

Public engagement
and partnership vision

Working together to make better decisions and improve the lives of Victorians



Building stronger relationships and engaged communities

COMMUNITY OUTCOMES

People are involved

People engage and know their views have been listened to and used by Government

People have choice and flexibility

People can choose how they would like to be involved

Communities are well represented

We collect representative views and build strong relationships with communities

A public sector that engages effectively with Victorians

SYSTEM OUTCOMES

Our workforce values engagement and uses it to inform decisions

Our workforce has the skills, resources and competencies to engage with Victorians effectively

Our systems enable engagement

We will make better use of data and information, and insights from public engagement to inform government decision making

What is public engagement?

Public engagement is a planned process with the specific purpose of working with individuals and groups to encourage active involvement in decisions that affect them or are of interest to them.

Engagement refers to the range of opportunities stakeholders and the community have to participate in a project from educating individuals or groups about a project; obtaining community feedback at a key project stage or milestone; or working collaboratively with stakeholders to address local issues.

Public engagement activities may include:

- > citizen juries, crowdsourcing, user-centered design and co-design initiatives
- > workshops or forums with specific groups
- > request for feedback, fact-based questionnaires, petitions and referendums
- > fact sheets and social media
- > participatory budgeting
- > interviews



The Vision has been developed with input from all departments and key agencies including the Victorian Public Sector Commission, the Level Crossing Removal Authority, VicRoads, Victoria Police, Environment Protection Authority and Essential Services Commission.

