on community feedback includes:

- Overall levels of support amongst participants for the proposed changes outlined within the Position Papers;
- The total number of comments and/or short narrative about the key types of responses; and
- A summary table highlighting key responses based on feedback to objectives for that topic area.

Engagement tools and timings

The following table describes the tools used between January and February 2019 together with dates, times and participation levels at community events.

Tool description	Participation
<p>Project website</p> <p>An 'Anglesea Heath Establishment Project' website was developed through www.engage.vic.gov.au – a purpose-built online engagement platform for Victorian Government departments and agencies. The website included:</p> <ul style="list-style-type: none"> • Project information, contact information, engagement times and locations • Accessible copies of project Position Papers and a Land-management Summary Paper • An online survey • Project mapping contribution tool 	<p>2,219-page visits</p> <p>671 online survey submissions</p> <p>142 project mapping contributions</p>
<p>Media, promotions and advertising</p> <p>Media releases and advertising to local news were staggered across the month preceding the engagement period, to encourage attendance and interaction. Engagement locations and times were also advertised in local media. Promotional information was placed on the Engage Victoria website, and the Parks Victoria Facebook page. Stakeholder groups and local Councils were encouraged to promote opportunities through their digital channels.</p>	<p>N/A</p>
<p>Listening Posts</p> <p>A Listening Post was held at the ANGAIR Wildflower Show on the 22/23 September 2018 and at the Anglesea River Market on 12 January 2019. The informal events sought to engage people who might otherwise be unaware of the project, provide information, promote the upcoming Open Houses, and to collect community feedback. Participants were invited to take project information with them, to have a brief discussion with staff at the Listening Post or complete a survey. The Listening posts were attended by Parks Victoria staff and an independent consultant.</p>	<p>173 Participants</p> <p>36 Written surveys</p>
<p>Open Houses</p> <p>Two Open Houses were held at the Anglesea Hall on 16 January and 2 February 2019. The Open Houses provided opportunities to talk with Parks Victoria staff about topics and areas of the Anglesea Heath. Participants were encouraged to discuss their views, complete a survey and to take project information. Each Open House was independently facilitated by Kismet Forward.</p>	<p>211 Participants</p> <p>48 Written surveys</p>
<p>Targeted follow-up engagement</p> <p>Follow-up engagement was undertaken in June 2019 and targeted specific stakeholder groups, that had either requested additional project engagement on proposals or stakeholders with specific interest areas that Parks Victoria wanted to discuss in further detail.</p>	<p>35 Participants</p>
<p>Campground layout engagement sessions</p> <p>On-site engagement sessions to hear from stakeholders and the public on design and layout options for the proposed campground.</p>	<p>40 Participants</p>
<p>Submissions</p> <p>Submissions were invited by Parks Victoria in response to the Position Papers. These could be made as an individual or representing a group or organisations, and provided in any number of formats, by uploading them to the www.engage.vic.gov.au website or written submissions directly to Parks Victoria.</p>	<p>671 online submissions on Engage Victoria</p> <p>15 written submissions from organisations and stakeholder groups</p>

3. OVERVIEW OF PARTICIPANT DEMOGRAPHICS

<p>Feedback by channel 84 Handwritten surveys</p> <p>671 online survey submissions</p> <p>15 written submissions</p>	<p>Participants provided feedback on the Position Papers through the formal engagement processes. Channels were identified in the following manner:</p> <ul style="list-style-type: none"> • Handwritten surveys were collected from community events • Online surveys were collected via the www.engage.vic.gov.au platform • Submissions were either uploaded via the www.engage.vic.gov.au platform, emailed to the project team, or provided as a letter to the team.
<p>Locations 400 online surveys</p>	<p>Location information by postcode was provided by 400 (89.5%) of the 447 survey respondents.</p> <ul style="list-style-type: none"> • 60% of respondents lived within Anglesea and the broader Surf Coast Shire area. • 40% of respondents lived in other Victoria locations, with one respondent living interstate. <p>These figures highlight the significance of Anglesea Heath well beyond the local area.</p>
<p>Age range 444 online surveys</p>	<p>Age information by age ranges was provided by 444 (99.3%) of the 447 survey respondents.</p> <ul style="list-style-type: none"> • 29% of respondents were in the 35-44 age group. • 27% of respondents were in the 45-54 age group. • 16% of respondents were in the 55-64 age group. • Only 4% of respondents were under 24 years of age.
<p>Use of the park 671 online surveys</p> <p>10 written submissions</p> <p>73 handwritten surveys</p>	<p>Use of the park was understood through two questions relating to frequency of use and types of activities. Participants could choose as many activities as appropriate in the activities question. While some indicated as many as four activities, the average number of activities per participant was two. Participants most frequently indicated that they use the park weekly (42%) or monthly (27%).</p> <p>The most common activities undertaken in the park included:</p> <ul style="list-style-type: none"> • Walking/running • Bushwalking • Cycling/mountain bike riding • Nature observation • Birdwatching • Horse riding • Four-wheel driving • Picnicking • Environmental education • Trail biking

