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Sent: Tuesday, 17 December 2019 4:14 PM
To: DJCS-CAV-rentalreforms (DJCS)
Cc: act@tenantsvic.org.au
Subject: My submission on reasonable property modifications

From: Jeannette B Coman [REDACTED]
Subject: My submission on reasonable property modifications My postcode: [REDACTED]

My submission:

I believe all owners should have 24 hour time limit on a response time but also to have a time limit on action upon work needed to take place in a timely manner. There are still owners who go overseas and their managing Agent cannot communicate with them to get permission from them to proceed with any jobs on the owners rental property.

When a inspection is performed by the managing agent often previous problems have not been solved or dealt with so the repairs needed deteriorate even further and nothing gets done even though the managing agent has documented it in writing and by taking photographs of the repair needed. This can go on for years but us renters are to apprehensive to speak out me included.

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This submission to the Victorian Government consultation on the RTA Regulatory Impact Statement was sent via Tenants Victoria's website. It represents the views of the author only and does not represent the views of Tenants Victoria.