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**Sent:** Wednesday, 18 December 2019 10:55 AM  
**To:** DJCS-CAV-rentalreforms (DJCS)  
**Cc:** act@tenantsvic.org.au  
**Subject:** My submission on unfair rental application questions

From: Janelle Lindsey [REDACTED]  
Subject: My submission on unfair rental application questions My postcode: [REDACTED]

My submission:

As you fill out multiple applications, there is so many inappropriate questions that are included in the rental application and it feels very frustrating that they have us over a barrel, if we don't answer the application won't progress.

The examples given below cover a good portion of the unfair/intrusive questions routinely asked.

Asking about an applicant's previous legal disputes or actions with a rental provider  
Asking about an applicant's bond history or whether there has ever been a claim on their bond  
Asking for an applicant's passport if there are other forms of ID  
Asking for bank statements that show sensitive information  
Asking for nationality or residency status (unless its required for community or public housing)

Asking if an applicant is using a bond loan?

Asking an applicant why they left their last property  
Asking about any information that could be used to discriminate against an applicant (these are listed in the Statement on Discrimination – see Regulations 14, 40, 55, 75.)  
Asking an applicant to pay rent or bond before getting a residency/tenancy agreement.

Asking questions that would allow personal information to be given to third parties  
Asking questions that could affect an applicant's legal rights (such as agreeing to be listed on a tenancy database)  
Asking if an applicant smokes  
Asking intrusive financial questions over and above what is needed to assess if you an applicant can pay the rent  
Digital applications that demand irrelevant information and prevent submission of application without these fields being filled out should also be banned.

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