4. SUMMARY OF FEEDBACK

About the Values of the Anglesea Heath

Feedback relating to the attractive aspects of the Anglesea Heath for each of the uses outlined in the Position Papers is summarised below.

Bushwalking

- Trails allow people to enjoy and learn about the bush and its conservation
- Native flora and fauna, specifically orchids
- Proximity to town (Anglesea, Geelong, Melbourne), easily accessible
- Quiet and safe walking tracks
- Marked established trails specifically for walking

Mountain Biking

- Beautiful/untouched environment, offering unique experiences of wildlife, offering unique experiences of wildlife, vegetation and scenery, magnificent views
- Various terrains for a wide range of riding styles and technical interest
- Potential for extended and dedicated single-track trails with the opportunity to meet the high demand
- The Heath encourages exercise and mental wellbeing
- Tracks developed sustainably

Natural Values

- Anglesea River valley is rich in flora and fauna
- The biodiverse and natural environment
- Undisturbed/unspoilt areas
- Allows people to connect with nature, creating health, social, psychological and economic benefits
- Diverse species of native orchids and wildflowers

Horse Riding

- Safe: Traffic free/ family friendly
- Variety of scenery
- The chance to be amongst the diverse natural beauty of the flora and fauna
- Offers a range of tracks for all distances and skills

Trail Biking and Four-Wheel Driving

- The uniqueness of tracks and bushland

- Proximity to towns and cities – Anglesea, Geelong, Melbourne
- Opportunity to connect with surroundings including flora and fauna
- Family friendly

About Proposed Changes to Tracks and Trails

Feedback relating to the proposed changes to the road and track network and shared use/bushwalking trails, as outlined in the Position Papers is summarised below, with more detail in the following sections.

Support for the proposals

Bushwalkers, walkers/runners and nature observers were the users most pleased with the overall proposals. Reasons for support included:

- Reduction in vehicle access to tracks
- Environmental protection of high conservation areas
- Improved safety for bushwalking through the removal of other uses from some walking tracks
- Good balance/compromise achieved
- Improved track network

Mountain bikers in support of the proposals provided reasons for support including:

- Provision of sustainable benefits for both users and the environment
- Formalisation of existing uses, particularly in Area 9.
- Willingness to share tracks with walkers

The numbers of trail bikers, four-wheel drivers and horse riders in full support of the proposals were low and they offered little detail in their supporting comments.

Concerns about reduction in access

A key component of Parks Victoria's Position Papers was to improve the balance of recreation opportunities in the park. The Position Papers outlined an increase in dedicated walking trails, and an increase to shared-use active recreation trails on Management Vehicle Only tracks. Approximately 20% of the road network was proposed to be closed to public vehicles to improve these recreational opportunities in the park.

Despite this, 28% of people who were concerned about reduced access were walkers/runners, bushwalkers and/or cyclists/mountain bikers. This suggests that either those who commented may not have read the Position Papers which proposed an increase in access, or that the messages relating to the increase were not expressed clearly enough. It should also be noted that some people who identified as (for example) bushwalkers, also indicated they used the park for four-wheel driving or trail biking.

Those most concerned their access would be diminished were four-wheel drivers, horse riders and trail bikers (collectively totalling half of the 28% of people who were concerned about reduced access).

Rejection of the proposals

18 comments were received by people who wanted no change to existing arrangements. Reasons cited include:

- Tracks should be left as they currently are
- Tracks should be accessible to everyone
- There is no reason why all parties cannot co-exist in all areas without the need for segregation or closures
- The proposals fail to provide a clear and consistent thoroughfare through the Heath for any part

In addition to the above, horse riders also listed concerns regarding rider safety and enjoyment of current freedoms.

Significant concern was also raised about the impact of horse riding in the Anglesea Heath due to the areas sensitive sand-based soil profile, the potential spread of weeds, and the areas significant environmental values.

