

# Hydrogen Park Murray Valley

## Stakeholder Engagement Summary as of October 2021

Stakeholder Type	Activities
<b>Customers</b>	
Residential customers	<ul style="list-style-type: none"><li>• Victorian Gas Networks Access Arrangements<ul style="list-style-type: none"><li>• Facilitated two Reference Groups with residential and business customers in Albury Wodonga (June and September 2021). The purpose of the workshops was to gain an understanding of the issues of importance to customers when it comes to their gas services and, in response, test our proposals for the future. A third workshop with the same group is scheduled for February 2022.</li></ul></li></ul>
Business customers	<ul style="list-style-type: none"><li>• Focus Groups<ul style="list-style-type: none"><li>• In October 2021, focus groups discussions were run with customers in Albury Wodonga. The purpose of the focus groups was to enable AGN to gain insights into current community understanding of HyP Murray Valley and renewable energy. The focus group discussions also provided participants with the opportunity to provide input and preferences for ongoing stakeholder and community engagement for the project.</li></ul></li></ul>
Large Users	<ul style="list-style-type: none"><li>• Pre-Full Application to ARENA (pre-January 2021)<ul style="list-style-type: none"><li>• Meetings with more than five of our medium-to-large customers introducing the project and gauging interest.</li><li>• Response was neutral-to-positive, letter of support received from Wodonga Rendering.</li><li>• Project brochure circulated to key industrials with a project update and contact details provided</li></ul></li><li>• Commencing June 2021 – ongoing<ul style="list-style-type: none"><li>• Direct contact with top 350 customers by gas usage. Engagement included initial cold phone call, provision of a HyP Murray Valley Fact Sheet sheet/project overview, and an in person visit by a local gas fitter.</li><li>• Purpose was to determine if they had Type B appliances, however side benefit was an opportunity to describe and discuss the project.</li><li>• Customers contacted include all tariff D customers, and basically all of the local manufacturing business, Hotels, restaurants, cafes and large government buildings.</li><li>• As at 18/10/21 43% of these customers have been visited by AGIG contractors.</li><li>• Forums and meetings are being facilitated with the larger gas users that have expressed interest in ongoing engagement.</li></ul></li></ul>
Gas Retailers	<ul style="list-style-type: none"><li>• Engagement with retailers is planned to commence as part of the next phase of the engagement program</li></ul>
Consumer Groups	<ul style="list-style-type: none"><li>• Targeted engagement with consumer groups to be undertaken in parallel with launch of community engagement program (see below).</li></ul>
<b>Community</b>	
Community	<ul style="list-style-type: none"><li>• May 2021: Media Release on funding of HyP Murray Valley.</li><li>• Project website launched in August 2021 <a href="https://www.aqiq.com.au/hydrogen-park-murray-valley">https://www.aqiq.com.au/hydrogen-park-murray-valley</a></li><li>• Approved Pipeline Consultation Plan published to project website in August 2021.</li><li>• Building on the targeted customer engagement undertaken to date, a broader engagement program focused on the wider community of Albury Wodonga will commence in November 2021 (late).</li></ul>
Directly Affected and Nearby Landholders (Plant and Pipeline)	<ul style="list-style-type: none"><li>• Ongoing direct engagement with landowners (both freehold and Crown) and occupiers affected by the proposed pipeline corridor regarding:<ul style="list-style-type: none"><li>• selection of a preferred pipeline route</li><li>• negotiation of access for survey purposes</li><li>• negotiation of easement agreements for the preferred pipeline route</li></ul></li></ul> <p>Engagement has consisted of phone calls, fact sheets, emails/written correspondence, meetings and formal notices in accordance with the requirements of the Consultation Plan previously approved by DELWP under the Pipelines Act 2005.</p>

