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3-12-2019

Retirement village act review.

Less than a month after we moved into this village, one of the other residents told us that the service fee had to go up 50%. We were aghast. That was 15 years, and two owners ago.

We went to CAV, they could not help. We went to local member. Mr Daniel Andrews who could not help. We went to VCAT, they told us, in our early 70s, not to pursue the issue, as our owners would simply string it out until we died. We went to Mr Michael O'Brien, who could not see us and did not answer our letter.

We would prefer it if we could have got into an Owners Corporation village where residents appoint a manager and staff to operate the village under the guidance of the Corporation Management Committee.

Kind regards,

[REDACTED]  
Marjorie Adams