



**Office of the CEO**

**Headquarters**

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Ref: MB:cp  
12/1214

9 December 2013

Mr Peter Marshall  
Branch Secretary  
United Firefighters Union  
410 Brunswick Street  
**FITZROY VIC 3065**

Dear Peter

**GRIEVANCE RESPONSE: EMERGENCY MEDICAL RESPONSE REVIEW**

I refer to your email of 16 September 2013 putting forward a grievance that CFA is not fulfilling obligations it has under clause 88 in relation to the matter of Emergency Medical Response (EMR), in particular, by not completing and providing a review of the pilot EMR that has been conducted.

As you know, the provision of EMR from certain CFA station locations was piloted in the period 25 September 2011 to 25 September 2012. Since then, CFA, using predominantly its own resources, has conducted an evaluation of the pilot focussed upon matters relating to EMR 'Priority Zero' events. That evaluation was carried out against key evaluation criteria agreed between CFA and Ambulance Victoria.

CFA is considering the evaluation with relevant stakeholders. Once that process has concluded CFA will provide an update and consult with the UFU. In the interim the trial continues to operate at the various trial locations.

CFA does not consider that there has been an unacceptable delay in the provision of a report on the review, but rather that there is a measured and thorough process being undertaken aimed at ensuring that the review relating to this significant subject covers all relevant matters.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'M. Bourke'.

**Mick Bourke**  
**Chief Executive Officer**