

[REDACTED]

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**From:** Samreen Saba [REDACTED]  
**Sent:** Monday, 16 December 2019 12:06 PM  
**To:** DJCS-CAV-rentalreforms (DJCS)  
**Cc:** act@tenantsvic.org.au  
**Subject:** My submission on energy efficiency issues for renters

From: Samreen Saba [REDACTED]  
Subject: My submission on energy efficiency issues for renters My postcode: [REDACTED]

My submission:

I totally stand with your findings and strongly support your stance.

Besides these, the mental health is also badly affected by the way the property managers treat the renters. I can show you the ridiculous emails my property manager sent me when I brought any serious issue to her notice.

There should be strict parameters with in which a property manager communicates with renter. Their license should be cancelled if they are found negligent or biased. They should be audited and their emails and communication with renters should be monitored. [REDACTED]

VCAT should be given more powers and should have authority to execute monetary orders and contempt of court. I know a property manager who used to call VCAT a [REDACTED]. We need to stop this. Not only physical health should be considered in tenancy matters but also the mental health.

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This submission to the Victorian Government consultation on the RTA Regulatory Impact Statement was sent via Tenants Victoria's website. It represents the views of the author only and does not represent the views of Tenants Victoria.