Stakeholder Type	Activities
	<ul style="list-style-type: none"> <li>• Direct engagement with other landowners and/or business owners within proximity of the Hydrogen plant site and pipeline route that are not directly affected by project infrastructure. Phone calls followed by fact sheet distribution.</li> <li>• Extensive engagement with North East Water on land purchase for the proposed Hydrogen Plant site, environmental and planning studies and general development matters.</li> <li>• Direct engagement and issue of notices to the Local Government Minister as the relevant Crown Land Minister for road reserves impacted by the pipeline corridor.</li> </ul>
Interest Groups	<ul style="list-style-type: none"> <li>• A variety of community, social, environment and other special interest groups will be consulted during the next phase of consultation.</li> </ul>
Traditional Owners	<ul style="list-style-type: none"> <li>• Engagement with traditional owners to date has included involvement in the development of a Cultural Heritage Management Plan (CHMP) for the project including participation in field surveys. Ongoing engagement to occur through the implementation of the CHMP.</li> <li>• Further ongoing engagement with traditional owner groups to be undertaken with a focus on identifying opportunities for project involvement and delivery of economic and social benefits consistent with the aspirations of traditional owners.</li> </ul>
Developers/Facilitators	<ul style="list-style-type: none"> <li>• In February 2020, AGIG presented at a Master Builders event in Albury, where the company engaged with 93 builders from the Albury-Wodonga area; including speaking about hydrogen blending in the networks. <ul style="list-style-type: none"> <li>• Information provided with regard to renewable gas in general was received with interest and enthusiasm.</li> </ul> </li> <li>• Local industry support organisations, Business NSW Murray Riverina, Ai Group and Business Wodonga have been briefed and offered support in the development phase of this project. Further follow up to be undertaken in next phase of engagement program.</li> </ul>
Community Partnerships / Investments	<ul style="list-style-type: none"> <li>• Direct support of Albury Wodonga Regional Foodshare. Support goes directly to the Community Pantry Program delivering food hampers to the 2500 people who experience food vulnerability in the Albury Wodonga region daily.</li> <li>• Support of Business Wodonga – established to bring business and community leaders together to achieve the best for the growing region. Presenting at their member briefing and considering sponsorship.</li> </ul>
Government	
ARENA	<ul style="list-style-type: none"> <li>• Regular updates on the project.</li> </ul>
Federal Government and Ministers	<ul style="list-style-type: none"> <li>• Updates for key Ministers during executive level meetings with key Ministers</li> <li>• Presentation to Helen Haines MP, Independent Federal Member for Indi</li> </ul>
State Government (Victoria) – Invest Victoria	<ul style="list-style-type: none"> <li>• Regular updates on the project, support in state government approvals processes</li> </ul>
State Government (Victoria) – DELWP	<ul style="list-style-type: none"> <li>• Monthly updates on the project, more frequent engagement on policy and regulatory changes</li> <li>• See below summary of engagement related to ‘regulators and operators’</li> </ul>
State Government (NSW) – Department of Planning, Industry and Environment	<ul style="list-style-type: none"> <li>• Updates to DPIE Hydrogen and Clean Energy Team including meeting in June 2021</li> <li>• See below summary of engagement related to ‘regulators and operators’</li> </ul>
Cross Border Commissioner	<ul style="list-style-type: none"> <li>• Victorian Cross Border Commissioner briefed on project provided linkages to other key stakeholders. Formal meetings on 27 April 2020, 8 May 2020 and subsequent follow-up discussions.</li> <li>• Project brochure circulated with a project update and contact details provided.</li> </ul>
Other Govt Corporations/Bodies	<ul style="list-style-type: none"> <li>• Direct engagement has been undertaken with the North East Catchment Management Authority (<a href="http://necma.vic.gov.au">necma.vic.gov.au</a>) to discuss the interface of the project with waterways and floodplains for which NECMA has responsibility.</li> </ul>
Local Government Albury Local Government Wodonga	<ul style="list-style-type: none"> <li>• Both local governments (mayors and CEOs) have been briefed on the project including formal meetings on 8 May 2020, 29 June 2020.</li> <li>• Local Governments provided introductions to other key stakeholders as well as letters of support for the project.</li> <li>• Wodonga City Council has facilitated and led discussions with all Councils and Shires with respect to Hydrogen for Waste Trucks.</li> </ul>

