

From: [REDACTED]
Sent: Tuesday, 26 November 2019 5:41 PM
To: rvreview@justice.vic.gov.au
Subject: Retirement Villages Act 1986

I would like to comment on Residents Contracts.

I feel that this document is impossible for the average person to comprehend.

When we moved into our Retirement Village, we asked a lawyer friend to look read through it for us, and even he said it was difficult for him to understand. This document should be simplified and written in a manner that people can understand. They need to know what they are signing up for, particularly the exit arrangements and costs.

Kind regards

Barbara Howell

[REDACTED]
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