Nine comments also indicated concern about the impact of the proposals on park neighbours, particularly increased traffic flows on Harvey Street.

About Bushwalking

- Proposals were strongly supported.
- More bushwalking opportunities were requested, including a greater number and variety of walks, walks of a greater distance and a linked network of walking trails.
- Walks that link to the Anglesea township were also requested.
- Most people who supported separation of uses were bushwalks and walkers/runners.
- Key concerns were about the safety, amenity and environmental implications of sharing trails with vehicles and horses.

The following table outlines objectives as shown in the Bushwalking Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Create opportunities for bushwalkers to enjoy the park by establishing formal bushwalking trails or shared use trails, as well as facilities which complement bushwalking e.g. day visitor areas, picnic areas or scenic lookouts.</i>	Strong support Many comments indicating the planned walking trails in the Position Papers could be expanded further with a greater variety of linked trails.
<i>Design trails that are low impact, allow bushwalkers to experience the heathland, and are easily accessible both now and in the future e.g. trails that link to recreation and community areas in the former coal mine and surrounding areas</i>	Overwhelming support Comments suggested development of a trails network plan or master plan to balance a range of considerations
<i>Develop the Heathland Bushwalking Trail in the Bald Hills area, with an associated viewing platform so visitors can look across the heathland</i>	Strong support

About Horse Riding

- Park users, other than horse riders, considered this activity to be damaging to the park environment.
- Horse riders saw their use of the park as environmentally sustainable, family friendly and providing opportunities for people who may have medical conditions/disabilities to access the health and recreational activities in a natural park setting.
- 16 percent of those who advocated for no reduction in access were horse riders. Access to all MVO tracks was requested.
- Horse riders considered the park to be an attractive and safe natural environment in which to rider and were concerned about safety issues should their access be restricted to public roads.
- Horse riders seek safe and easy access from the north of the park (Gundry's Road), a network of trails of varying lengths and terrains, and retention of specific tracks.

The following table outlines objectives as shown in the Horse Riding Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Support horse riding on the legal road and track network i.e. open roads and tracks that vehicles can access</i>	Called for by horse riders Other park users were concerned about environmental impacts, including spread of weeds
<i>Maintain access to management vehicle only tracks for horse riding in the parcel of land bounded by Forest, Portreath and Gundry's roads</i>	Called for by horse riders Other park users were concerned about environmental impacts, including spread of weeds
<i>Maintain horse riding on existing tracks within Gherang Gherang Bushland Reserve</i>	Supported
<i>Provide information and education signage to guide horse riders using the area</i>	Supported by all park users

About Mountain Biking

- There is a well organised and motivated cycling/mountain biking community who use the park with two formal groups (ABPCM and SCMBC) advocating for extended cycling/mountain biking opportunities.
- In addition to an expansion of mountain bike trails within Area 9, there was a desire for more mountain bike trails into other areas of disturbance/lower value. These included the former Alcoa mine site, as well as considerable demand for the creation of a dedicated, linked and expanded mountain bike network of international standard. These comments were outside the identified project area.

Mountain bikers/cyclists comprised one third of those who supported separation of uses, and 11 percent of those who advocated for no reduction in access.

The following table outlines objectives as shown in the Mountain Biking Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Investigate how the Anglesea Heath can provide mountain biking trails that link to areas of active recreation including Eumeralla, Area 9 and the Anglesea Bike Park</i>	Overwhelming support Comments suggested development of a trails network plan or master plan to balance a range of considerations
<i>Make detailed planning decisions for Area 9, based on directions identified in the Anglesea Futures Land Use Framework, including:</i> <ol style="list-style-type: none"> <i>Changes to the status of roads to facilitate recreation e.g. closing roads to cars and motorbikes so they can safely be used for mountain biking and walking</i> <i>Determining the future layout of tracks and recreational facilities on existing disturbed areas</i> 	Overwhelming support from mountain bikers Concern from motorised vehicle users about the consequential loss of access for their pursuits

About Trail Biking and Four-Wheel Driving

- In general, there was little support for the retention of all existing biking and four-wheel driving opportunities in the park.
- Impacts such as safety and amenity for passive recreationists, and environmental degradation were the key concerns.
- Trail biking and four-wheel driving user groups supported access in the park.
- There was support for seasonal closure of public access tracks to motor vehicles, including by some four-wheel drivers.
- There were various suggestions by other users and conservation groups regarding reducing motorised vehicle access to certain areas.
- Largest proportion of those advocating for no reduction in access were four-wheel drivers (21%).