Stakeholder Type	Activities
	<ul style="list-style-type: none"> <li>• Project brochure circulated with a project update and contact details provided.</li> <li>• Specific engagement with senior officers from Wodonga Council regarding the proposed pipeline route and feedback on route options (broad Council representation across infrastructure, planning and environment functions).</li> <li>• Pre-lodgment meetings with Wodonga Council regarding planning permit requirements for the Hydrogen Plant.</li> </ul>
Regulators and Operators	
Technical Regulator Victoria – ESV	<ul style="list-style-type: none"> <li>• Ongoing engagement since June 2020 – First official project briefing.</li> <li>• Technical work group established with fortnightly meetings. Attended by both Vic (ESV, DELWP) and NSW (DPIE, Fair Trading) Technical Regulators. <ul style="list-style-type: none"> <li>• Strong engagement by all regulators in this forum.</li> <li>• Attendance and active engagement by ESV and DELWP at the Formal Safety Assessment (Network) and SMS (Pipelines)</li> </ul> </li> <li>• Fortnightly session with DELWP and ESV on the dedicated hydrogen transmission pipeline. Include pipeline license timelines and content. <ul style="list-style-type: none"> <li>• Attendance by DELWP and ESV at H2 pipeline SMS.</li> </ul> </li> </ul>
Technical Regulator NSW – Department of Planning Industry and Environment	<ul style="list-style-type: none"> <li>• Ongoing engagement since June 2020 – First official project briefing.</li> <li>• Technical work group established with fortnightly meetings. Attended by both Vic (ESV, DELWP) and NSW (DPIE, Fair Trading) Technical Regulators. <ul style="list-style-type: none"> <li>• Strong engagement by all regulators in this forum.</li> <li>• Attendance and active engagement by DPIE and Fair Trading at the Formal Safety Assessment (Network) and SMS (Pipelines)</li> </ul> </li> </ul>
The Australian Energy Market Operator	<ul style="list-style-type: none"> <li>• Pre-January 2021: Briefed on the project, expressed that they were supportive and willing to work together with us if successful.</li> <li>• Post-January 2021: Extensive engagement on changes required to the Declared Wholesale Gas Market (DWGM) and Registration process.</li> </ul>
External Project Partners / 3 <sup>rd</sup> party utility providers	
AusNet Services	<ul style="list-style-type: none"> <li>• Extensive engagement, including weekly calls with AusNet on new 66 kV connection. All studies finalised with connection offer being prepared by AusNet.</li> </ul>
North East Water	<ul style="list-style-type: none"> <li>• Extensive engagement, including weekly calls, with North East Water on land purchase, environmental and planning studies and general development.</li> </ul>
VicTrack and ARTC	<ul style="list-style-type: none"> <li>• Engagement by Ausnet with VicTrack and ARTC regarding options for proposed 66kV connection crossing of rail corridor</li> </ul>
VicRoads / Regional Roads Victoria	<ul style="list-style-type: none"> <li>• Engagement by Ausnet with VicRoads regarding options for proposed 66kV connection crossing of rail corridor</li> </ul>
Other utility providers (Telstra, NBN, Nextgen)	<ul style="list-style-type: none"> <li>• Searches conducted to identify potential 3<sup>rd</sup> party crossing requirements.</li> </ul>
Hydrogen Economy/Industry	
Future Fuels CRC	<ul style="list-style-type: none"> <li>• Briefed on project, letter of support received to support our project application in January 2021.</li> </ul>
The Australian Hydrogen Council	<ul style="list-style-type: none"> <li>• Briefed on the project, provided a letter of support to support our project application in January 2021.</li> </ul>
Hydrogen Future Market	
Mobility Market	<ul style="list-style-type: none"> <li>• Mobility market facilitators such as Hyundai, Toyota, Alstom, PlugPower, Dyson were briefed on the project, Hyundai, Alstom, PlugPower provided letters of support to our project application in January 2021.</li> </ul>
Local Government	<ul style="list-style-type: none"> <li>• Meetings with key personnel on the potential for hydrogen mobility, particularly in respect of waste trucks. Local Waste Collection operations are undertaken across a wide area involving both Albury and Wodonga Councils as well as Shires of Indigo and Kowong in Vic and Federation and Hume in NSW.</li> </ul>
Industry	<ul style="list-style-type: none"> <li>• Meetings with potential customers (not existing gas users), gauging interest and potential market for hydrogen mobility prior to our project application in January 2021.</li> </ul>

