

Draft Recommendations Report short questionnaire questions

Questions 1 to 4: Renewable and clean energy

1. What do you think about the plan to allow new private networks only if they offer renewable energy options and the private network can show the benefits are passed on to customers?
2. What are the benefits that could be passed on to customers? How do you think this could happen?
3. Do you have any thoughts about how private networks could show that they meet renewable energy requirements? Please provide details
4. Do you have any suggestions about how private networks could show that benefits are being passed on to customers? Please provide details

Question 5: Consumer protections

5. The Panel is recommending that customers in private networks should have equal or equivalent protections to other Victorian electricity customers. What do you think are the most important protections that customers in private networks should have access to?
- 5a. Please provide any other comments you would like to make about consumer protections for embedded network customers

Questions 6 to 7: Retail market access

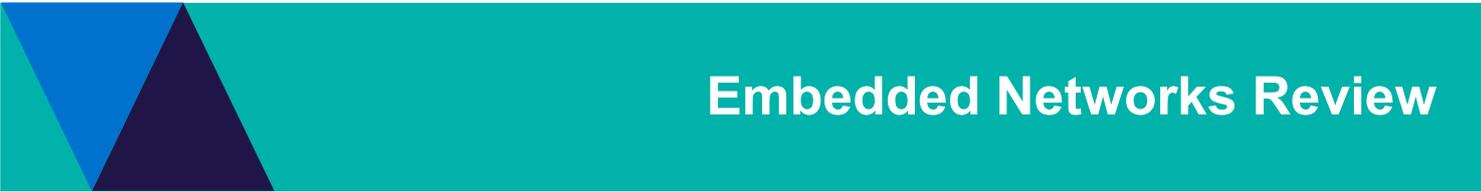
6. The Panel thinks that over time everyone in an embedded network should be able to choose their preferred retailer if they want to. This can be hard to achieve in practice because some sites can't easily replace the meters or wiring to meet current standards. What do you think is a reasonable timeframe for meters/wiring to be replaced and for customers to be able to choose their retailer?
7. Who do you think should pay for any meters to be changed over or other upgrades so customers can choose their preferred retailer?

Questions 8 to 9: Bundled services

8. The Panel is recommending that "bundled services" (including bulk hot water, bulk heating/cooling and unmetered gas for cooktops) should be regulated. What do you think about this idea? Please provide any information to explain your point of view
- 8a. Which aspects should be regulated?
9. Often customers in embedded networks don't receive adequate information about the fact there is an embedded network or "bundled services" (such as bulk hot water, bulk heating/cooling or unmetered gas for cooktops), or about the prices or fees and charges customers have to pay. What sort of information should be provided to customers about the embedded (private) network and "bundled services", and about prices or fees/charges?

Questions 10 and 11: Compliance and licensing

10. The Panel is recommending that the ESC should be able to monitor and take action against embedded networks in the same way it can with standard energy companies. What do you think about this idea?
11. Currently, embedded networks don't have to get approval or a licence to sell and supply electricity. The Panel is proposing that initially embedded networks will need to get approval to sell and/or supply electricity and



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within a few years, private networks will need to be licensed by the Essential Services Commission. What do you think about this idea?

Questions 12 and 13: Final comments and feedback

12. Please share any other comments about the potential impacts arising from the draft Recommendations and how this may affect your experience of embedded networks
13. Please share any other comments or information about your experiences or the Panel's draft Recommendations