The following table outlines objectives as shown in the Trail Biking and Four-Wheel Driving Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Continue to support trail biking and four-wheel driving in defined areas</i>	<p>Overwhelming supported by trail bikers and four-wheel drivers, although 'defined areas' received much conjecture</p> <p>Most trail bikers and four-wheel drivers were opposed to any reduction to their current access</p> <p>Other users were generally not support of motorised vehicle access, although some would accept them accessing defined locations at significant distance from other uses</p> <p>Seasonal closure of designated tracks was generally supported</p>
<i>Streamline the road and track network where this protects significant natural or cultural values e.g. close and rehabilitate illegal tracks and formed tracks that are no longer required</i>	<p>Reduction in access to four-wheel drivers and trail bikers was strongly opposed by these users, but was supported by a variety of other users</p> <p>It was suggested by some motorised vehicles users that track closures would result in unauthorised access and increased damage to the park</p>
<i>Reduce vehicle access to areas where bushwalking and mountain biking can be provided (recreational activities which currently do not have dedicated area in this park)</i>	Support from all users except four-wheel drivers and trail bikers
<i>Ensure changes to the road and track network maintain road function and traffic flow</i>	Supported by all park users
<i>Remove unlawful vehicle access to single track and conduct increased compliance operations to decrease illegal off-road and track use and better protect the fragile heathlands</i>	Supported by different park users to varying degrees, particularly those who undertake more passive activities in the park
<i>Strengthen education and compliance to improve the safety of riders</i>	Generally supported by all park users

About Visitor Facilities

- 61 comments indicated support for the proposed facilities. 45 did not support additional visitor facilities (primarily due to environmental impact concerns).
- The Rifle Range as a potential visitor facilities node was positively received; carparking, picnic facilities trail heads and toilets were particularly favoured.
- Bush camping at the Rifle Range site was generally supported; camping elsewhere was not.
- Views varied as to whether camping should be free, low cost or via permit system.
- There was a desire for new facilities including carparks to be constructed on already disturbed sites.
- Environmental education, interpretation and accessible park information were all supported; the idea of a Visitor Centre received some support.
- Facilities should provide equitable access for all abilities.
- Viewing platforms were supported.

The following table outlines objectives as shown in the Visitor Facilities Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Develop suitable visit sites (e.g. day use areas, picnic facilities, viewing platforms) that support appropriate, sustainable and safe visitor use with minimal impact on park values</i>	<p>Strong support</p> <p>Particularly support 'low-key' facilities in disturbed areas near relevant uses (e.g. viewing platforms along walking tracks, picnic facilities near carparks)</p> <p>All-abilities access to sites and facilities should be provided where possible</p>
<i>Establish a day visitor area or campground within the five-hectare cleared site on Gum Flats Rd (old Geelong Rifle Range)</i>	<p>Strong support</p> <p>Potential contamination issues arising from the site's former use should be investigated</p>
<i>Establish a viewing platform, near Bald Hills Track, that provides visitors sweeping views of the heathland and access to the proposed Heathland Bushwalking Trail</i>	<p>Strong support</p>

About Conservation

- There was overwhelming support for protection of the natural environment within the Anglesea Heath. This came from all park user groups, to varying degrees.
- There was support for prioritising the protection of flora and fauna as the principal management consideration in all park decision making.
- There was strong support for increased research, erosion management and pest plant/animal control. *Phytophthora cinnamomi* was considered a particular threat.
- Park users typically considered their use within the park as being conducted in an environmentally sustainable and responsible manner, whilst believe other users may be causing damage.
- There was support for a reduced trail network as a means of reducing environmental impact/enabling restoration of existing degraded areas.
- Increased compliance for recreational uses of the park was considered necessary to minimise environmental damage and to increase user safety.

The following table outlines objectives as shown in the Conservation Position Paper and responses based on feedback.

Objective	Responses based on feedback
<i>Minimise the spread of Cinnamon Fungus (Phytophthora cinnamomi)</i>	The risk posed by, and the need to control <i>P. cinnamomic</i> came through from people particularly associated with nature observation and walking Suggestions for research on its spread, especially by vehicles and horses, and the existing and likely impact on the park
<i>Support research that will inform the management and protection of the Anglesea Heath</i>	Many suggestions for research were received, particularly in relation to native and pest flora and fauna surveys and monitoring.
<i>Remediate and revegetate illegal tracks, redundant tracks and other disturbed areas where this will improve conservation outcomes for biodiversity or cultural heritage</i>	Significant support for implementation of this objective was received, particularly by users involved in walking and nature observation.
<i>Reduce vehicle access in high value heathlands to improve the protection of these areas while maintaining access for lower impact activities where appropriate</i>	Significant support from most user groups Four-wheel drivers and trail bikers in general wanted no reduction in access, while mountain bikers and bushwalkers wanted more opportunities than were proposed.
<i>Undertake pest plan and animal control programs, prioritising areas of high environmental value</i>	Community members were wanting control of species such as boneseed, foxes, cats, goats and deer.
<i>Ensure recreation infrastructure and facilities are sensitively designed and located to avoid and minimise impacts on significant natural and cultural values</i>	Strong support, with a strong preference for facilities to be 'low-key' and located in already disturbed areas.
<i>Increase compliance, education and visitor information to improve the protection and appreciation of fragile heathland communities</i>	Generally supported by all user groups.

Other comments / feedback received

Consistency with other plans

- Whilst the MTB Position Paper refers to the Anglesea Futures Land Use Plan Area 9 set aside for recreation; it is also set aside for conservation. Future references to the Framework should ensure that land-use direction reflects the overall direction
- Proposed changes and actions need to be consistent with Anglesea Futures Land Use Framework Consider the plan in the context of Alcoa Freehold Concept Master Plan: alignment is crucial to increase protection of the heath's environmental and cultural values while supporting suitable community activities. Importantly alignment will also avoid duplication of uses. Alcoa's concept master plan proposes future uses in four distinct precincts on Alcoa's freehold landholdings.

Mapping

- The Conservation Proposed Changes Position Paper map is the only map which does not include Area 9 (in red) and the proposed water body. The underlying maps should be consistent to ensure there is no confusion when maps are compared
- Some minor adjustments should be made to the Parks Victoria maps to ensure greater clarity of land ownership and associated regulatory requirements. Some of those alignment issues include:
 - most of the orange hatched area at the bottom of 'Area 9' (south of Firebreak Track) should be marked as private land and the boundaries amended to reflect the current freehold boundaries. It is also Area 10 in the Anglesea Futures Land Use Plan, and
 - the area hatched as 'Former Mind Area' includes Alcoa's power station area. As the land requirements are different, please update accordingly to reduce any confusion

Comments on uses in the Position Papers

- Walking and MTB within the Heath have potential to support the staging of events such as trail running – the potential to stage strictly managed events compatible with conservation objectives
- PV's position on dogs in the Anglesea Heath is unclear –Dogs are not consistent with the principle of conserving flora and fauna. *It should be noted that nine survey responses also requested opportunities for dog walking.*

Future community involvement

- Community involvement in the implementation process should continue and any detail that could be provided about this would be welcome. This will be critical in encouraging community stewardship of this important area.

Anglesea Bike Park

- Improvements to Visitor infrastructure at Anglesea Bike Park – trailheads, access, parking, basic facilities, signage, rubbish collection, toilets – were provided via 58 duplicate survey submissions (with minor alterations).

Codes of Practice

- To minimise impact from the variety of uses, we recommend appropriate codes of practice for uses that haven't been developed yet such as mountain bike riding, and recreational horse riding (which could be adapted from existing codes of practice).
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5. CONCLUDING COMMENTS

Response to project objectives

It is an important step in engagement to reflect on the objectives, and the extent to which these have been achieved. The objectives and responses are below:

Objective	Response
Building trust between community and stakeholder groups and Parks Victoria	Achieved Relationships with stakeholder groups were developed and maintained throughout the process with opportunity to attend all community events, extension of engagement period, follow up engagement to clarify and confirm feedback. Ensuring continuity of staff at community events and follow up sessions helped to build relationships and trust.
Community and stakeholder groups feeling part of the process and that their views have been heard	Achieved Every effort was made to assure community and stakeholders that they had been heard, and that their feedback would be considered by Parks Victoria.
Collecting community and stakeholder groups' feedback to inform the planning and delivery of the project	Achieved The community feedback process was designed to provide a consistent and simple structure for responses across in person feedback, online surveys and handwritten submissions.

6. GET IN TOUCH

If you would like to know more about the project you can contact us by phone on **13 1963**, or via email at Angleseaheath@parks.vic.gov.au